

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 30.11.2020

QBE Insurance Singapore Pte Ltd

1 Raffles Quay #29-10

South Tower

Singapore 048583

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : SLS 1577D / GX 7716M ON 19.10.2020

We are the authorized repair workshop for the owner of motor vehicle no: **SLS 1577D**, which was involved in the captioned accident with your insured vehicle no: **GX 7716M**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 9,844.00
2) Loss of Use (4 Days x S\$100)	\$ 400.00
3) GIA Search Fee	\$ 2.00
	<u>\$ 10,246.00</u>

We enclosed herewith the following documents to support the claims:

- | | |
|------------------------------------|--------------------------|
| a) Final Repair Invoice | b) GIA Search Result |
| c) Letter of Authorisation, etc... | d) GIA Report |
| e) I/C & Driving Licence | f) Insurance Certificate |
| g) Vehicle Registration Log Card | |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,

Jason Tang (jason@fastechnauto.com.sg)

For Fastech Auto Pte Ltd

DATE : 20. 10. 2020

TO : ABE Insurance (Singapore) Pte Ltd

RE : ACCIDENT INVOLVING VEHICLE NO. SLS 1577D / GX 7716M

ALONG Woodlands Avenue 12 Towards Yishun

ON 19. 10. 2020

I/We, Chua Yao Hin

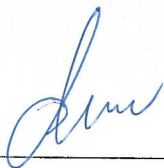
of (NRIC No./ROC No.) S 1715586 E

of Blk 726 Yishun Street 71 #02-55 Singapore 760726

owner of vehicle no. SLS 1577D in consideration of M/s FASTECH AUTO
PTE LTD repairing my/our vehicle SLS 1577D at my/our instruction and hereby
authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever
amount settled/payable by the Insurance Company and/or third party or to commence legal
proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use,
etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and
all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost
which may arisen therewith.

Signature of Owner :



Name of Owner :

DISCHARGE VOUCHER

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

**Without Prejudice
Save As to Costs**

Your Reference : SLS 1577D
Our Reference : VC014056

I/We, Chan Yao Hin do hereby acknowledge the sum of Singapore Dollars: Ten Thousand and Eighty Six Only (S\$10,086.00) being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, 'CDS Car Rental Pte Ltd', over damage to my/our vehicle SLS1577D from an accident involving GX7716M and SLS1577D at/along Woodlands Ave 9, which occurred on 19 October 2020 at about 2205 hours.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured 'CDS Car Rental Pte Ltd', from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 11 of (month) March (year) 2021

Signature

Chan Yao Hin

Claimant's Name

S1715586 E

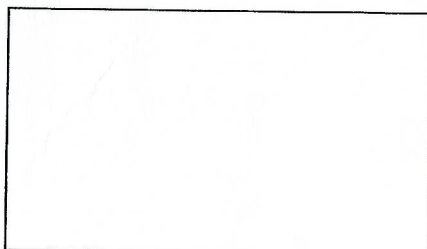
FIN/NRIC No.

Blk 726 Yishun Street 71

#02-55

Singapore 760726

Address



Company stamp if applicable

Witness's Signature

Witness's Name

TANG JUN ZHONG
S8704986H

FIN/NRIC No.

1 Kaki Bukit Avenue 6, #01-46/48/50

AutoBay, Singapore 417883

Tel: 6746 5405 / 6745 2063 Fax: 6745 8520

Email: general@fastechauto.com.sg

Address

Please return to:
General Claims Department
QBE Insurance (Singapore) Pte Ltd
60 Anson Road
#11-01 Mapletree Anson
Singapore 079914
Fax: 6534 5356

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

QBE Insurance Singapore Pte Ltd

1 Raffles Quay #29-10

South Tower

Singapore 048583

Attn : Motor Claim Department

Tax Invoice : 22043

Date : 30.11.2020

Vehicle No : SLS 1577D

Make/Model : MERCEDES C180K

Chassis/Eng# :

Accident Date : 19.10.2020

Claim No :

Reference : 1020 -22043

Policy No :

