

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 27 October 2020 12:41 PM  
**To:** Dennis Leong  
**Cc:** Admin A; LKINSTEAM; Jaslin Kok (LKK Auto)  
**Subject:** RE: SMJ3345D CLAIM AGAINST SLP7480A \*\*\* LKK REF : CC4/LPC20011362/T1pa3

### Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Dennis Leong <dennisleong@motorimage.net>  
**Sent:** Tuesday, 27 October 2020 10:15 AM  
**To:** Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; LKINSTEAM <LKINSTEAM@tanchong.org>  
**Subject:** RE: SMJ3345D CLAIM AGAINST SLP7480A \*\*\* LKK REF : CC4/LPC20011362/T1pa3

Dear Jaslin,

Are you able to advise liability status for me to proceed the repair work?

Best Regards,

**Dennis Leong**

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Service Advisor  
Motor Image Enterprises Pte Ltd  
25 Leng Kee Road  
Singapore 159097  
HP : (65)9489 9000  
DID: (65)6703 8161  
FAX: (65)6479 1137  
Email: [dennisleong@motorimage.net](mailto:dennisleong@motorimage.net)  
*Save the Earth. Print only when necessary.*

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**From:** Dennis Leong  
**Sent:** Friday, October 23, 2020 7:36 PM  
**To:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; LKINSTEAM <[LKINSTEAM@tanchong.org](mailto:LKINSTEAM@tanchong.org)>  
**Subject:** RE: SMJ3345D CLAIM AGAINST SLP7480A \*\*\* LKK REF : CC4/LPC20011362/T1pa3

Dear Jaslin,

Kindly refer to attachment as video footage you requested.

Best Regards,

**Dennis Leong**

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Service Advisor  
Motor Image Enterprises Pte Ltd  
25 Leng Kee Road  
Singapore 159097  
HP : (65)9489 9000  
DID: (65)6703 8161  
FAX: (65)6479 1137  
Email: [dennisleong@motorimage.net](mailto:dennisleong@motorimage.net)  
*Save the Earth. Print only when necessary.*

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**From:** Jaslin Kok (LKK Auto) [<mailto:jaslinkok@lkkauto.com>]  
**Sent:** Friday, October 23, 2020 12:33 PM  
**To:** Dennis Leong <[dennisleong@motorimage.net](mailto:dennisleong@motorimage.net)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: SMJ3345D CLAIM AGAINST SLP7480A \*\*\* LKK REF : CC4/LPC20011362/T1pa3

Dear Dennis

We would like to request for a copy of TP Accident video for our viewing.

Appreciate an early reply.

***\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Jaslin Kok** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Wednesday, 21 October 2020 1:23 PM

**To:** 'Dennis Leong' <[dennisleong@motorimage.net](mailto:dennisleong@motorimage.net)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SMJ3345D CLAIM AGAINST SLP7480A

Dear Dennis,

Thank you for the email.

Dear Hsiao Tong,

Kindly assist

**FYNA Our Ref : CC4/LPC20011362/T1pa3**

**BEST REGARDS**

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted***

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**From:** Dennis Leong [[mailto:dennisleong@motorimage.net](mailto:mailto:dennisleong@motorimage.net)]

**Sent:** Wednesday, 21 October 2020 10:08 AM

**To:** admin <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; [mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)

**Cc:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com); LKINSTEAM <[LKINSTEAM@tanchong.org](mailto:LKINSTEAM@tanchong.org)>

**Subject:** RE: SMJ3345D CLAIM AGAINST SLP7480A

Hi Claim Team,

Good day.

Kindly advise liability status on urgent basis.

Stay safe.

Best Regards,

**Dennis Leong**

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Service Advisor  
Motor Image Enterprises Pte Ltd  
25 Leng Kee Road  
Singapore 159097  
HP : (65) 9489 9000  
DID: (65) 6703 8161  
FAX: (65) 6479 1137  
Email: [dennisleong@motorimage.net](mailto:dennisleong@motorimage.net)  
*Save the Earth. Print only when necessary.*

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**From:** admin [<mailto:admin-d@lkkauto.com>]  
**Sent:** Tuesday, October 20, 2020 11:48 AM  
**To:** Dennis Leong <[dennisleong@motorimage.net](mailto:dennisleong@motorimage.net)>  
**Cc:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com); LKINSTEAM <[LKINSTEAM@tanchong.org](mailto:LKINSTEAM@tanchong.org)>  
**Subject:** RE: SMJ3345D CLAIM AGAINST SLP7480A

Dear Dennis,

Noted with thanks.

At leng kee rite?

**BEST REGARDS**

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
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**From:** Dennis Leong <[dennisleong@motorimage.net](mailto:dennisleong@motorimage.net)>  
**Sent:** Tuesday, 20 October 2020 11:47 AM  
**To:** admin <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Cc:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com); LKINSTEAM <[LKINSTEAM@tanchong.org](mailto:LKINSTEAM@tanchong.org)>  
**Subject:** Re: SMJ3345D CLAIM AGAINST SLP7480A

Hi Nivitha,

Confirmed today 2pm-4pm

Regards

Dennis Leong

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**From:** admin <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Tuesday, 20 October 2020 11:43 AM  
**To:** Dennis Leong <[dennisleong@motorimage.net](mailto:dennisleong@motorimage.net)>  
**Cc:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com) <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; LKINSTEAM <[LKINSTEAM@tanchong.org](mailto:LKINSTEAM@tanchong.org)>  
**Subject:** RE: SMJ3345D CLAIM AGAINST SLP7480A

Dear Dennis,

May we arrange between 2pm-4pm?

**BEST REGARDS**

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

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**From:** Dennis Leong <[dennisleong@motorimage.net](mailto:dennisleong@motorimage.net)>  
**Sent:** Tuesday, 20 October 2020 11:41 AM  
**To:** admin <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Cc:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com); LKINSTEAM <[LKINSTEAM@tanchong.org](mailto:LKINSTEAM@tanchong.org)>  
**Subject:** Re: SMJ3345D CLAIM AGAINST SLP7480A

Hi Nivitha,

Kindly is it possible to arrange survey today and what time?

Regards  
Dennis Leong

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**From:** admin <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Tuesday, 20 October 2020 10:30 AM  
**To:** Dennis Leong <[dennisleong@motorimage.net](mailto:dennisleong@motorimage.net)>  
**Cc:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com) <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; LKINSTEAM <[LKINSTEAM@tanchong.org](mailto:LKINSTEAM@tanchong.org)>  
**Subject:** RE: SMJ3345D CLAIM AGAINST SLP7480A

Dear Dennis,

Is the vehicle SMJ 3345D in the workshop?

**BEST REGARDS**

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

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**From:** admin <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Tuesday, 20 October 2020 9:42 AM  
**To:** <mailto:dennisleong@motorimage.net>  
**Cc:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com); [LKINSTEAM@tanchong.org](mailto:LKINSTEAM@tanchong.org)  
**Subject:** SMJ3345D CLAIM AGAINST SLP7480A

Dear Dennis,

Is the vehicle SMJ 3345D in the workshop?

**BEST REGARDS**

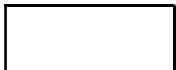
**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

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