Date: 1	2/12/2020	
M/s:		
LONPA	AC INSURANCE BHD	c .
300 BE	EACH ROAD #17-04/07	8
THE CO	NCOURSE	
Singapo	ore	
Attn: Mo	otor Claims Department	
Dear Sir	r/ Madam,	
Accider	nt involving vehicle SMJ3345D and SLP7480A on 16/12/2020	
I am the	owner of vehicle no SMJ3345D which was involved in an accident with your insured vehicle	noSLP7480A
	cident was caused solely by your insured's negligence. I am therefore, seeking compensation from	
a)	Repair Cost/ Excess —	\$\$ 7,629.87
b)	Loss of Use/ Rental of vehicles for <u>08</u> day(s) @ S\$ <u>100</u> per day +GST	\$\$ 800.00
c)	LTA/ GIA Search Fees	S\$ 2.00
d)	Administrative Charges	s\$
e)	Others ULTIMEA Self Heal Coating	\$\$ 550.00
	TOTAL	\$\$ 8981.87
l enclose	e herewith copy of the following: (please tick the appropriate boxes)	
	Repair Invoice LTA/ GIA Search Receipt	
	Policy Excess Invoice NRIC/ Driving License	
	Rental Invoice GIA Report	
V	Certificate of Insurance Survey Report	
All paym	ent should be made in my favour and the said payment as full and final settlement of my claim.	
	cknowledge receipt and let me have your favourable reply soon.	
My Conta	act Details are as follow;	i i
Tel:	NA	
HP No:	9093 8627	
Address:	APT BLK 343 YISHUN AVE 11 #12-137 S(760343)	
E-mail Ad	ddress: SIANGEE.TAN@GMAIL.COM	
	,	

TAN SIANG EE



LETTER OF AUTHORITY AND INDEMNITY

Motor Image Enterprises Pte Ltd

□ Toa Payoh Service Center, 19, Lorong 8, Toa Payoh, Singapore 319255
□ Leng Kee Service Center, 25, Leng Kee Road, Singapore 159097

Type of Claim:

| Third Party (Direct Settlement)

| Own Damage (Recovery Claim)

	ENT INVOLVING VEHICLE				0 0		SLP7480	
ON _	16/10/2020	AT	JUNCTION	o t	SEMBAWANG	ROAD	XIS HUN.	AVE 7

- 1, the owner of vehicle no. SWJ 33 45 pereby instruct you and authorise you to act for me with respect to the following: -
 - (a) To submit my claims for all loses including uninsured loss, rental car charges, medical fees, excess payment and cost of repairs.
 - (b) To settling my claim as they deem fit, including settling the matter on basis of my contributory negligence if any.
 - (c) To receive payment for settlement of my claim where all payment is to be made payable to the repair workshop for cost of repairs and other uninsured losses.
 - (d) To sign discharge voucher on my behalf.
- 2. I further acknowledge that any settlement that workshop may reach on my behalf is on a without prejudice basis and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle is concerned.
- 3. In the event that I am required to attend meetings, interviews, court and/or provide statements or any information in connection with my claim, I shall render full cooperation.
- 4. In the event that my claim against the third party or his insurers is not successful or cannot be proceeded with or if any settlement is not honoured or satisfied by the third party or his insurers, I authorise you to revert to my own insurers for the cost of repairs and any losses recoverable under my policy of insurance. In this respect, I understand and accept that the excess amount applicable under the policy of insurance shall be borne by me.
- 5. If for whatever reason, my insurers reject my claim for indemnity for the cost of repairs and/or any other losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you, I agree and undertake to pay the difference between what was claimed and paid out by the insurers or the full amount of my repair bill and survey fees and any other expenses reasonably incurred on my behalf or to pay you the difference in amount, as the case may be.
- 6. I undertake to state truthfully and to make full and frank disclosure of all facts leading up to and of the accident and of any action and/or omissions in connection with my part in the accident. If any facts stated are inaccurate and my claim cannot be paid out or fails, I agree that I shall be liable to you for the repair and other costs incurred by you.
- 7. I further undertake to sign any document or discharge voucher that is required for the purposes of my claim and if as a result of my failure to do so, my claim cannot be paid out or is delayed, I agree that I shall be liable to you for the repair and other costs incurred by you.
- 8. I understand that the claim for loss of use of my vehicle will be based on the number on the days estimated by the surveyor in his report for the required repair. The actual number of days may be more due to unavailability of parts, weekend, holidays and other operational exigencies and I accept that it may not be possible to claim for these extra days. In addition, any contributory negligence part of my claim can also affect portion of my claim for loss of usage.
- 9. I shall keep you informed of any correspondence and/or summons that I may receive in connection with the accident before agreeing to pay or receive any monies due under this claim.
- 10. In the event, the insurers pay the claimed amount to me instead of you, I will inform you as soon as possible and reimburse you for the repair and other costs incurred by you.
- 11. For successful recovery of upfront Excess payment by claimant, the workshop shall effect refund accordingly to the mode of upfront payment.
 - a) For upfront Excess payment by credit card, the refund shall be credited to the respective Credit Card Account via Credit Card Company handling the transaction.
 - b) For Excess payment by cash, the workshop shall refund the amount to the claimant via cheque payment.

