

Date: 12/12/2020

M/s:

LONPAC INSURANCE BHD

300 BEACH ROAD #17-04/07

THE CONCOURSE

Singapore 199555

Attn: Motor Claims Department

Dear Sir/ Madam,

Accident involving vehicle SMJ3345D and SLP7480A on 16/10/2020

I am the owner of vehicle no SMJ3345D which was involved in an accident with your insured vehicle no SLP7480A

The accident was caused solely by your insured's negligence. I am therefore, seeking compensation from you for my financial loss as itemised below:

a)	Repair Cost/ <del>Excess</del>	S\$ 7,629.87
b)	Loss of Use/ Rental of vehicles for <u>08</u> day(s) @ S\$ <u>100</u> per day +GST	S\$ 800.00
c)	LTA/ GIA Search Fees	S\$ 2.00
d)	Administrative Charges	S\$ -----
e)	Others <u>ULTIMEA Self Heal Coating</u>	S\$ 550.00
TOTAL		S\$ 8981.87

I enclose herewith copy of the following: (please tick the appropriate boxes)

<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input checked="" type="checkbox"/>

Repair Invoice

Policy Excess Invoice

Rental Invoice

Certificate of Insurance

<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/>

LTA/ GIA Search Receipt

NRIC/ Driving License

GIA Report

Survey Report

All payment should be made in my favour and the said payment as full and final settlement of my claim.

Please acknowledge receipt and let me have your favourable reply soon.

My Contact Details are as follow;

Tel: NA

HP No: 9093 8627

Address: APT BLK 343 YISHUN AVE 11 #12-137 S(760343)

E-mail Address: SIANGEE.TAN@GMAIL.COM

Sincerely  
TAN SIANG EE



## LETTER OF AUTHORITY AND INDEMNITY

### Motor Image Enterprises Pte Ltd

- ☐ Toa Payoh Service Center, 19, Lorong 8, Toa Payoh, Singapore 319255  
☒ Leng Kee Service Center, 25, Leng Kee Road, Singapore 159097

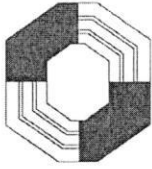
### Type of Claim:

- ☒ Third Party (Direct Settlement)  
☐ Own Damage (Recovery Claim)

ACCIDENT INVOLVING VEHICLE REGISTRATION No. SMJ 334SD AND SLP 7480A  
ON 16/10/2020 AT JUNCTION OF SEMBAWANG ROAD YISHUN AVE 7

1. I, the owner of vehicle no. SMJ 334SD hereby instruct you and authorise you to act for me with respect to the following: -
  - (a) To submit my claims for all losses including uninsured loss, rental car charges, medical fees, excess payment and cost of repairs.
  - (b) To settling my claim as they deem fit, including settling the matter on basis of my contributory negligence if any.
  - (c) To receive payment for settlement of my claim where all payment is to be made payable to the repair workshop for cost of repairs and other uninsured losses.
  - (d) To sign discharge voucher on my behalf.
2. I further acknowledge that any settlement that workshop may reach on my behalf is on a without prejudice basis and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle is concerned.
3. In the event that I am required to attend meetings, interviews, court and/or provide statements or any information in connection with my claim, I shall render full cooperation.
4. In the event that my claim against the third party or his insurers is not successful or cannot be proceeded with or if any settlement is not honoured or satisfied by the third party or his insurers, I authorise you to revert to my own insurers for the cost of repairs and any losses recoverable under my policy of insurance. In this respect, I understand and accept that the excess amount applicable under the policy of insurance shall be borne by me.
5. If for whatever reason, my insurers reject my claim for indemnity for the cost of repairs and/or any other losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you, I agree and undertake to pay the difference between what was claimed and paid out by the insurers or the full amount of my repair bill and survey fees and any other expenses reasonably incurred on my behalf or to pay you the difference in amount, as the case may be.
6. I undertake to state truthfully and to make full and frank disclosure of all facts leading up to and of the accident and of any action and/or omissions in connection with my part in the accident. If any facts stated are inaccurate and my claim cannot be paid out or fails, I agree that I shall be liable to you for the repair and other costs incurred by you.
7. I further undertake to sign any document or discharge voucher that is required for the purposes of my claim and if as a result of my failure to do so, my claim cannot be paid out or is delayed, I agree that I shall be liable to you for the repair and other costs incurred by you.
8. I understand that the claim for loss of use of my vehicle will be based on the number on the days estimated by the surveyor in his report for the required repair. The actual number of days may be more due to unavailability of parts, weekend, holidays and other operational exigencies and I accept that it may not be possible to claim for these extra days. In addition, any contributory negligence part of my claim can also affect portion of my claim for loss of usage.
9. I shall keep you informed of any correspondence and/or summons that I may receive in connection with the accident before agreeing to pay or receive any monies due under this claim.
10. In the event, the insurers pay the claimed amount to me instead of you, I will inform you as soon as possible and reimburse you for the repair and other costs incurred by you.
11. For successful recovery of upfront Excess payment by claimant, the workshop shall effect refund accordingly to the mode of upfront payment.
  - a) For upfront Excess payment by credit card, the refund shall be credited to the respective Credit Card Account via Credit Card Company handling the transaction.
  - b) For Excess payment by cash, the workshop shall refund the amount to the claimant via cheque payment.

