

<SEEK MANDATE> Direct Settlement - Accident Involving YP 9617G (OI : LPC - 20/20/20/VC00/023785) AND SHD 660D (TP : LKK REF - CC3/LPC20011396/Kps3) on 15/10/2020 [External Confidential]

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Tue 10/11/2020 9:48 AM

To: geraldpo@lonpac.com <geraldpo@lonpac.com>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

 2 attachments (3 MB)

LKK Survey Report & Photos.pdf; TP LOD & Docs.pdf;

Your ref : **20/20/20/VC00/023785**

Our ref : CC3/LPC20011396/Kps3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING YP9617G(LONPAC) AND SHD660D(TP) ON 15/10/2020**

We refer to the above matter.

Our insured driver hit onto Third Party's taxi who park on his left while coming out from parking lot. Liability is not in our insured driver's favour.

We seek your approval to offer repairer "TRANS-CAB AUTO SERVICES PTE LTD" at **\$5,317.64(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 14,109.32	\$ 4,654.50 (\$4,350.00 +7%GST)
2. Loss of Rental (7days x \$81.13)	\$ 567.91	\$ 405.65 (5days x \$81.13)
3. Loss of Income (7days x \$50.00)	\$ 350.00	\$ 250.00 (5days x \$50.00)
4. LTA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 15,034.72	<b><u>\$ 5,317.64</u></b>

Surveyor recommended 3days for repair + 1Sunday + 1PRS = 5days.

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval / instruction.**

**\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Monday, 26 October 2020 7:46 AM  
**To:** Su Li (LKK Auto) <suli@lkkauto.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** RE: Direct Settlement - Accident Involving YP 9617G (OI : LPC - TBA) AND SHD 660D (TP : LKK REF - CC3/LPC20011396/Kps3) on 15/10/2020 [External Confidential]

## Lonpac External - Confidential

Our Ref : 20/20/20/VC00/023785

Dear Su Li,

Attached copy of accident report of insured.

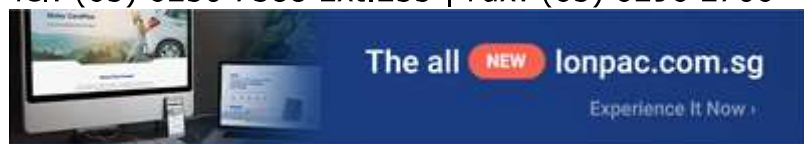
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** Su Li (LKK Auto) [mailto:suli@lkkauto.com]  
**Sent:** Wednesday, 21 October 2020 4:09 pm  
**To:** MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Subject:** Direct Settlement - Accident Involving YP 9617G (OI : LPC - TBA) AND SHD 660D (TP : LKK REF - CC3/LPC20011396/Kps3) on 15/10/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHD 660D at M/s TRANS-CAB AUTO SERVICES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- TP estimated cost of repair
- Preliminary advice
- TP GIA report

Meanwhile, kindly assist to verify validity of our insured's policy and let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler, you may contact the undersigned.***

***\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6841 1467 Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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