Claimant's Particulars		Authorized Workshop					
Name TAN SIANO	巨色	Company Name MOTOR IMAGE ENT PIE LTD					
Address APT BLW 343	YISHUN AVE II	Claim Officer's Name Dennis Leons Jia Um					
#12-137 5(7	160343)	3					
Telephone No 9093 %	527	Telephone No \$703 8161					
Date 09/11 /2020	Email	Date 09/11/2020					
Company Stamp [For Co Regn Vehicle]	Authorized Signature	Claim Officer Signature					



Motor Image Enterprises Pte Ltd

19 Lorong 8 Toa Payoh Singapore 319255

Service Centre Tel: (65) 6703 8101 / 102 Fax: (65) 6253 5535

25 Leng Kee Road Singapore 159097

Service Centre Tel: (65) 6703 8163 Fax: (65) 6479 1137

Website: www.motorimage.net



TAX INVOICE

GST Reg No. M2-0076975-9 Co. Reg No. 198702032R

Sales: INSURANCE CUSTOMER

Invoice No: M204326
For cash sales, payment will be endorsed on this invoice and no separate receipt will be issued.

DATE REC'D: 02-Nov-2020 SERVICE ADVISOR: DENNIS

> 171.00 1,120.00 880.00

> > 150.00 120.00

JOB No.: M204431 MILEAGE: 21874

NAME: LONPAC INSURANCE BHD. ADDRESS: 300 BEACH ROAD

#17-04/07 THE CONCOURSE. S(199555)

TELEPHONE: 62507388

MODEL: FORESTER 2.0I-L AWD CVT

ENGINE No.: FB20YE50496

CHASSIS No.: JF1SJ5KC5JG112568

REGIST	RATION No	o.: SMJ3345D	ID:
ITEMS	CODE	DESCRIPTION OF REPAIRS	
1	1W0001	TO CONDUCT 4-WHEEL ALIGNMENT	
2	REMARK	REMOVE/REPLACE FRONT BUMPER ASSY,LHS FENDER	
3	REMARK	SPRAY PAINT FRONT BUMPER ASSY, BUMPER BEAM, LHS FENDER	
4	REMARK	CONDUCT FRONT LIGHTING TEST	
5	REMARK	LTA INSPECTION FOR OPC -NUMBER PLATE	
6	TPCLAI	CONDUCT BODYWORK REPAIR (THIRD PARTY CLAIM)	
7	REMARK	TO CONDUCT THIRD PATRTY CLAIM - LONPAC INS ACCIDENT DATE:16/10/2020 TIME:1930HRS	
8	REMARK	LOCATION: JUCTION OF SEMBAWANG ROAD AND YISHUN AVE	
9	REMARK	VEHICLE B:SLP7480A	
10	INS01	FOR ACCIDENT CAR OR REPAIR JOB QUOTATION, AN ADMINISTRATIVE CHARGE WILL BE IMPOSED IF VEHICLE	
11	INS02	IS WITHDRAW AND TOWED OUT FOR REPAIR. REFER TO STANDARD RATE CHART (REF. 0338).	
12	INS03	STORAGE CHARGES OF \$30/DAY WILL BE IMPOSED FROM THE DATE OF CONFIRMATION OF AUTHORISATION BY THE	
13	INS04	SURVEYOR SHOULD THE OWNER DECIDE NOT TO CARRY OUT THE REPAIR IN MOTORIMAGE ENTERPRISES PTE LTD.	
14 :	INS05	INSTRUCTIONS WILL BE TAKEN FROM THE OWNER ONLY. IF IT IS NOT POSSIBLE, AN AUTHORISATION LETTER FROM	
15	INS06	THE OWNER IS REQUIRED.	
16	INS07	CUSTOMER ARE INFORMED AND ACCEPT THAT NUMBER OF DAYS FOR LOSS OF USE IS BASE ON THE FOLLOWING:	
17	INS08	NO.OF DAYS FOR LOSS OF USE RECOMMENDED BY INS.CO.	
18	INS09	APPOINTED SURVEYOR NO FURTHER CLAIM CAN BE ALLOWED CUST ACK THAT CLAIMS NOT EXCEEDING \$3,000 & ABOVE	

