

## Summer Lee (LKK Auto)

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**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Wednesday, 21 October, 2020 7:22 AM  
**To:** Ashlyn Chng  
**Cc:** Admin A; 'assignments'; Tan Kah Leong  
**Subject:** FW: SNM20D203899/C02/SLV7779H/TANKL / FW: Direct Settlement (ST) - Accident Involving SLV3948M (GRAB) & SLV7779H DOA 16.10.2020 (VEH GROUNDED)  
**Attachments:** SLV3948M\_EST INV.pdf; SLV3948M\_EFILE.pdf

Dear Sir/Mdm (LKK),

We refer to the above matter.

Please get your surveyor to liaise with INCHCAPE to conduct survey.

Regards,

**Irene Tay**  
Executive  
Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Tuesday, October 20, 2020 3:51 PM  
**To:** Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>; Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** O/R: SNM20D203899/C02/SLV7779H/TANKL / FW: Direct Settlement (ST) - Accident Involving SLV3948M (GRAB) & SLV7779H DOA 16.10.2020 (VEH GROUNDED)

Dear Irene,

Please conduct PRS for **SLV3948M**.

Note: officer in charge – Tan Kah Leong 63896193.

\*\*\* Kindly quote our reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
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**From:** Ashlyn Chng <[Ashlyn.Chng@inchcape.com.sg](mailto:Ashlyn.Chng@inchcape.com.sg)>  
**Sent:** Tuesday, 20 October 2020 12:05 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Suraidah B Saidi PTCBC <[SuraidahB.Saidi@inchcape.com.sg](mailto:SuraidahB.Saidi@inchcape.com.sg)>  
**Subject:** Direct Settlement (ST) - Accident Involving SLV3948M (GRAB) & SLV7779H DOA 16.10.2020 (VEH GROUNDED)

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **SLV7779H** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$130 per day x no. of days** as recommended by your appointed surveyor.

Kindly have your in-house surveyor to contact our Motor Claim Assessor, **Shashi @ 9336 6875 / 6631 1864** located at **2 Pandan Crescent / Level 4** for an appointment to inspect our client's vehicle (currently vehicle IN workshop).

**As for liability clearance, kindly revert to this email.**

Your kind attention into the above is greatly appreciated.

Thank you.

Regards,  
Ashlyn Chng  
**D: 6631 1874 | F: 6872 7260 | E: [Ashlyn.chng@inchcape.com.sg](mailto:Ashlyn.chng@inchcape.com.sg)**  
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