

Re: SGP 8511Y / OD / CHINA TAI PING

Brian Eng Kwok Long <EngKwokLong@goldbell.com.sg>

Tue 22/12/2020 8:57 PM

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>; Steve Chen (LKK Auto) <SteveChen@lkkauto.com>

Cc: Ramesh <Ramesh@goldbell.com.sg>

Hi Denise,

ok , amount confirmed.

Regards,

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delays are to be expected for handling hardcopy documents.

All correspondence should be made via email instead. Any inconvenience caused is much regretted.

Brian Eng Kwok Long | Goldbell Engineering Pte Ltd

 Customer Service Advisor, Motor Claims

BE- DID: | Tel: +65 6861 0007 | Fax: +65 6863 0425 |

LogoMobile: +65 9739 7127 |

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Tuesday, 22 December 2020 8:42 PM

To: Brian Eng Kwok Long <EngKwokLong@goldbell.com.sg>; Steve Chen (LKK Auto) <SteveChen@lkkauto.com>

Cc: Ramesh <Ramesh@goldbell.com.sg>

Subject: Re: SGP 8511Y / OD / CHINA TAI PING

Hi, please see re-adjust audatex

Thanks and regards,

Denise

Case handler

LKK Auto Consultants Pte Ltd

Tel: ☎ 62563561 Fax: 📠 6256 4315

Email: ✉ sur@lkkauto.com

From: Brian Eng Kwok Long <EngKwokLong@goldbell.com.sg>

Sent: Thursday, 10 December 2020 10:52 AM

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>; Steve Chen (LKK Auto) <SteveChen@lkkauto.com>

Cc: Ramesh <Ramesh@goldbell.com.sg>
Subject: Re: SGP 8511Y / OD / CHINA TAI PING

Hi Denise,

Please assist seek for the approval for the supplementary part.

Regards,

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Brian Eng Kwok Long | Goldbell Engineering Pte Ltd

 Customer Service Advisor, Motor Claims

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LogoMobile: +65 9739 7127 |

From: Brian Eng Kwok Long <EngKwokLong@goldbell.com.sg>
Sent: Monday, 26 October 2020 4:46 PM
To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>; stevechen@lkkauto.com <stevechen@lkkauto.com>
Cc: Ramesh <Ramesh@goldbell.com.sg>
Subject: Re: SGP 8511Y / OD / CHINA TAI PING

Dear Sir/Madam,

Kindly re-arrange survey at Goldbell Paya ubi.

Regards

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All correspondence should be made via email instead. Any inconvenience caused is much regretted.

Brian Eng Kwok Long | Goldbell Engineering Pte Ltd

 Customer Service Advisor, Motor Claims

BE- DID: | Tel: +65 6861 0007 | Fax: +65 6863 0425 |

LogoMobile: +65 9739 7127 |

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Sent: Friday, 23 October 2020 2:15 PM
To: Brian Eng Kwok Long <EngKwokLong@goldbell.com.sg>
Cc: Ramesh <Ramesh@goldbell.com.sg>; SUR <sur@lkkauto.com>
Subject: SGP 8511Y / OD / CHINA TAI PING

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SGP 8511Y (Excess \$0/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)