WILL HAVE TO BE REFER TO FIDREC DIRECTLY.



Motor Image Enterprises Pte Ltd

19 Lorong 8 Toa Payoh Singapore 319255 Service Centre Tel (65) 64170100/101 Fax (65) 62535535 25 Leng Kee Road Singapore 159097

Service Centre Tel (65) 64764776 Fax (65) 64791137

Website: www.motorimage.net



TAX INVOICE

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ID:

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#17-04/07 THE CONCOURSE. S(199555)

TELEPHONE: 62507388

MODEL: FORESTER 2.0I-L AWD CVT

ENGINE No.: FB20YE50496

CHASSIS No.: JF1SJ5KC5JG112568 **REGISTRATION No.: SMJ3345D**

ITEM	1S CODE	DESCRIPTION OF REPAIRS	AMOUNT
19	REMARK	SUPPLEMENTARY JOB - FRONT NUMBER PALTE	55.00
20	REMARK	SUPPLEMENTARY JOB - REMOVE & REFIX FRONT LHS	280.00
		FENDER INNNER SUPPORT AND BRACE PANEL	
21	REMARK	REPAIR & JACK OUT BATTERY PANEL	280.00
22	REMARK	SPRAY PAINT TO FRONT LHS FENDER INNER SUPPORT,	880.00
		BRACE PANEL, BATTERY PANEL	
		TOTAL(LABOUR)	3,936.00
1		WHEEL APR FF C RPLH	138.24
		51610SG1309P(Qty: 1 @ 172.80 each(Discount 20.00%))	
2		FRT FENDER LH	216.00
		57120SG0309P(Qty: 1 @ 270.00 each(Discount 20.00%))	
3		EXT FENDER F CP LH	20.16
		57160SG0109P(Qty: 1 @ 25.20 each(Discount 20.00%))	
4		COVER FENDER UPR LH	14.40
		57256SG030(Qty: 1 @ 18.00 each(Discount 20.00%))	
5		BRKT CORNER F LH (SUPP)	28.80
		57707SG010(Qty: 1 @ 36.00 each(Discount 20.00%))	
6		BRKT SD F LH	10.08
_		57707SG030(Qty: 1 @ 12.60 each(Discount 20.00%))	
7		MOLDING BMPR F (SUPP)	34.56
_		57708SG010(Qty: 1 @ 43.20 each(Discount 20.00%))	
8		BUMPER FACE F NA(FOR H/L WSH)MY2016 (SG030A	475.20
_		57709SG030(Qty : 1 @ 594.00 each(Discount 20.00%))	
9		ENERGY ABSOR F SUPP	100.80
10		57722SG020(Qty: 1 @ 126.00 each(Discount 20.00%))	
10		MUD GUARD ASSY F LH	86.40
4.4		59110SG031(Qty: 1 @ 108.00 each(Discount 20.00%))	
11		LAMP ASSY HEAD EOF LH	1,904.00



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#17-04/07 THE CONCOURSE. S(199555)

