

admin

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Tuesday, 20 October 2020 3:09 PM
To: claims@focusauto.com.sg; SUR; assignments
Cc: Claims Dept of CTI
Subject: RE: SNM20D203902/C02/SMU4827R/LEWLC / FW: PRE REPAIR SURVEY - SJH9067M & SMU4827R ACCIDENT ON 15.10.20

WITHOUT PREJUDICE

Dear Hayati,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Focus Auto <claims@focusauto.com.sg>
Sent: Tuesday, October 20, 2020 2:43 PM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM20D203902/C02/SMU4827R/LEWLC / FW: PRE REPAIR SURVEY - SJH9067M & SMU4827R ACCIDENT ON 15.10.20

Dear Sirs,

Here is the selected surveyors for your attention.

Surveyors:

6. Marcus Chua (LKK)

Thank You.

Regards

Hayati

Claims Admin

Focus Auto Pte Ltd

No. 1 Kaki Bukit Avenue 6

#02-50 AutoBay@Kaki Bukit

Singapore 417883

Tel: 6886 9097 Fax: 68444625

Office Hours : Mon ~ Sat, 0900 ~ 1800

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: 10/20/20 11:57 AM

To: "claims@focusauto.com.sg" <claims@focusauto.com.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM20D203902/C02/SMU4827R/LEWLC / FW: PRE REPAIR SURVEY - SJH9067M & SMU4827R
ACCIDENT ON 15.10.20

Without Prejudice

Our reference: SNM20D203902C02/ SMU4827R/lewlc

Your reference: SJH9067M

Dear Sirs / Madam,

ACCIDENT INVOLVING SMU4827R & SJH9067M on 15/10/2020

We refer to your email of 19/10/2020

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew at 63896116 and email us at claimsdept@sg.cntaiping.com

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Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, October 20, 2020 10:49 AM
To: claims@focusauto.com.sg; Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM20D203902/C02/SMU4827R/LEWLC / FW: PRE REPAIR SURVEY - SJH9067M & SMU4827R ACCIDENT ON 15.10.20

Dear Jenny,

Please conduct PRS for **SJH9067M**.

Note: officer in charge – Jenny Lew 63896172.

***** Kindly quote our reference number when replying.**

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Focus Auto <claims@focusauto.com.sg>
Sent: Monday, 19 October 2020 5:53 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: PRE REPAIR SURVEY - SJH9067M & SMU4827R ACCIDENT ON 15.10.20

Dear Person In-Charge,

Please sent surveyor list to arrange the surveyor down to our workshop regarding as below.

We are instructed by our client to notify you of a road traffic accident on 15.10.20 at about 2230hours at 25 Eunos Crescent involving our client's SJH9067M and SMU4827R driven by your insurer or your insured's authorized driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client / we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle without further reference to you.

Please be informed that the said vehicle can be inspected at :

Name of workshop : **FOCUS AUTO PTE LTD**

Address : No. 1 Kaki Bukit Avenue 6

Autobay #02-48/50

Singapore 417883

Telephone No.: 68869097 FAX : 68444625

Best Regards

Hayati

Claims Admin

Focus Auto Pte Ltd

No. 1 Kaki Bukit Avenue 6

#02-50 AutoBay@Kaki Bukit

Singapore 417883

Tel: 6886 9097 Fax: 68444625

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