

# TwinCar AUTOMOTIVE PTE LTD

Company Registration and GST No. 200714616M

2 Kaki Bukit Avenue 2 #01-17 Kaki Bukit Autohub, Singapore 417921

Tel: 68420051

Fax: 67410510

Email: sales@n51.com.sg

01 July 2021

Our Ref : CLM15056 / SJF3682L / OCT-17/2020

**MS FIRST CAPITAL INSURANCE LIMITED**

6 RAFFLES QUAY

#21-00

SINGAPORE 048580

**ATTN: MOTOR CLAIMS DEPARTMENT**

Dear Sir @ Madam,

**Re: Accident involving SJF3682L & SHB4239Y on 17/10/2020**  
**Along Changi Rd after Everitt Rd N**

We refer to the above accident which was caused due to the negligence of your insured driver of vehicle No: **SHB4239Y** whose vehicle was insured with you at the material date of the accident.

We are proposing for a direct settlement on the claims as following EXCLUDE personal injury in respect of claim arising out of the above mentioned accident.

Cost of repairs	\$	7,383.00	(Include 7% GST)
Loss of rental	\$	1,200.00	(\$120 X 10 Days)
Additional 2 days loss of use for pre repair	\$	200.00	(\$100 X 2 Days)
LTA search fee	\$	7.45	
	S \$	<u>8,790.45</u>	

We enclosed herein the following documents for your necessary attention.

- 1) Our Final Bill No: CLM15056
- 2) Absolute Express Pte Ltd - Invoice No: 001236A
- 3) LTA search
- 4) Letter of Authorisation
- 5) GIA report of SJF3682L

We look forward to your prompt reply.

Yours faithfully,



**Twincar Automotive Pte Ltd**

S.Y.NEO

Director

P.I.C - Melody Chin

Reply to :huixin@n51.com.sg

# LETTER OF AUTHORISATION

To: M/s Twincar Automotive Pte Ltd  
Singapore

RE: ACCIDENT INVOLVING VEHICLE NOS:

SJF 3682 L

&

SHB4239 Y

ALONG CHANGI RD AFTER EVERITT RD N

ON

17/10/2020 - 12:20HRS

I/We

CHIN XUN KAI

NRIC/Passport No:

S 9524353 C

of

BLK 455A ANG MO KIO ST 44 #18-03 S15614551

the owner of vehicle no.

SJF 3682 L

hereby authorise you to commence repair to the said vehicle forthwith. In consideration of you repairing my/our vehicle at my/our request.

- a) I/We hereby irrevocably authorise you to demand claim settle receive whatever amount settled/payable by the insurance and/or third party or to commence legal proceeding, if necessary, in my name, for the costs of repair and loss of use, etc and to you appointing any Solicitor to act for me in respect of the accident' claim and all an any amount claimed, received and/or settled shall belong absolutely to you. I/We agree to assign the whole proceeds of my/our third party claim to you and my/our Solicitors (to be appointed by you on my/our behalf) shall accept this as my/our irrevocable authorisation to pay the amount compensated direct to you after deduction of their costs on a Solicitor & Client basis. I/We undertake to co-operate fully with you and my/our Solicitors to see the claim to a successful conclusion.
- b) If the third party claim is unsuccessful or in your discretion inappropriate for any reason, I/we hereby instruct and authorise you to claim direct from my/our insurance company on my/our behalf for all monies due to you. I undertake to pay you for the Excess applicable under my policy and to reimburse you all costs, fees and expenses incurred by you in pursuing the claim on my behalf.
- c) If the own insurers' claim is not applicable and/or the third party claim fails and/or either of the aforesaid is inadequate, I/we undertake to pay you for your expenses, costs and fees immediately.

I/We also irrevocably authorise you to sign all discharge vouchers/indemnity forms and all necessary papers in connection with the above claim in my/our absence. I/We irrevocable authorise you to appoint such a firm of Solicitors on my/our behalf as you shall deem fit for the purpose of the third party/own insurer's claim.

I/We undertake to inform you and/or the Solicitors appointed by you on my behalf in the event the third party's insurance company communicate with me/us directly, orally or in writing and I/we further undertake not to accept any monies or offer of settlement from the third party's insurers without first communicating with you and obtaining your consent.

Upon settlement of the third party claim and in case the settlement monies was sent to me/us by the third party's insurers, I/we undertake to pay you and my/our solicitor the cost of repairs settled and related expenses and disbursement incurred.