Claimant's Particulars		Authorized Workshop
Name	<u>TAN SIANG EE</u>	Company Name <u>MOTOR IMAGE ENT PTE LTD</u>
Address	<u>APT BLK 343 YISHUN AVE 11</u> <u>#12 - 137 S(760343)</u>	Claim Officer's Name <u>Dennis Leong Jia Wei</u>
Telephone No	<u>9093 8627</u>	Telephone No <u>8703 8161</u>
Date	<u>09/11/2020</u>	Date <u>09/11/2020</u>
Company Stamp [For Co Regn Vehicle]	Authorized Signature 	Claim Officer Signature 



# LONPAC INSURANCE BHD

CLAIM NO : 20/20/20/VP05/023779

DATE : 28 JAN 2021

## DISCHARGE VOUCHER

I/We, Tan Siang Ee confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of SLP7480A the sum of Singapore Dollar Eight Thousand Eight Hundred Twenty One and Cents Eighty Seven Only (**\$8,821.87**) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SMJ3345D and SLP7480A on 16 Oct 2020 along Junction of Sembawang Road and Yishun Ave 7.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ SUHAIMI BIN MAHMUD AND/OR INDRA FITRI BIN SUHAIMI**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **MOTOR IMAGE ENTERPRISES PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

23 FEB 2021

.....  
Signature of vehicle owner/Date

TAN SIANG EE 23 FEB 2021

.....  
Name of vehicle owner /Date

**Motor Image Enterprises Pte Ltd**

19 Lorong 8 Toa Payoh Singapore 319255

Service Centre Tel: (65) 6703 8101 / 102 Fax: (65) 6253 5535

25 Leng Kee Road Singapore 159097

Service Centre Tel: (65) 6703 8163 Fax : (65) 6479 1137

Website: www.motorimage.net

**TAX INVOICE**

GST Reg No. M2-0076975-9

Co. Reg No. 198702032R

**Sales: INSURANCE CUSTOMER****Invoice No: M204326****For cash sales, payment will be  
endorsed on this invoice and no  
separate receipt will be issued.****DATE REC'D: 02-Nov-2020****SERVICE ADVISOR: DENNIS****JOB No.: M204431****MILEAGE: 21874****ID:****NAME:** LONPAC INSURANCE BHD.**ADDRESS:** 300 BEACH ROAD

#17-04/07 THE CONCOURSE. S(199555)

**TELEPHONE:** 62507388**MODEL:** FORESTER 2.0I-L AWD CVT**ENGINE No.:** FB20YE50496**CHASSIS No.:** JF1SJ5KC5JG112568**REGISTRATION No.:** SMJ3345D

