

20/10/2020

160 SIN MING DRIVE #05-03 SPORE 515/22

CARS AUTOWORKS PTE LTD

Attn : Motor Claim Department
Your Ref :

Dear Sirs/Madam,

DIRECT SETTLEMENT

Accident on 16/10/2020 involving Vehicle No. SMF 3835C & SKS 5167P
At FULUSHOU BUILDING B2 CAR PARK

I/We refer to my/our letter date

Arising out of the above accident, as a assessment on the damaged to my/our Vehicle No.
SMF 3835C was being conducted by your appointed panel surveyor.

Due to the negligence/fault of your insured/driver of Vehicle No. SKS 5167P. I/We
am/are now claiming against you for the repair and other consequential suffered by me/us.

For the purpose of a amicable settlement. I/We quantified my/our claim as follows:-

a) Cost of repair at	S\$ 227.84
b) Loss of use for <u>3</u> days at rate of (PER DAY \$100)	S\$ 300
c) Police/ROV Fee	S\$ 7.45
d) Others	S\$ -

Total Cost

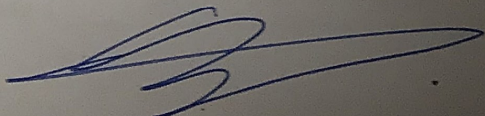
S\$ 2525.29

I/We enclose herewith copies of all relevant documents for your perusal.

Kindly also direct all correspondence or liase with my Repairer's Messrs CARS AUTOWORKS PTE LTD
relating to the said accident without any further reference to me/us.

Thanking you and awaiting your favourable response.

Yours Faithfully



LETTER OF AUTHORIZATION

To Whom It May Concern

Accident on 16/10/2020 involving SMF 3835C & SKS 5167P
along FULSHOU BUILDING B2
CAR PARK

I/We SEAN TIMUARI LI WEI NRIC No. _____
of BLK 448 CHOA CHU KANG AVENUE 4 #14-277 SPOKE 680448

Owner of Motor Vehicle Registration No. SMF 3835C insured by _____
of NTUC INCOME INSURANCE CO-OPERATIVE LTD under Policy No. 5113710290

do hereby authorize M/s CARIS AUTOWORKS PTE LTD

as my/our representative with full authority to write, negotiate and settle claim

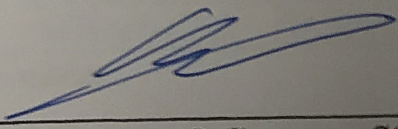
for damages on my/our behalf against the owner and/or driver of

Motor Vehicle No. SKS 5167 P in regard to the abovementioned accident.

I/We also consent to the agreed settlement sum be made in favour of my/our

representative, M/s CARIS AUTOWORKS PTE LTD and

the said payment be forwarded to them to be construed as full and final discharge of
my/our claim.



Owner Signature & Company Stamp

Date: 20/10/20

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, CARIS AUTOWORKS PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,217.84 (Repair Cost), S\$120.00 (Loss of Use/Rental), S\$7.45 (Disbursement) for vehicle no. SMF 3835C that was damaged pursuant to the accident which occurred on 16/10/2020 (date) along FULUSHOU BUILDING B2 CAR PARK (location) involving vehicle no/s SKS 5167P. This is pursuant to the inspection conducted on 22/10/2020 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner SEAN TIMUARI LI WEI (the third party claimant”) of vehicle no. SMF 3835C make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMF 3835C (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 27 (day) of JANUARY (month) 20 21 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

Caris Autoworks Pte Ltd

Reg No.: 201825799E

Sin Ming Auto City
160 Sin Ming Drive #05-03
Singapore 575722
Tel: (65) 6258 9831
Fax: (65) 6258 5349

Speedy Care - Jervios
SPC Jervios Service Station
2 Jervios Road
Singapore 248994
Tel: (65) 6471 3613
Fax: (65) 6471 2565

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way
#09-16
Singapore 079120

Works Order : W0000091

Date Printed : 28/01/2021
Vehicle Num. : SMF 3835 C
Make/Model : HONDA (CIVIC)
Mileage(Km) :
P.O/R.O No. :
Ref./Remark :

S/N	Quantity	Particular	Unit Price	Amount S\$
	1 PC	BUMPER (FRONT)		
	1 PC	BUMPER BRACKET		
	1 PC	BUMPER FOG LAMP COVER (RH)		
	1 PC	HEAD LAMP ASSY (FRONT RIGHT)		
	1 PC	AIR BAG SENSOR (FRONT RIGHT)		
1.		ON PARTS BY PARTS REPAIR INCULSIVE OF SPARE PARTS PANEL KNOCKING, RESPARTY & MISC CHARGES	2,217.84	2,217.84