My/Our insurer is/are

NTUC INCOME INSURANCE CO-OPERATIVE LTD

Policy No. 5115737182

Expiry Date: \_\_\_\_\_

Date: 20/10/2020

Excess: \_\_\_\_\_

  
Owner's Signature/Co's stamp (if applicable)

  
Witness Signature/Name

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident.



**DISCHARGE RECEIPT**

CLAIM REFERENCE : D20004238MFSH  
ACCIDENT DATE : 17/10/2020  
ACCIDENT LOCATION : ALONG CHANGI RD AFTER EVERITT RD N  
INSURED : COMFORT TRANSPORTATION PTE LTD  
INSURED DRIVER : ONG KENG GUAN  
INSURED VEHICLE : SHB 4239Y  
INVOLVED PARTY : SJF 3682L  
SETTLEMENT SUM : \$8,290.00

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : CHIN XUN KAI

Signature and Date :



02/08/2021

WITNESS : TWINGCAR AUTOMOTIVE PTE LTD

Signature and Date :



Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident.

# TwinCar AUTOMOTIVE PTE LTD

Kaki Bukit AutoHub

2 Kaki Bukit Ave 2

#01-17 / #01-18 / Heavy Vehicle #01-08 / Spray Painting #02-27

Singapore 417921

Tel No. : +65 6842 0051 Fax No. : +65 6741 0510

E-Mail : sales@n51.com.sg

Company Reg. No. : 200714616M

GST Registration No. : 200714616M

MS FIRST CAPITAL INSURANCE LIMITED

6 RAFFLES QUAY

#21-00

SINGAPORE 048580

CHIN XUN KAI

BLK 455A ANG MO KIO ST 44 #18-03

SINGAPORE 561455

## TAX INVOICE

Date : 17/02/2021

Date in : 19/10/2020

Vehicle Num. : SJF3682L

Make/Model : TOYOTA VIOS G AUTO-2008

Chassis/Eng# : MR053HY9305064262/1NZX753838

Accident Date : 17/10/2020

Claim No : CLM15056

Reference : OCT-17/2020

Policy No. : 5115737182 (28/01/2021)

LUMP SUM REPAIR BILL

REF : TWINCAR - CLM15056 DATED 20/10/2020

BY DIRECT

Amount S\$

6,900.00



E. & O.E.	Sub S\$ :	6,900.00
	Add GST ( 7% ) S\$ :	483.00
	Total Amount S\$ :	<u>7,383.00</u>

for TWINCAR AUTOMOTIVE PTE LTD

# ABSOLUTE EXPRESS PTE LTD

100 Jalan Sultan Plaza #01-26B (S)199001

Company ROC:201424556C

HP:98220611

Date: 30/10/20

INVOICE NO:001236A

CHIN XUN KAI

## INVOICE

DESCRIPTION	QTY (DAYS)	AMOUNT (\$)
Rental of SMS5081D 17 <sup>th</sup> October to 27 <sup>th</sup> October	10	\$1200

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Amount Due: \$1200

Total: \$1200



This is a computer-generated invoice. No signature is required.