TELEPHONE: 62507388

MODEL: FORESTER 2.0I-L AWD CVT

ENGINE No.: FB20YE50496

CHASSIS No.: JF1SJ5KC5JG112568 REGISTRATION No.: SMJ3345D

ITEMS CODE	DESCRIPTION OF REPAIRS		AMOUNT
12	84002SG232(Qty: 1 @ 2380.00 each(Discount 20.00%)) TANK HLS		74.88
13	86631SG030(Qty: 1 @ 93.60 each(Discount 20.00%)) NOZZLE H L WASHERLH (SUPP)		63.36
14	86636SG371(Qty: 1 @ 79.20 each(Discount 20.00%)) CLIP GROMMET 909130013(Qty: 2 @ 1.80 each(Discount 20.00%))		2.88
15	CLIP BMPR 909140007(Qty: 10 @ 2.40 each(Discount 20.00%))		19.20
16	COWL PANEL SD LH (SUPP) 91423SG010(Qty: 1 @ 7.20 each(Discount 20.00%))		5.76
	TOTAL(SPARE PARTS)		3,194.72
		Subtotal GST(7%)	7,130.72 499.15
		TOTAL	\$7,629.87
DATE: 08-Dec-20			
	CUSTOMER	MANAGER	

The customer acknowledges and confirms by taking delivery of the vehicle and/or upon receipt of this invoice, either personally or by an agent that his/her complaints relating to the vehicle have been rectified to his/her satisfaction and that the Company's liability for defective work and/or materials will be limited to rectification works and/or replacement of parts without charge or at discounted charge, at the Company's option. The customer further acknowledges that any discrepancy in this invoice (with the exception of errors and omissions) must be brought to the Company's attention in writing within three(3) days from the date of this invoice failing which it will be deemed correct.

CUSTOMER

Not yet a DUO Member? Join us now at www.DUORewards.com and start accumulating your points for your invoice today!



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No:

GR-20-126891

Date of Request:

19/10/2020

Your Ref No:

Online Purchase

Motor Image Enterprises Pte Ltd

25 Leng Kee Road Singapore 159097

Dear Sir/Madam,

Enquiry Date

19/10/2020

Enquiry By

Jeff Teh

TP Vehicle No.

SLP7480A

Accident Date

16/10/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLP7480A	Lonpac Insurance Bhd	16/06/2020-15/06/2021	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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25 Leng Kee Road Singapore 159097

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Enquiry Date

19/10/2020

Enquiry By

Jeff Teh

TP Vehicle No.

SLP7480A

Accident Date

16/10/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLP7480A	Lonpac Insurance Bhd	16/06/2020-15/06/2021	+65 62507388

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GST Registration No.: M4-0006529-2

Print Date/Time :

19 Oct 2020 / 10:56:16

Receipt Date/Time

19 Oct 2020 / 10:56:15

Tax Invoice/Receipt

Receipt No.: ITNET-00000-201019-001050

Previous Receipt No.:

S/N Item Description/ Business Transaction Reference No.		Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Usage Date: 19 Oct 2020 (Mon) 1 Sales of e-Day Licence - SMJ3345D e-Day Licence @\$20.00 x 1 20201019105431058807		20.00	0.00	20.00
	Sub-Total	20.00	0.00	20.00
	Total Before Rounding	20.00	0.00	20.00
	Rounding Difference			0.00
	Total Amount Payable			20.00
	Paid By			
	426569XXXXXX0822	eNETS Cree	dit Card	20.00
	Total			20.00
	Cash Change			0.00
	Tendered Amount			20.00
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!



GST Registration No.: M4-0006529-2

Print Date/Time :

20 Oct 2020 / 12:58:18

Receipt Date/Time

20 Oct 2020 / 12:58:17

Tax Invoice/Receipt

Receipt No.: ITNET-00000-201020-001847

Previous Receipt No.:

	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
	20.00	0.00	20.00
Sub-Total	20.00	0.00	20.00
Total Before Rounding	20.00	0.00	20.00
Rounding Difference			0.00
Total Amount Payable			20.00
Paid By			
426569XXXXXX0822	eNETS Cred	dit Card	20.00
Total			20.00
Cash Change			0.00
Tendered Amount			20.00
Excess Refundable Amount			0.00
	Total Before Rounding Rounding Difference Total Amount Payable Paid By 426569XXXXXX0822 Total Cash Change Tendered Amount	Before GST (S\$) 20.00 Sub-Total 20.00 Total Before Rounding 20.00 Rounding Difference Total Amount Payable Paid By 426569XXXXXX0822 eNETS Creation Total Cash Change Tendered Amount	Before Amount GST (S\$) 20.00 20.00 Sub-Total 20.00 Total Before Rounding Rounding Difference Total Amount Payable Paid By 426569XXXXXX0822 Total Cash Change Tendered Amount

THANK YOU AND HAVE A NICE DAY!



