



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/AIG20011397/R1gs3

13 NOVEMBER 2020

LIM KIM HAI JEREMIAH

512 DUNMAN RD

Singapore 427608

DRIVER: TONG BEE CHOO

Dear Sir/Madam,

ACCIDENT INVOLVING SX 3004T & SJJ 6304M ON 18/09/2020

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SJJ 6304M**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

KINDLY PROVIDE THE FOLLOWING:

1. COUNTER CLAIM STATUS AGAINST THIRD PARTY

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Cecilia Chong

Case Handler

DID: 6749 4274

FAX: 6741 4108

EMAIL: ceciliachong@lkkauto.com

c.c AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Cecilia Chong (LKK Auto)

From: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Sent: Thursday, 28 October 2021 12:11 pm
To: Cecilia Chong (LKK Auto)
Subject: RE: YOUR REF: 3479192536SG - SJJ6304M (POLICY ISSUE)

Hi Cecilia,

Please submit WP report for closure. Matter has been repudiated on 15/12/2020.

Thanks.

Best Regards,

Bernard Ler
AIG

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.sg

From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: 08 December 2020 16:57
To: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Subject: [EXTERNAL] YOUR REF: 3479192536SG - SJJ6304M (POLICY ISSUE)

This message is from an external sender; be cautious with links and attachments.

Hi Bernard,

We have notice that Policy is under named driver basis under Vintage.

However, during time and date of accident, the driver was not the named driver that stated in the policy.

Kindly advice if there is any policy issue.

Thanks

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Cecilia Chong | Case Handler

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Thursday, 28 October 2021 1:14 pm
To: sinhuplee@gmail.com
Subject: RE: YOUR REF: SJJ 6304M (OUR REF: CC6/AIG20011397/R1gs3) *** ACCIDENT INVOLVING SX 3004T & SJJ 6304M ON 18/09/2020 ***

WITHOUT PREJUDICE

Dear Sir/Mdm,

We refer to the above matter.

This claim has been repudiated.

We will proceed to close the matter at our end.

Thanks

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Cecilia Chong (LKK Auto)
Sent: Friday, 26 March 2021 2:51 pm
To: sinhuplee@gmail.com
Subject: RE: YOUR REF: SJJ 6304M (OUR REF: CC6/AIG20011397/R1gs3) *** ACCIDENT INVOLVING SX 3004T & SJJ 6304M ON 18/09/2020 ***