

## Summer Lee (LKK Auto)

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**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Wednesday, 21 October, 2020 7:42 AM  
**To:** Suraidah B Saidi PTCBC  
**Cc:** Admin A; 'assignments'  
**Subject:** FW: SNM20D203897/C02/XD5694J/TAYHP / FW: Direct Settlement (SM) - Accident involving SLZ734L & XD5694J DOA 10/10/2020  
**Attachments:** SLZ734L\_EST INV.pdf; SLZ734L\_EFILE.PDF

Dear Sir/Mdm (LKK),

We refer to the above matter.

Please get your surveyor to liaise with INCHCAPE to conduct survey.

Regards,

**Irene Tay**

Executive

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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**From:** Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

**Sent:** Tuesday, October 20, 2020 4:33 PM

**To:** Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>; Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>; Irene Tay <irene.tay@sg.cntaiping.com>

**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Subject:** O/R: SNM20D203897/C02/XD5694J/TAYHP / FW: Direct Settlement (SM) - Accident involving SLZ734L & XD5694J DOA 10/10/2020

Dear Irene,

Please conduct PRS for **SLZ734L**.

Note: officer in charge – Irene Tay 63896192.

**\*\*\* Kindly quote our reference number when replying.**

## **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

**Chong Boon Sen**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
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**From:** Ashlyn Chng <[Ashlyn.Chng@inchcape.com.sg](mailto:Ashlyn.Chng@inchcape.com.sg)>  
**Sent:** Tuesday, 20 October 2020 3:21 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Suraidah B Saidi PTCBC <[SuraidahB.Saidi@inchcape.com.sg](mailto:SuraidahB.Saidi@inchcape.com.sg)>  
**Subject:** RE: Direct Settlement (SM) - Accident involving SLZ734L & XD5694J DOA 10/10/2020

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **XD5694J** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$100 per day x no. of days** as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Sam Joi @ 9847 6209 / 6631 1687** is located at **17 Ubi Road 4** for an appointment to inspect our client's vehicle (currently vehicle **NOT** in workshop).

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you!

Regards,  
Ashlyn Chng  
D: 6631 1874 | F: 6872 7260 | E: [Ashlyn.chng@inchcape.com.sg](mailto:Ashlyn.chng@inchcape.com.sg)  
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