GST Registration No.: M4-0006529-2

Print Date/Time :

02 Nov 2020 / 09:58:00

Receipt Date/Time:

02 Nov 2020 / 09:57:59

Tax Invoice/Receipt

Receipt No.: ITNET-00000-201102-000561

Previous Receipt No.:

Trovious Neccipt No			
S/N Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Usage Date: 02 Nov 2020 (Mon) 1 Sales of e-Day Licence - SMJ3345D e-Day Licence @\$20.00 x 1 20201102095649365329	20.00	0.00	20.00
Sub-Total	20.00	0.00	20.00
Total Before Rounding	20.00	0.00	20.00
Rounding Difference			0.00
Total Amount Payable			20.00
Paid By			
426569XXXXXX0822	eNETS Cred	dit Card	20.00
Total			20.00
Cash Change			0.00
Tendered Amount			20.00
Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!



GST Registration No.: M4-0006529-2

Print Date/Time :

10 Nov 2020 / 11:23:47

Receipt Date/Time :

10 Nov 2020 / 11:23:46

Tax Invoice/Receipt

Receipt No.::ITNET-00000-201110-001270

Previous Receipt No. :

S/N Item Description/ Business Transaction Reference No.		Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Usage Date: 10 Nov 2020 (Tue) 1 Sales of e-Day Licence - SMJ3345D e-Day Licence @\$20.00 x 1 20201110112224526496		20.00	0.00	20.00
	Sub-Total	20.00	0.00	20.00
	Total Before Rounding	20.00	0.00	20.00
	Rounding Difference			0.00
	Total Amount Payable			20.00
	Paid By			
	426569XXXXXX0822	eNETS Cred	dit Card	20.00
	Total			20.00
	Cash Change			0.00
	Tendered Amount			20.00
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

JERGA DETAILS

61 Woodlands Industrial Park E9, E9 Premium, #01-02 Singapore 757047

Customer Details

Name:	TAN STANG EE			
Mobile Number:	90938627			
Car Brand and Model: Subara Forester SJ				
Car Plate Number:	SMJ 33 45D			
Car Colour:	Silver			
OFFICIAL USE ONLY				
Date of Application: (S(1)20				
Package:				
	_			
3. Paint Protection F a. Full Car b. Full Front c. 4 Doors d. Others Remarks:	4. Others Ja. Remarks: Bonnaff Bunger, 2 x side Fender beadlight &			
Amount Paid (Nets) / Cash / Credit Card / Bank Transfer) \$500 = JERGA PTE LTD UEN. 201736810K TEL. 97555282				

JERGA DETAILS

61 Woodlands Industrial Park E9, E9 Premium, #01-02 Singapore 757047

Customer Details

Name:	TAN SIANG	EE		
Mobile Number:	90938627			
Car Brand and Model:	SUBARU FORESTER 2-0			
Car Plate Number:	SMJ 3345 D			
Car Colour:	SILVER (METALIC)			
	OFFICIAI	L USE ONLY		
Date of Application: (3-24 03) 2019				
Package:				
1. Paint Protection Coating a. CAMUI CC4 b. CAMUI Golden Expresser c. ULTIMEA Self Heal Coating		2. Solar Film (ULTIMEA) Platinum99		
3. Paint Protection Film (ULTIMEA) a. Full Car b. Full Front c. 4 Doors d. Others Remarks:		4. Others [a. Remarks; Additional one layer.		
Amount Paid (Nets / Casl	Credit Card / Bank	(Transfer) \$800/= JERGA PIE LT UEN. 20173681 TEL. 9755528		