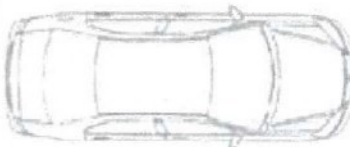

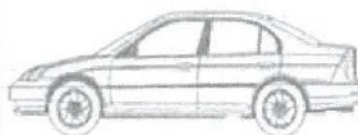

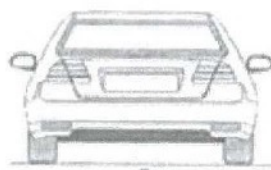


# Absolute Express Pte Ltd

## 201424556C

100 Jalan Sultan #01-26, Sultan Plaza, Singapore 199001  
Tel: 62930611 Hp: 98220611 Rentingo.com.sg

### VEHICLE RENTAL AGREEMENT

<b>HIRER'S PARTICULAR</b> Name: (as in I/C) <u>CHIN XUN KAI</u> NRIC / PASSPORT No: <u>S9524353C</u> Address (Res): <u>Block 455A Ang Mo Kio Street 44</u> <u>#18-03, Singapore 561455</u> Name & Address of Employer: _____ Occupation: _____ Driving Exp: _____ D/L No: _____ D/L Type: Local / International Pass Date: _____ Date of Birth: <u>11/07/1995</u> Tel: (O) _____ (R) _____ HP: <u>92320286</u>		508/D Veh No: <u>SMS 508/D</u> Replace Veh No: _____ Mileage Out: <u>29367</u> Mileage Out: _____ Make & Model: <u>Honda</u> Renting Location: _____ (Auto) / Manual: <u>Fit</u> OUT Date: <u>17/10/2020</u> Time: <u>1400HRS</u> HIRE / PERIOD EXPIRY: _____																															
<b>ADDITIONAL DRIVER'S PARTICULARS</b> Name: (as in I/C) <u>Dylan Tong Ke You</u> NRIC / PASSPORT No: <u>S96362342</u> D/L No: <u>S96362342</u> D/L Type: Local / International Pass Date: <u>29/06/2017</u> Date of Birth: <u>12/10/1996</u> Occupation: _____ Driving Exp: _____		<table border="1"> <thead> <tr> <th colspan="2">CHARGES</th> <th></th> </tr> </thead> <tbody> <tr> <td>Daily</td> <td>@\$</td> <td>120</td> </tr> <tr> <td>Weekly</td> <td>@\$</td> <td></td> </tr> <tr> <td>Monthly</td> <td>@\$</td> <td></td> </tr> <tr> <td>Hours</td> <td>@\$</td> <td></td> </tr> <tr> <td>Others</td> <td>@\$</td> <td></td> </tr> <tr> <td>CDW</td> <td>@\$</td> <td></td> </tr> <tr> <td>PAI</td> <td>@\$</td> <td></td> </tr> <tr> <td>Delivery Service</td> <td></td> <td></td> </tr> <tr> <td colspan="2">SUB-TOTAL \$</td> <td></td> </tr> </tbody> </table>		CHARGES			Daily	@\$	120	Weekly	@\$		Monthly	@\$		Hours	@\$		Others	@\$		CDW	@\$		PAI	@\$		Delivery Service			SUB-TOTAL \$		
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Refundable Deposit: _____ Cash/Net/Cheque/VISA/MC Cards No: _____		<b>PETROL</b> Hand Over <table border="1"> <tr> <td>E</td> <td>1/8</td> <td><u>2/8</u></td> <td>3/8</td> <td>Half</td> <td>5/8</td> <td>6/8</td> <td>7/8</td> <td>F</td> </tr> </table> Return <table border="1"> <tr> <td>E</td> <td>1/8</td> <td><u>2/8</u></td> <td>3/8</td> <td>Half</td> <td>5/8</td> <td>6/8</td> <td>7/8</td> <td>F</td> </tr> </table>		E	1/8	<u>2/8</u>	3/8	Half	5/8	6/8	7/8	F	E	1/8	<u>2/8</u>	3/8	Half	5/8	6/8	7/8	F												
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<b>VEHICLE DETAILS</b>  Top  Front  Left  Right  Rear		Remarks: C = Chips D = Dent R = Rust S = Scratches M = Missing Mileage out: _____ Rented out by: _____ Hirer is responsible for the first \$ _____ excess for collision / damage to first party (i.e.) RENT & GO CAR RENTAL PTE LTD Vehicle (including windscreen) and also first \$ _____ excess for collision / damage to third party's vehicle for each and every accident / damage <b>NO SMOKING, NO ILLEGAL ACTIVITIES</b> Addition Driver's Signature: <u>S96362342</u>																															
Remarks: _____																																	
<b>Rental Details</b> Start Date: <u>17/10/2020</u> Return Date: <u>27/10/2020</u> Start Time: <u>1400HRS</u> Return Time: <u>1000HRS</u>																																	

Xunkai S9524353C

Hirer's Name & NRIC

Hirer's Signature

> Back to OneMotoring



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 19 Oct 2020 / 12:15:29

Receipt Date/Time : 19 Oct 2020 / 12:15:29

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-201019-001566

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SHB4239Y				
As at 17 Oct 2020/12:20:00				
Insurance Co: MS FIRST CAPITAL INSURANCE LIMITED				
1	Insurance Enquiry - SHB4239Y Enquiry Fee 20201019121516831366	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				-0.04
Total Amount Payable				7.45
Paid By				
Ortqq807		Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## Asher Sng (LKKAUTO)

---

**From:** Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>  
**Sent:** Thursday, 15 July 2021 11:14 AM  
**To:** Asher Sng (LKKAUTO)  
**Cc:** Admin A  
**Subject:** FW: [MANDATE REQUEST] RE: [PROPOSED LIABILITY] EXPRESS SETTLEMENT // RE: SURVEY ASSESSMENT - D20004238MFSH/1 ACCIDENT INVOLVING SHB4239Y & SJF3682L ALONG/AT CHANGI RD ON 17/10/2020 \*\*\* LKK REF : CC4/FCI20011372/Aea3

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Dear Asher,

Pls offer as per below :


COR - \$7,383.00  
LOR - \$700.00 to \$900.00 (\$100.00 x 7 to 9 days)  
LTA Fee - \$7.45  
Total - \$8,090.45 to \$8,290.45

The PRI email request came in only on 19<sup>th</sup> Oct 2020 at 12.29pm.  
Surveyor went down for inspection on 20<sup>th</sup> Oct 2020.  
Repair start on 21<sup>st</sup> Oct 2020.

