

## Summer Lee (LKK Auto)

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**From:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Sent:** Tuesday, 20 October, 2020 2:15 PM  
**To:** JWG CLAIMS  
**Cc:** 'SUR'; assignments@lkkauto.com; Summer Lee (LKK Auto)  
**Subject:** RE: SNM20D203927/C02/SGR1963L/THAMYL / RE: PRI ARRANGEMENT FOR VEHICLE : SKP8110Z

[Confidential]

### Without Prejudice

Dear Sir

Thanks for your reply.

Dear LKK

Please conduct PRS.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

**Pauline Tham**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** JWG CLAIMS <jwg.claims@yahoo.com>  
**Sent:** Tuesday, October 20, 2020 12:20 PM  
**To:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Subject:** Re: SNM20D203927/C02/SGR1963L/THAMYL / RE: PRI ARRANGEMENT FOR VEHICLE : SKP8110Z

Dear Sir/Madam,

we would like to engage LKK Consultants Pte Ltd to conduct the PRI.

***Thanks & Warmest Regards,***

**JWG INTERNATIONAL PTE. LTD.**

10, Ang Mo Kio Ind Park 2A  
#03-08 AMK AutoPoint  
Singapore 568047

**TEL: 8498 0038 | FAX: 6909 9592**

On Tuesday, 20 October 2020, 11:51:50 am SGT, Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)> wrote:

[Confidential]

**Without Prejudice**

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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Thanks.

**Pauline Tham**  
Senior Executive  
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**From:** Chong Boon Sen  
**Sent:** Tuesday, October 20, 2020 11:47 AM  
**To:** JWG CLAIMS <[jwg.claims@yahoo.com](mailto:jwg.claims@yahoo.com)>; Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R: SNM20D203927/C02/SGR1963L/THAMYL / RE: PRI ARRANGEMENT FOR VEHICLE : SKP8110Z

Dear Pauline,

Please conduct PRS for **SKP8110Z. (OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge – Pauline Tham 63896541.

\*\*\* *Kindly quote our reference number when replying.*

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Thank you

**Chong Boon Sen**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Chong Boon Sen

**Sent:** Tuesday, 20 October 2020 10:31 AM

**To:** JWG CLAIMS <[jwg.claims@yahoo.com](mailto:jwg.claims@yahoo.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: PRI ARRANGEMENT FOR VEHICLE : SKP8110Z

Dear Sir,

As spoken, pls assist to provide your client gia report for liability checking by handler once your client reported.

**\*\*\* Kindly quote our reference number when replying.**

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Thank you

**Chong Boon Sen**

Claims Department

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**From:** JWG CLAIMS <[jwg.claims@yahoo.com](mailto:jwg.claims@yahoo.com)>

**Sent:** Monday, 19 October 2020 5:01 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Subject:** PRI ARRANGEMENT FOR VEHICLE : SKP8110Z

Dear Sir/Madam,

ACCIDENT INVOLVING SKP8110Z & SGR1963L ALONG CALTEX @ CLEMENTI AVE 2 ON 18/10/2020 @ 1750HRS

We are instructed to notify you of a road accident on 18 October 2020 at about 1750 hours along Caltex @ Clementi Ave 2 involving our client's vehicle registration number SKP8110Z and vehicle registration number SGR1963L driven by your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you. kindly send us a list of survey firms to choose from.

***Warmest Regards,***

**JWG INTERNATIONAL PTE. LTD.**

10, Ang Mo Kio Ind Park 2A  
#03-08 AMK AutoPoint  
Singapore 568047

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