Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 27 January 2021 11:53 AM

To: Sheri Berry
Cc: Admin A

Subject: RE: aigencrypt CARIS AUTOWORKS PTE LTD - SMF3835C *** LKK REF:

CC4/AIG20011434/Kpa3

Attachments: DV_SMF3835C.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for acceptance.

Please duly sign the **DV** enclosed and return together with the following document to us (LKK) for our necessary action: -

Final Repair Bill amount at \$2,217.84.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108 HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Sheri Berry <sherinht@gmail.com>
Sent: Wednesday, 27 January 2021 10:17 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: aigencrypt CARIS AUTOWORKS PTE LTD - SMF3835C *** LKK REF: CC4/AIG20011434/Kpa3

Yes, please proceed.

On Sun, Jan 24, 2021 at 1:28 PM Hsiao Tong (LKKAuto) < chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 2	2,217.84
2. Loss of Use (2days x \$60.00)	\$	120.00
3. LTA/GIA Search Fee	\$	7.45
Total	\$ 2,345.29	

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 18 December 2020 3:14 PM

To: sherinht@gmail.com <sherinht@gmail.com>

Cc: Admin A admin-a@lkkauto.com>

Subject: RE: aigencrypt CARIS AUTOWORKS PTE LTD - SMF3835C *** LKK REF: CC4/AIG20011434/Kpa3

Without Prejudice

Hi Sheri,

We are preparing report in order to seek mandate from AIG.

We will expedite the matter and get back to you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108 HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Sheri Berry [mailto:sherinht@gmail.com]
Sent: Wednesday, 16 December 2020 1:30 PM

To: Mei Kwan (LKKAuto)

Subject: Re: aigencrypt CARIS AUTOWORKS PTE LTD - SMF3835C *** LKK REF: CC4/AIG20011434/Kpa3

Hi any update for me?

On Tue, Dec 8, 2020 at 12:27 PM Mei Kwan (LKKAuto) < Meikwan@lkkauto.com > wrote:

Hi Sheri,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Hsiao Tong,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sheri Berry < sheri Berry < sherinht@gmail.com>
Sent: Tuesday, 8 December, 2020 12:21 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Subject: Re: aigencrypt CARIS AUTOWORKS PTE LTD - SMF3835C *** LKK REF:

CC4/AIG20011434/Kpa3

owner did not rent a car but asking for loss of used.

On Tue, Dec 8, 2020 at 11:53 AM Mei Kwan (LKKAuto) < Meikwan@lkkauto.com > wrote: Hi Sheri,

We refer to our tele-conversation a while ago.

As spoken, kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sheri Berry < sherinht@gmail.com > Sent: Friday, December 04, 2020 1:28 PM

To: AIG SGP, Claims-Survey < AIGSGP ClaimsSurvey@aig.com>

Subject: [EXTERNAL] CARIS AUTOWORKS PTE LTD

This message is from an external sender; be cautious with links and attachments.

Dear sir,

your insured vehicle number: SKS 5167 P

Sheri Ng

Caris Autoworks Pte Ltd #05-03 160 Sin Ming Drive Spore 575722 Office: 62589831 / HP: 96478833

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