PRI + Repair duration + 1 sunday = 2 + 6 + 1

Regards.

Chris Lim  
Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877  
| Tel: 6507 3848 | DID : 6507 3853 | Fax No. : 6507 3849 | Email: [ChrisLim@msfirstcapital.com.sg](mailto:ChrisLim@msfirstcapital.com.sg) | Company Regn. No. 195000106C  
**A Member of  Insurance Group**

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**From:** Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Sent:** Friday, 9 July 2021 12:03 pm  
**To:** Vic Alpeh S. Sanghilan <[VicSanghilan@msfirstcapital.com.sg](mailto:VicSanghilan@msfirstcapital.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** [MANDATE REQUEST] RE: [PROPOSED LIABILITY] EXPRESS SETTLEMENT // RE: SURVEY ASSESSMENT -



D20004238MFSH/1 ACCIDENT INVOLVING SHB4239Y & SJF3682L ALONG/AT CHANGI RD ON 17/10/2020 \*\*\* LKK  
REF : CC4/FCI20011372/Aea3

Your ref : **D20004238MFSH**

Our ref : CC4/FCI20011372/Aea3q2

Dear Sirs,

**ACCIDENT INVOLVING SHB 4239Y (OI) AND SJF 3682L (TP) ON 17/10/2020**

We refer to the above matter.

The accident occurred when our insured changed lane and hit third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We seek your approval to offer repairer " **TWINCAR AUTOMOTIVE PTE LTD** " at **\$ 8,390.45 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (w/GST)	\$ 15,624.64	\$ 7,383.00
2. Loss of Rental (10days x \$120)	\$ 1,200.00	\$ 1,000.00 (10days x \$100)
3. Loss of Use (2days x \$100)	\$ 200.00	\$ -
4. LTA Search Fee	\$ 7.45	\$ 7.45
<b>Total</b>	<b>\$ 17,032.09</b>	<b><u>\$ 8,390.45</u></b>

Surveyor recommended 6days for repair.

\*\*TP video is not available.

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval / instruction.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

---

**From:** Vic Alpeh S. Sanghilan <[VicSanghilan@msfirstcapital.com.sg](mailto:VicSanghilan@msfirstcapital.com.sg)>

**Sent:** Friday, 19 February 2021 9:33 AM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jason Tea <[JasonTea@msfirstcapital.com.sg](mailto:JasonTea@msfirstcapital.com.sg)>

**Subject:** RE: [PROPOSED LIABILITY] EXPRESS SETTLEMENT // RE: SURVEY ASSESSMENT - D20004238MFSH/1  
ACCIDENT INVOLVING SHB4239Y & SJF3682L ALONG/AT CHANGI RD ON 17/10/2020 \*\*\* LKK REF :  
CC4/FCI20011372/Aea3

Dear Asher,

We refer to the below email.

Please advise if TP video footage is available.

Thank you.

Kind Regards,

Vic Sanghilan  
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877  
| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: [vicsanghilan@msfirstcapital.com.sg](mailto:vicsanghilan@msfirstcapital.com.sg) | Company Regn.  
No. 195000106C  
**A Member of MS&AD Insurance Group**

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**From:** Vic Alpeh S. Sanghilan  
**Sent:** Thursday, 28 January 2021 4:06 pm  
**To:** Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jason Tea <[JasonTea@msfirstcapital.com.sg](mailto:JasonTea@msfirstcapital.com.sg)>  
**Subject:** RE: [PROPOSED LIABILITY] EXPRESS SETTLEMENT // RE: SURVEY ASSESSMENT - D20004238MFSH/1  
ACCIDENT INVOLVING SHB4239Y & SJF3682L ALONG/AT CHANGI RD ON 17/10/2020 \*\*\* LKK REF :  
CC4/FCI20011372/Aea3

Dear Asher,

We refer to your below email and the contents were noted.

As per my email yesterday (as attached), please assist to obtain TP video footage first.

Thank you.