ITEMS	CODE	DESCRIPTION OF REPAIRS	AMOUNT
1	1W0001	TO CONDUCT 4-WHEEL ALIGNMENT	171.00
2	REMARK	REMOVE/REPLACE FRONT BUMPER ASSY,LHS FENDER	1,120.00
3	REMARK	SPRAY PAINT FRONT BUMPER ASSY,BUMPER BEAM,LHS FENDER	880.00
4	REMARK	CONDUCT FRONT LIGHTING TEST	150.00
5	REMARK	LTA INSPECTION FOR OPC -NUMBER PLATE	120.00
6	TPCLAI	CONDUCT BODYWORK REPAIR (THIRD PARTY CLAIM)	
7	REMARK	TO CONDUCT THIRD PATRTY CLAIM - LONPAC INS ACCIDENT DATE:16/10/2020 TIME:1930HRS	
8	REMARK	LOCATION:JUCTION OF SEMBAWANG ROAD AND YISHUN AVE 7	
9	REMARK	VEHICLE B :SLP7480A	
10	INS01	FOR ACCIDENT CAR OR REPAIR JOB QUOTATION, AN ADMINISTRATIVE CHARGE WILL BE IMPOSED IF VEHICLE	
11	INS02	IS WITHDRAW AND TOWED OUT FOR REPAIR. REFER TO STANDARD RATE CHART (REF. 0338).	
12	INS03	STORAGE CHARGES OF \$30/DAY WILL BE IMPOSED FROM THE DATE OF CONFIRMATION OF AUTHORISATION BY THE	
13	INS04	SURVEYOR SHOULD THE OWNER DECIDE NOT TO CARRY OUT THE REPAIR IN MOTORIMAGE ENTERPRISES PTE LTD.	
14	INS05	INSTRUCTIONS WILL BE TAKEN FROM THE OWNER ONLY. IF IT IS NOT POSSIBLE, AN AUTHORISATION LETTER FROM	
15	INS06	THE OWNER IS REQUIRED.	
16	INS07	CUSTOMER ARE INFORMED AND ACCEPT THAT NUMBER OF DAYS FOR LOSS OF USE IS BASE ON THE FOLLOWING:	
17	INS08	NO.OF DAYS FOR LOSS OF USE RECOMMENDED BY INS.CO. APPOINTED SURVEYOR NO FURTHER CLAIM CAN BE ALLOWED	
18	INS09	CUST ACK THAT CLAIMS NOT EXCEEDING \$3,000 & ABOVE WILL HAVE TO BE REFER TO FIDREC DIRECTLY.	

**Motor Image Enterprises Pte Ltd**

19 Lorong 8 Toa Payoh Singapore 319255  
Service Centre Tel (65) 64170100/101 Fax (65) 62535535  
25 Leng Kee Road Singapore 159097  
Service Centre Tel (65) 64764776 Fax (65) 64791137  
Website: www.motorimage.net

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**SERVICE ADVISOR:** DENNIS

**JOB No.:** M204431

**MILEAGE:** 21874

**ID:**

**NAME:** LONPAC INSURANCE BHD.

**ADDRESS:** 300 BEACH ROAD

#17-04/07 THE CONCOURSE. S(199555)