PANEL KNOCKING
SPRAY PAINTING
BODY CLIPS

E. & O.E.

Total S\$: 2,217.84

=====

Terms :

Customer's Signature/Co. Stamp

for CARIS MOTOR SERVICE



SERVICING



OIL CHANGE



SUSPENSION



BATTERY



BRAKES



ALIGNMENT



TYRES



AIR-CON



TOWING



PRE-INSPECTION

Every Car Deserves a GOOD SERVICE

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 20 Oct 2020 / 10:59:51
Receipt Date/Time : 20 Oct 2020 / 10:59:51

Tax Invoice/Receipt

Receipt No. : ITNET-00000-201020-001145

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - SKS5167P
As at 16 Oct 2020/21:45:00
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.

1	Insurance Enquiry - SKS5167P Enquiry Fee 20201020105852026827	7.00	0.49	7.49
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Sub-Total	7.00	0.49	7.49
Total Before Rounding	7.00	0.49	7.49
Rounding Difference			0.04
Total Amount Payable			7.45

Paid By			
411911XXXXXX9967	eNETS Credit Card		7.45
Total			7.45
Cash Change			0.00
Tendered Amount			7.45
Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG20011434/Kpa3

15 DEC 2020

YE YUNSHENG
40 OXLEY ROAD
SINGAPORE 238630

Dear Sir/Madam,

**ACCIDENT INVOLVING SKS 5167P(AIG) AND SMF 3835C ALONG/AT FU LU SHOU
COMPLEX BASEMENT 2 CARPARK ON 16/10/2020**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SMF3835C against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as your vehicle had collided onto third party parked vehicle. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG
Case Handler
DID: 6742 3197
FAX: 6741 4108
Email: chewht@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	21 Oct 2020 14:34	Clm Dtl Modified	Claimant's Name: -> SEAN TIMUARI LI WEI.	[A] Nivitha Govindasamy
2	21 Oct 2020 14:34	Clm Veh Model Changed	(205319) HONDA CIVIC 1.5 (A).	[A] Nivitha Govindasamy
3	21 Oct 2020 14:34	Clm Created	Reg No: SMF3835C. Acct Date: 2020/10/16. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Caris Autoworks Pte Ltd (HQ)	[A] Nivitha Govindasamy
4	21 Oct 2020 14:34	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Nivitha Govindasamy
5	21 Oct 2020 14:34	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/10/30	[A] Nivitha Govindasamy
6	21 Oct 2020 14:34	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Nivitha Govindasamy
7	21 Oct 2020 14:34	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Exp ress)	[I] Merimen Administrator
8	21 Oct 2020 14:34	Label Added	(62):PRI.	[A] Nivitha Govindasamy
9	21 Oct 2020 14:34	Adj Adjuster Assigned	[None] -> XING GUO QIANG	[A] Nivitha Govindasamy
10	23 Oct 2020 21:55	Adj Adjuster Assigned	XING GUO QIANG -> KENNETH KONG	[A] Nivitha Govindasamy
11	08 Dec 2020 12:11	Label Removed	(62):PRI.	[A] HOW MEI KWAN
12	08 Dec 2020 12:11	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
13	05 Jan 2021 15:14	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	05 Jan 2021 15:14	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	05 Jan 2021 15:14	Clm Dtl Modified	JPJ Reg. Date: -> 2017/05/22.	[A] JOANNE LEE KHANG MIN
16	05 Jan 2021 15:14	Clm Details Notified		[A] JOANNE LEE KHANG MIN
17	06 Jan 2021 11:13	Adj Mandate Request	Cur.Reg:2405.29:Liability: 100% (BOLA 23) *Quantum: (a)COR: \$2,217.84 + (b)LOU(3days x \$60.00): \$180.00 + (c)LTA/GIA search fee: \$7.45 = Total: \$2,405.29 *3 recommendation repair days *For your a pproval please.	[A] CHEW HSIAO TONG
18	19 Jan 2021 09:25	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/10/30	[I] MdNoor, Norsiah
19	19 Jan 2021 09:25	Adj Mandate Set	Approved:2405.29.	[I] MdNoor, Norsiah

Date From   Date To   Audit Type None 

ACTIVITY

[21/10/2020 14:34] Nivitha Govindasamy:
Please be informed that repairer arrange to survey on 22/10/2020.

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2617189	22 Oct 2020 14:44:52	TP Case (Insurer)	Motor	LKK Auto Consultants	AIG Asia Pacific	SMF3835C	SKS5167P	11.00

1/28/2021

Merimen e-Claims

				Pte Ltd	Insurance Pte. Ltd. (Express)			
2659147	05 Jan 2021 15:14:29	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMF3835C	SKS5167P	11.00