Kind Regards,

Vic Sanghilan  
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877  
| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: [vicsanghilan@msfirstcapital.com.sg](mailto:vicsanghilan@msfirstcapital.com.sg) | Company Regn.  
No. 195000106C  
**A Member of MS&AD Insurance Group**

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---

**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Sent:** Thursday, 28 January 2021 3:37 pm

**To:** Vic Alpeh S. Sanghilan <[VicSanghilan@msfirstcapital.com.sg](mailto:VicSanghilan@msfirstcapital.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jason Tea <[JasonTea@msfirstcapital.com.sg](mailto:JasonTea@msfirstcapital.com.sg)>

**Subject:** [PROPOSED LIABILITY] EXPRESS SETTLEMENT // RE: SURVEY ASSESSMENT - D20004238MFSH/1 ACCIDENT INVOLVING SHB4239Y & SJF3682L ALONG/AT CHANGI RD ON 17/10/2020 \*\*\* LKK REF : CC4/FCI20011372/Aea3

Hi Vic,

We refer to the above matter.

Liability: 100%

Remark: B:15 OID CHANGED LANE AND HIT TP

Kindly let us have your approval on liability.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



**Note:** We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

---

**From:** Vic Alpeh S. Sanghilan <[VicSanghilan@msfirstcapital.com.sg](mailto:VicSanghilan@msfirstcapital.com.sg)>

**Sent:** Tuesday, 20 October 2020 2:59 PM

**To:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Jason Tea <[JasonTea@msfirstcapital.com.sg](mailto:JasonTea@msfirstcapital.com.sg)>

**Subject:** RE: SURVEY ASSESSMENT - D20004238MFSH/1 ACCIDENT INVOLVING SHB4239Y & SJF3682L ALONG/AT CHANGI RD ON 17/10/2020 \*\*\* LKK REF : CC4/FCI20011372/Aea3

Dear Jaslin,

We refer to your below email.

Please be informed that we are still pending for the release of our IV video footage.

Meanwhile, kindly also request TP video footage.

Thank you.

Kind Regards,

Vic Sanghilan  
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877  
| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: [vicsanghilan@msfirstcapital.com.sg](mailto:vicsanghilan@msfirstcapital.com.sg) | Company Regn.  
No. 195000106C  
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**From:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Sent:** Tuesday, 20 October 2020 2:48 pm

**To:** Vic Alpeh S. Sanghilan <[VicSanghilan@msfirstcapital.com.sg](mailto:VicSanghilan@msfirstcapital.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Jason Tea <[JasonTea@msfirstcapital.com.sg](mailto:JasonTea@msfirstcapital.com.sg)>

**Subject:** RE: SURVEY ASSESSMENT - D20004238MFSH/1 ACCIDENT INVOLVING SHB4239Y & SJF3682L ALONG/AT CHANGI RD ON 17/10/2020 \*\*\* LKK REF : CC4/FCI20011372/Aea3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

We will get back to you on preliminary advice in due course.

**Kindly let us have a copy of your insured's Accident Video for our necessary action.**

Please take note that the case handler in-charge is Asher

***To check availability of the case handler, you may contact the undersigned.***

***\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Jaslin Kok** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Tuesday, 20 October 2020 1:25 PM



To: 'Claim Workflow System' <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>;  
Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
Cc: [VICSANGHILAN@MSFIRSTCAPITAL.COM.SG](mailto:VICSANGHILAN@MSFIRSTCAPITAL.COM.SG)  
Subject: RE: SURVEY ASSESSMENT - D20004238MFSH/1

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue  
1, #02-25 | S(408933)

From: Claim Workflow System <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>  
Sent: Tuesday, 20 October, 2020 12:28 PM  
To: [ASSIGNMENTS@LKKAUTO.COM](mailto:ASSIGNMENTS@LKKAUTO.COM)  
Cc: [CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG](mailto:CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG); [VICSANGHILAN@MSFIRSTCAPITAL.COM.SG](mailto:VICSANGHILAN@MSFIRSTCAPITAL.COM.SG)  
Subject: PRI: SURVEY ASSESSMENT - D20004238MFSH/1

Dear Sir/Mdm,

We refer to the above reference.  
Please find attached the necessary documents for survey.  
Kindly submit your report via CWS within the next 14 days.

**Note: All the accident reports are uploaded into CWS for your perusal.**

Best Regards,  
Admin Team  
Claim Workflow System  
Motor Claims Department  
MS First Capital Insurance Limited  
Tel : 6507 3848  
Fax : 6507 3849

**PS: This is a system generated mail. Please do not reply to this mail.**