**TELEPHONE:** 62507388

**MODEL:** FORESTER 2.0I-L AWD CVT

**ENGINE No.:** FB20YE50496

**CHASSIS No.:** JF1SJ5KC5JG112568

**REGISTRATION No.:** SMJ3345D

ITEMS CODE	DESCRIPTION OF REPAIRS	AMOUNT
19	REMARK SUPPLEMENTARY JOB - FRONT NUMBER PALTE	55.00
20	REMARK SUPPLEMENTARY JOB - REMOVE & REFIX FRONT LHS FENDER INNER SUPPORT AND BRACE PANEL	280.00
21	REMARK REPAIR & JACK OUT BATTERY PANEL	280.00
22	REMARK SPRAY PAINT TO FRONT LHS FENDER INNER SUPPORT, BRACE PANEL,BATTERY PANEL	880.00
TOTAL(LABOUR)		3,936.00
1	WHEEL APR FF C RPLH 51610SG1309P(Qty : 1 @ 172.80 each(Discount 20.00%))	138.24
2	FRT FENDER LH 57120SG0309P(Qty : 1 @ 270.00 each(Discount 20.00%))	216.00
3	EXT FENDER F CP LH 57160SG0109P(Qty : 1 @ 25.20 each(Discount 20.00%))	20.16
4	COVER FENDER UPR LH 57256SG030(Qty : 1 @ 18.00 each(Discount 20.00%))	14.40
5	BRKT CORNER F LH (SUPP) 57707SG010(Qty : 1 @ 36.00 each(Discount 20.00%))	28.80
6	BRKT SD F LH 57707SG030(Qty : 1 @ 12.60 each(Discount 20.00%))	10.08
7	MOLDING BMPR F (SUPP) 57708SG010(Qty : 1 @ 43.20 each(Discount 20.00%))	34.56
8	BUMPER FACE F NA(FOR H/L WSH)MY2016 (SG030A 57709SG030(Qty : 1 @ 594.00 each(Discount 20.00%))	475.20
9	ENERGY ABSOR F SUPP 57722SG020(Qty : 1 @ 126.00 each(Discount 20.00%))	100.80
10	MUD GUARD ASSY F LH 59110SG031(Qty : 1 @ 108.00 each(Discount 20.00%))	86.40
11	LAMP ASSY HEAD E0F LH	1,904.00

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**MODEL: FORESTER 2.0I-L AWD CVT**

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**CHASSIS No.: JF1SJ5KC5JG112568**

**REGISTRATION No.: SMJ3345D**

ITEMS CODE	DESCRIPTION OF REPAIRS	AMOUNT
12	84002SG232(Qty : 1 @ 2380.00 each(Discount 20.00%)) TANK HLS	74.88
13	86631SG030(Qty : 1 @ 93.60 each(Discount 20.00%)) NOZZLE H L WASHERLH (SUPP)	63.36
14	86636SG371(Qty : 1 @ 79.20 each(Discount 20.00%)) CLIP GROMMET	2.88
15	909130013(Qty : 2 @ 1.80 each(Discount 20.00%)) CLIP BMPR	19.20
16	909140007(Qty : 10 @ 2.40 each(Discount 20.00%)) COWL PANEL SD LH (SUPP)	5.76
	91423SG010(Qty : 1 @ 7.20 each(Discount 20.00%)) TOTAL(SPARE PARTS)	3,194.72

Subtotal 7,130.72

GST(7%) 499.15

**TOTAL \$7,629.87**

DATE : 08-Dec-2020

CUSTOMER

MANAGER

The customer acknowledges and confirms by taking delivery of the vehicle and/or upon receipt of this invoice, either personally or by an agent that his/her complaints relating to the vehicle have been rectified to his/her satisfaction and that the Company's liability for defective work and/or materials will be limited to rectification works and/or replacement of parts without charge or at discounted charge, at the Company's option. The customer further acknowledges that any discrepancy in this invoice (with the exception of errors and omissions) must be brought to the Company's attention in writing within three(3) days from the date of this invoice failing which it will be deemed correct.

