Denise Tay (LKKAuto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Thursday, 5 November 2020 2:48 PM

To: Denise Tay (LKKAuto)

Cc: MT_Claim_SG

Subject: RE: Our Ref: L.20.0830.AT//Your Ref: YN 7869U// Accident involving SCK 70D on

16.10.20 [External Confidential]

Lonpac External - Confidential

Hi Denise,

Our claim file is 20/20/VC05/023789.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Denise Tay (LKKAuto) [mailto:denisetay@lkkauto.com]

Sent: Thursday, 5 November 2020 2:35 pm

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>; assignments

<assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: MT Claim SG <mt claim@lonpac.com>

Subject: RE: Our Ref: L.20.0830.AT//Your Ref: YN 7869U// Accident involving SCK 70D on 16.10.20 [External

Confidential]

Dear Gerald,

Please provide your ref no.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6741-3062 | email: <u>sur@lkkauto.com</u> | fax: 6271-8802 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <a driver line | Admin-d@lkkauto.com | Sent: Wednesday, 21 October 2020 1:33 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; SUR

<sur@lkkauto.com>

Cc: 'MT_Claim_SG' < mt_claim@lonpac.com >

Subject: RE: Our Ref: L.20.0830.AT//Your Ref: YN 7869U// Accident involving SCK 70D on 16.10.20 [External

Confidential]

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue

1, #02-25 | S(408933)

From: GERALD POH WEE BIN < geraldpoh@lonpac.com >

Sent: Wednesday, 21 October, 2020 12:51 PM

To: 'assignments@lkkauto.com' <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'Kuru & Co' <kurulegal@yahoo.com.sg>

Subject: FW: Our Ref: L.20.0830.AT//Your Ref: YN 7869U// Accident involving SCK 70D on 16.10.20 [External

Confidential]

Lonpac External - Confidential

Dear Summer,

Kindly proceed to contact the workshop for the survey.

Best Regards Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Kuru & Co [mailto:kurulegal@yahoo.com.sg]
Sent: Wednesday, 21 October 2020 11:38 am

To: GERALD POH WEE BIN < geraldpoh@lonpac.com >

Cc: MT Claim SG <mt claim@lonpac.com>

Subject: Re: Our Ref: L.20.0830.AT//Your Ref: YN 7869U// Accident involving SCK 70D on 16.10.20 [External General]

Hi Gerald

We confirm that you have objected to our client's list of surveyors. Our client's vehicle is at the following address:

UE MOTOR

Blk 3006 Ubi Rd 1

#01-334 Singapore 408700

Tel: 8223 8601/Mr Ng (Please call to arrange appointment)

Please inform your surveyor to conduct the pre-repair survey within 2 working days, failing which our client will have no alternative but to proceed with the repair of his vehicle.

Best regards Anne

Kuru & Co 150 South Bridge Road #04-06 Fook Hai Building Singapore 058727

Tel: 6532 2009 Fax: 6532 2007

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On Wednesday, 21 October 2020, 11:02:06 am SGT, GERALD POH WEE BIN < geraldpoh@lonpac.com > wrote:

Lonpac External - General

WITHOUT PREJUDICE

Dear Anne,

We are objecting to your list of Motor surveyors and shall appoint LKK Auto Consultants Pte Ltd for the pre-repair survey.

Please advise the location where the pre-repair survey can be conducted.

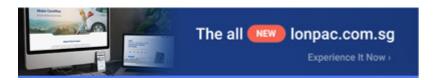
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Kuru & Co [mailto:kurulegal@yahoo.com.sg]
Sent: Wednesday, 21 October 2020 10:41 am

To: GERALD POH WEE BIN < geraldpoh@lonpac.com>

Cc: MT Claim SG <mt claim@lonpac.com>

Subject: Re: Our Ref: L.20.0830.AT//Your Ref: YN 7869U// Accident involving SCK 70D on 16.10.20

[External General]

Hi Gerald

Our client is objecting to your list of surveyors. Attached is our client's list of proposed surveyors for your consideration.

Please state the surveyor you will be appointing to be the single joint expert or that you are objecting to our client's proposed list of surveyors.

If we do not hear from you within 2 working days, it shall be deemed that you have agreed to the appointment of any of the surveyors listed by our client.

Best regards

Anne

Kuru & Co 150 South Bridge Road #04-06 Fook Hai Building Singapore 058727 Tel: 6532 2009

Fax: 6532 2007

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On Monday, 19 October 2020, 4:44:52 pm SGT, GERALD POH WEE BIN < geraldpoh@lonpac.com > wrote:

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: 20/20/20/VC05/023789

Dear Anne,

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Nicholas Tey-Appraisal
2	Jackson Quek – Appraisal
3	Joshua Ong - Appraisal
4	Choo Beng Hai- Quantum
5	Paul Thanapal - Quantum
6	Andrew Aw - Quantum
7	Kenneth Kong- LKK
8	Marcus Chua - LKK

I	9	Mohd Rasul –LKK
	10	Adrian Ling - LKK

Please let us hear from you within the next 2 working days.

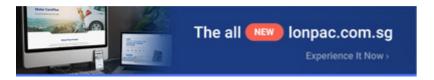
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Kuru & Co [mailto:kurulegal@yahoo.com.sq]

Sent: Monday, 19 October 2020 10:46 am **To:** MT Claim SG <mt claim@lonpac.com>

Subject: Our Ref: L.20.0830.AT//Your Ref: YN 7869U// Accident involving SCK 70D on 16.10.20

Dear Sirs

ACCIDENT INVOLVING SCK 70D AND YN 7869U ON 16.10.2020

ALONG JUNCTION OF SERANGOOD ROAD & MACPHERSON ROAD

NOTIFICATION OF ACCIDENT AND PRE-REPAIR SURVEY

We act for Wong Kok Wah, whose vehicle registration number SCK 70D was damaged in the above accident.

A copy of the Accident report filed is enclosed.

As as result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within **2 working days** of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle.

If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Regards

Anne

Kuru & Co

150 South Bridge Road #04-06 Fook Hai Building Singapore 058727 Tel: 6532 2009

Fax: 6532 2007

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