	Amount
To proceed on lump sum repair	S\$ 9200.00

E. & O. E.

Total : S\$

9200.00

GST @ 7% : S\$

644.00

Amount Due : S\$

9844.00


for FASTECH AUTO PTE LTD

All Invoices are subjected to GST



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-127553

Date of Request: 20/10/2020

Your Ref No:

Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 20/10/2020
Enquiry By Tang Kok Wee, Allan
Vehicle No. GX7716M
Accident Date 19/10/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GX7716M	QBE Insurance (Singapore) Pte Ltd	01/02/2020-31/01/2021	62246633

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-127553

Date of Request: 20/10/2020

Your Ref No:

Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 20/10/2020
Enquiry By Tang Kok Wee, Allan
Vehicle No. GX7716M
Accident Date 19/10/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC6/QBE20011416/Urs3

24 DECEMBER 2020

CDS CAR RENTAL PTE LTD

160 SIN MING DRIVE

#02-19

SIN MING AUTOCITY

Singapore 575722

Dear Sir/Madam,

ACCIDENT INVOLVING GX 7716M & SLS 1577D ON 19/10/2020

We refer to the above accident where we are acting for QBE Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SLS 1577D against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your driver's favor as your vehicle changed lane and collided with third party. Under Motor Accident Guide, vehicles should keep in the proper lane and change lane only when it is safe. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

JASLIN KOK

Case Handler

DID: 6841 2157

FAX: 6741 4108

Email: Jaslinkok@lkkauto.com

c.c. *QBE Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

Jaslin Kok (LKK Auto)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Monday, 1 February 2021 12:15 PM
To: Jaslin Kok (LKK Auto)
Cc: claims-singapore
Subject: VC014056 Direct Settlement - Accident Involving GX 7716M (OI : QBE - TBA) AND SLS 1577D (TP : LKK REF - CC6/QBE20011416/Uds3) on 19/10/2020
Attachments: LKK SURVEY REPORT & PHOTOS.pdf; TP LOD & DOCS.pdf; LETTER TO OI GX 7716M.pdf

Dear Jaslin

Please proceed as per advise.

Thank you

Jenny Toh

Senior Assistant

Claims | Asia

1 Wallich Street, #35-01 Guoco Tower, Singapore 078881

+65 64771225

[Website](#) [LinkedIn](#) [Twitter](#)



QBE



**insurance
Asia
Awards 2020**



Winner of Insurance Asia Awards 2020 – Digital General Insurance Initiative of the Year, Singapore

Insurance Business Asia List – Top Insurance Workplaces 2020, Asia

Winner of AustCham Singapore Business Awards 2020 – Digital Capability Award

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Monday, 1 February 2021 11:13 am
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; Andrew Lim <andrew.lim@qbe.com>; claims-singapore <claims-singapore@qbe.com>
Subject: RE: Direct Settlement - Accident Involving GX 7716M (OI : QBE - TBA) AND SLS 1577D (TP : LKK REF - CC6/QBE20011416/Uds3) on 19/10/2020

This email was sent from someone outside of QBE. Be cautious opening links and attachments. Use the 'Report Phishing' button if suspicious.

Dear Sirs/Mdm,

ACCIDENT INVOLVING GX 7716M (QBE) AND SLS 1577D (TP) ON 19/10/2020

We refer to the above matter.

OI changed lane and collided with Third Party who was moving along own lane. Liability is not in our insured driver's favour.

We seek your approval to offer repairer "FASTECH AUTO PTE LTD" at **\$ 10,086.00 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 26,501.00	\$ 9,844.00 (\$9,200.00 +7%GST)
2. Loss of Use (04days x \$100.00)	\$ 400.00	\$ 240.00 (04days x \$60.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 26,903.00	\$ 10,086.00

Surveyor recommended 4 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Friday, 23 October 2020 1:23 PM

To: 'claims-singapore' <claims-singapore@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Andrew Lim <andrew.lim@qbe.com>; Jenny Toh <jenny.toh@qbe.com>

Subject: Direct Settlement - Accident Involving GX 7716M (OI : QBE - TBA) AND SLS 1577D (TP : LKK REF - CC6/QBE20011416/Uds3) on 19/10/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SLS 1577D at M/s FASTECH AUTO PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jia Le.

To check availability of the case handler, you may contact the undersigned.

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

----- IMPORTANT NOTICE : The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.