**CUSTOMER**

**Not yet a DUO Member? Join us now at [www.DUORewards.com](http://www.DUORewards.com) and start accumulating your points for your invoice today!**



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

### Third Party Insurer Enquiry

Our Ref No: GR-20-126891

Date of Request: 19/10/2020

Your Ref No:

Online Purchase

Motor Image Enterprises Pte Ltd  
25 Leng Kee Road  
Singapore 159097

Dear Sir/Madam,

Enquiry Date 19/10/2020

Enquiry By Jeff Teh

TP Vehicle No. SLP7480A

Accident Date 16/10/2020

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLP7480A	Lonpac Insurance Bhd	16/06/2020-15/06/2021	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

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Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 19 Oct 2020 / 10:56:16

Receipt Date/Time : 19 Oct 2020 / 10:56:15

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-201019-001050

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Usage Date: 19 Oct 2020 (Mon)				
1	Sales of e-Day Licence - SMJ3345D e-Day Licence @\$20.00 x 1 20201019105431058807	20.00	0.00	20.00
<b>Sub-Total</b>		20.00	0.00	20.00
<b>Total Before Rounding</b>		20.00	0.00	20.00
<b>Rounding Difference</b>				0.00
<b>Total Amount Payable</b>				20.00
Paid By				
	426569XXXXXX0822	eNETS Credit Card		20.00
Total				20.00
Cash Change				0.00
Tendered Amount				20.00
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 20 Oct 2020 / 12:58:18

Receipt Date/Time : 20 Oct 2020 / 12:58:17

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-201020-001847

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Usage Date: 20 Oct 2020 (Tue)				
1	Sales of e-Day Licence - SMJ3345D e-Day Licence @\$20.00 x 1 20201020125620971613	20.00	0.00	20.00
<b>Sub-Total</b>		20.00	0.00	20.00
<b>Total Before Rounding</b>		20.00	0.00	20.00
<b>Rounding Difference</b>				0.00
<b>Total Amount Payable</b>				20.00
Paid By				
426569XXXXXX0822		eNETS Credit Card		20.00
Total				20.00
Cash Change				0.00
Tendered Amount				20.00
Excess Refundable Amount				0.00

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Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 02 Nov 2020 / 09:58:00

Receipt Date/Time : 02 Nov 2020 / 09:57:59

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-201102-000561

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Usage Date: 02 Nov 2020 (Mon)				
1	Sales of e-Day Licence - SMJ3345D e-Day Licence @\$20.00 x 1 20201102095649365329	20.00	0.00	20.00
<b>Sub-Total</b>		20.00	0.00	20.00
<b>Total Before Rounding</b>		20.00	0.00	20.00
<b>Rounding Difference</b>				0.00
<b>Total Amount Payable</b>				20.00
Paid By				
426569XXXXXX0822		eNETS Credit Card		20.00
Total				20.00
Cash Change				0.00
Tendered Amount				20.00
Excess Refundable Amount				0.00

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Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 10 Nov 2020 / 11:23:47

Receipt Date/Time : 10 Nov 2020 / 11:23:46

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-201110-001270

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Usage Date: 10 Nov 2020 (Tue)				
1	Sales of e-Day Licence - SMJ3345D e-Day Licence @\$20.00 x 1 20201110112224526496	20.00	0.00	20.00
<b>Sub-Total</b>		20.00	0.00	20.00
<b>Total Before Rounding</b>		20.00	0.00	20.00
<b>Rounding Difference</b>				0.00
<b>Total Amount Payable</b>				20.00
Paid By				
	426569XXXXXX0822	eNETS Credit Card		20.00
Total				20.00
Cash Change				0.00
Tendered Amount				20.00
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

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# JERGA DETAILS

61 Woodlands Industrial Park E9, E9 Premium, #01-02 Singapore 757047

## Customer Details

Name:

TAN SIANG EE

Mobile Number:

90938627

Car Brand and Model:

Subaru Forester SJ

Car Plate Number:

SMJ 3345D

Car Colour:

Silver

## OFFICIAL USE ONLY

Date of Application:

15/11/20

Package:

<p>1. Paint Protection Coating</p> <p><input type="checkbox"/> a. CAMUI CC4</p> <p><input type="checkbox"/> b. CAMUI Golden Expresser</p> <p><input checked="" type="checkbox"/> c. ULTIMEA Self Heal Coating</p>	<p>2. Solar Film (ULTIMEA)</p> <p><input type="checkbox"/> Platinum99 <input type="checkbox"/> Transitional</p> <p><input type="checkbox"/> a. Full Car</p> <p><input type="checkbox"/> b. Half Car</p> <p><input type="checkbox"/> c. Others</p> <p>Remarks: _____</p>
<p>3. Paint Protection Film (ULTIMEA)</p> <p><input type="checkbox"/> a. Full Car</p> <p><input type="checkbox"/> b. Full Front</p> <p><input type="checkbox"/> c. 4 Doors</p> <p><input type="checkbox"/> d. Others</p> <p>Remarks: _____</p>	<p>4. Others</p> <p><input checked="" type="checkbox"/> a. Remarks: <u>Bonnet, Bumper, 2 x side fender, headlight, left-hand side door.</u></p>

Amount Paid ( Nets / Cash / Credit Card / Bank Transfer )

\$550/ =

JERGA PTE LTD  
UEN. 201736810K  
TEL. 97555282



# JERGA DETAILS

61 Woodlands Industrial Park E9, E9 Premium, #01-02 Singapore 757047

## Customer Details

Name:

TAN SIANG EE

Mobile Number:

90938627

Car Brand and Model:

SUBARU FORESTER 2.0

Car Plate Number:

SMJ 3345D

Car Colour:

SILVER (METALIC)

## OFFICIAL USE ONLY

Date of Application:

~~03~~ 24/03/2019

Package:

<p>1. Paint Protection Coating</p> <p><input type="checkbox"/> a. CAMUI CC4</p> <p><input type="checkbox"/> b. CAMUI Golden Expresser</p> <p><input checked="" type="checkbox"/> c. ULTIMEA Self Heal Coating</p>	<p>2. Solar Film (ULTIMEA)</p> <p><input type="checkbox"/> Platinum99 <input type="checkbox"/> Transitional</p> <p><input type="checkbox"/> a. Full Car</p> <p><input type="checkbox"/> b. Half Car</p> <p><input type="checkbox"/> c. Others</p> <p>Remarks: _____</p>
<p>3. Paint Protection Film (ULTIMEA)</p> <p><input type="checkbox"/> a. Full Car</p> <p><input type="checkbox"/> b. Full Front</p> <p><input type="checkbox"/> c. 4 Doors</p> <p><input type="checkbox"/> d. Others</p> <p>Remarks: _____</p>	<p>4. Others</p> <p><input checked="" type="checkbox"/> a. Remarks: <u>Additional one layer.</u></p>

Amount Paid ( Nets / Cash / Credit Card / Bank Transfer )

\$800/=

JERGA PTE LTD  
UEN. 201736810K  
TEL. 97555282

## Hsiao Tong (LKKAUTO)

---

**From:** KENNY LIM CHING GHEE <kennylim@lonpac.com>  
**Sent:** Monday, 11 January 2021 4:24 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** RE: SMJ3345D CLAIM AGAINST SLP7480A \*\*\* LKK REF : CC4/LPC20011362/T1pa3 - Oref: 20/20/20/VP05/023779 [External Confidential]

### Lonpac External - Confidential

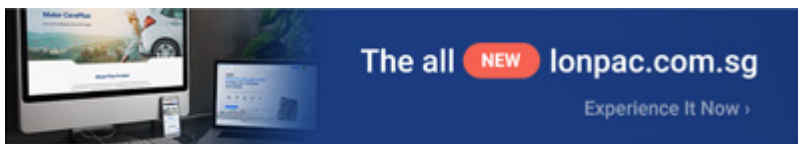
Dear Hsiao Tong

Please proceed as per your recommendations.

Thank you.

Best Regards

Kenny Lim  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
DID: 6279 9256 | Fax: (65) 6296 2706



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**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Monday, 11 January 2021 11:30 am  
**To:** KENNY LIM CHING GHEE <kennylim@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: SMJ3345D CLAIM AGAINST SLP7480A \*\*\* LKK REF : CC4/LPC20011362/T1pa3 - Oref: 20/20/20/VP05/023779 [External Confidential]

Hi Kenny,

Please ignore my email sent on **Friday, 8 January 2021 2:04 pm**.

Kindly refer to the amended mandate request below for your easy reference: -

Your ref : **20/20/20/VP05/023779**  
Our ref : CC4/LPC20011362/T1pa3q2

Dear Sirs/Mdm,

We refer to the above matter.

The accident occurred when our insured driver reversed and collided onto third party vehicle. Liability is not in our insured driver's favour.

We seek your approval to offer repairer "MOTOR IMAGE ENTERPRISES PTE LTD" at **\$8,821.87(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 11,219.93	\$ 7,629.87 (\$7,130.72\$+7%GST)
2. Loss of Use (8days x \$100.00)	\$ 800.00	\$ 640.00 (8days x \$80.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
4. Coating	\$ 550.00	\$ 550.00
<b>Total</b>	<b>\$ 12,571.93</b>	<b><u>\$ 8,821.87</u></b>

Surveyor recommended 8days for repair.

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741

4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** KENNY LIM CHING GHEE

**Sent:** Monday, 11 January 2021 11:21 AM

**To:** Hsiao Tong (LKKAuto)

**Cc:** MT\_Claim\_SG ; Admin A

**Subject:** RE: SMJ3345D CLAIM AGAINST SLP7480A \*\*\* LKK REF : CC4/LPC20011362/T1pa3 - Oref: 20/20/20/VP05/023779  
[External Confidential]

**Lonpac External - Confidential**

Dear Hsiao Tong

Can we check is there a reason why third party claimant switch workshop, Tong Luck Auto to Motorimage Enterprises?

Thanks.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706





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---

**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Friday, 8 January 2021 2:04 pm

**To:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SMJ3345D CLAIM AGAINST SLP7480A \*\*\* LKK REF : CC4/LPC20011362/T1pa3 - Oref: 20/20/20/VP05/023779  
[External Confidential]

Your ref : **20/20/20/VP00/023980**

Our ref : CC4/LPC20013853/Kps3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SLV8727B(LONPAC) AND SLE1036Y(TP) ON 06/12/2020**

We refer to the above matter.

The accident occurred when our insured driver reversed and collided onto third party vehicle. Liability is not in our insured driver's favour.

We seek your approval to offer repairer "MOTOR IMAGE ENTERPRISES PTE LTD" at **\$8,821.87(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 11,219.93	\$ 7,629.87 (\$7,130.72\$+7%GST)
2. Loss of Use (8days x \$100.00)	\$ 800.00	\$ 640.00 (8days x \$80.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
4. Coating	\$ 550.00	\$ 550.00
<b>Total</b>	<b>\$ 12,571.93</b>	<b><u>\$ 8,821.87</u></b>

Surveyor recommended 8days for repair.

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms) | Case Handler**

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741

4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>

**Sent:** Tuesday, 27 October 2020 12:32 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Subject:** RE: SMJ3345D CLAIM AGAINST SLP7480A \*\*\* LKK REF : CC4/LPC20011362/T1pa3 - Oref: 20/20/20/VP05/023779  
[External Confidential]

**Lonpac External - Confidential**

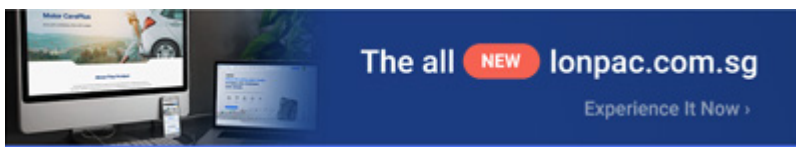
Dear Hsiao Tong

Please proceed with direct settlement.

Thank you.

Best Regards

Kenny Lim  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
DID: 6279 9256 | Fax: (65) 6296 2706



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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Tuesday, 27 October 2020 11:40 am  
**To:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>  
**Subject:** RE: SMJ3345D CLAIM AGAINST SLP7480A \*\*\* LKK REF : CC4/LPC20011362/T1pa3 - Oref: 20/20/20/VP05/023779  
[External Confidential]

Hi Kenny,

Attached is a copy of video footage from third party for your essay reference.

We are of the view that liability is not in our driver's favour as our driver reversed and hit onto third party.  
We would like to propose 100% DS on this matter.

Kindly let us have your comments/instruction.

Thanks.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741

4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>

**Sent:** Friday, 23 October 2020 11:53 AM

**To:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: SMJ3345D CLAIM AGAINST SLP7480A \*\*\* LKK REF : CC4/LPC20011362/T1pa3 - Oref: 20/20/VP05/023779  
[External Confidential]

**Lonpac External - Confidential**

Dear Jaslin

Please see attachment for a copy of our Insd's GIA report.

FYI, I am the OIC for this case.

Thank you.

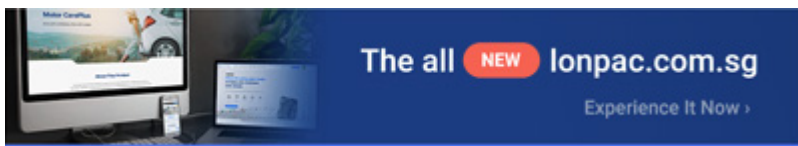
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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**From:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Sent:** Friday, 23 October 2020 11:50 am

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: SMJ3345D CLAIM AGAINST SLP7480A [External Confidential] \*\*\* LKK REF : CC4/LPC20011362/T1pa3

Dear Gerald

We refer to the above matter.

Kindly let us have a copy of your insured's accident report for our necessary action.

*\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Jaslin Kok | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Sent:** Wednesday, 21 October 2020 11:26 AM

**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: SMJ3345D CLAIM AGAINST SLP7480A [External Confidential] \*\*\* LKK REF : CC4/LPC20011362/T1pa3

Dear Sirs / Madam,

We refer to the above matter.

We have inspected TP vehicle SMJ 3345D at M/s Motor Image Enterprises Pte Ltd.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary Advice

Kindly take note that the case handler in-charge is Hsiao Tong.

**To check availability of the case handler, you may contact the undersigned.**

*\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Jaslin Kok | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Tuesday, 20 October 2020 12:03 PM

**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SMJ3345D CLAIM AGAINST SLP7480A [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

**BEST REGARDS**

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Tuesday, 20 October 2020 9:36 AM

**To:** 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** FW: SMJ3345D CLAIM AGAINST SLP7480A [External Confidential]

**Lonpac External - Confidential**

Our Ref: 20/20/20/VP05/023779

Dear Summer,

Kindly arrange with the workshop for the survey.

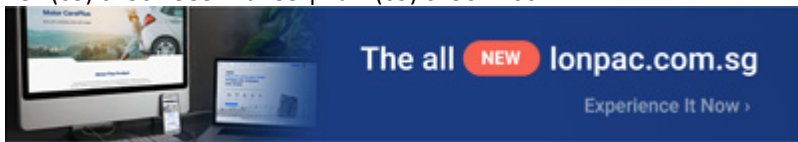
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** Dennis Leong [<mailto:dennisleong@motorimage.net>]

**Sent:** Monday, 19 October 2020 3:55 pm

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** LKINSTEAM <[LKINSTEAM@tanchong.org](mailto:LKINSTEAM@tanchong.org)>

**Subject:** SMJ3345D CLAIM AGAINST SLP7480A

Hi Claim Team,

Kindly refer to attachment as GIA report and estimate COR.

Please arrange survey for mention vehicle.

(vehicle currently not in workshop)

Best Regards,

**Dennis Leong**

---

Service Advisor

Motor Image Enterprises Pte Ltd  
25 Leng Kee Road  
Singapore 159097  
HP : (65)9489 9000  
DID: (65)6703 8161  
FAX: (65)6479 1137  
Email: dennisleong@motorimage.net  
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