

Hsiao Tong (LKKAUTO)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Monday, 11 January 2021 4:24 PM
To: Hsiao Tong (LKKAUTO)
Cc: MT_Claim_SG; Admin A
Subject: RE: SMJ3345D CLAIM AGAINST SLP7480A *** LKK REF : CC4/LPC20011362/T1pa3 - Oref: 20/20/20/VP05/023779 [External Confidential]

Lonpac External - Confidential

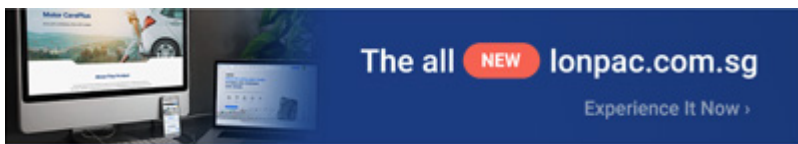
Dear Hsiao Tong

Please proceed as per your recommendations.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Monday, 11 January 2021 11:30 am
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SMJ3345D CLAIM AGAINST SLP7480A *** LKK REF : CC4/LPC20011362/T1pa3 - Oref: 20/20/20/VP05/023779 [External Confidential]

Hi Kenny,

Please ignore my email sent on **Friday, 8 January 2021 2:04 pm**.

Kindly refer to the amended mandate request below for your easy reference: -

Your ref : **20/20/20/VP05/023779**
Our ref : CC4/LPC20011362/T1pa3q2

Dear Sirs/Mdm,

We refer to the above matter.

The accident occurred when our insured driver reversed and collided onto third party vehicle. Liability is not in our insured driver's favour.

We seek your approval to offer repairer "MOTOR IMAGE ENTERPRISES PTE LTD" at **\$8,821.87(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 11,219.93	\$ 7,629.87 (\$7,130.72\$+7%GST)
2. Loss of Use (8days x \$100.00)	\$ 800.00	\$ 640.00 (8days x \$80.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
4. Coating	\$ 550.00	\$ 550.00
Total	\$ 12,571.93	<u>\$ 8,821.87</u>

Surveyor recommended 8days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741

4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: KENNY LIM CHING GHEE

Sent: Monday, 11 January 2021 11:21 AM

To: Hsiao Tong (LKKAuto)

Cc: MT_Claim_SG ; Admin A

Subject: RE: SMJ3345D CLAIM AGAINST SLP7480A *** LKK REF : CC4/LPC20011362/T1pa3 - Oref: 20/20/20/VP05/023779
[External Confidential]

Lonpac External - Confidential

Dear Hsiao Tong

Can we check is there a reason why third party claimant switch workshop, Tong Luck Auto to Motorimage Enterprises?

Thanks.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 8 January 2021 2:04 pm

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SMJ3345D CLAIM AGAINST SLP7480A *** LKK REF : CC4/LPC20011362/T1pa3 - Oref: 20/20/20/VP05/023779
[External Confidential]

Your ref : **20/20/20/VP00/023980**

Our ref : CC4/LPC20013853/Kps3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SLV8727B(LONPAC) AND SLE1036Y(TP) ON 06/12/2020

We refer to the above matter.

The accident occurred when our insured driver reversed and collided onto third party vehicle. Liability is not in our insured driver's favour.

We seek your approval to offer repairer "MOTOR IMAGE ENTERPRISES PTE LTD" at **\$8,821.87(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 11,219.93	\$ 7,629.87 (\$7,130.72\$+7%GST)
2. Loss of Use (8days x \$100.00)	\$ 800.00	\$ 640.00 (8days x \$80.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
4. Coating	\$ 550.00	\$ 550.00
Total	\$ 12,571.93	<u>\$ 8,821.87</u>

Surveyor recommended 8days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741

4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Tuesday, 27 October 2020 12:32 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: RE: SMJ3345D CLAIM AGAINST SLP7480A *** LKK REF : CC4/LPC20011362/T1pa3 - Oref: 20/20/20/VP05/023779
[External Confidential]

Lonpac External - Confidential

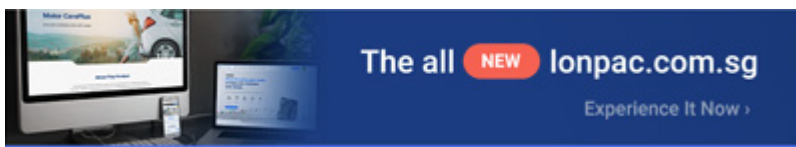
Dear Hsiao Tong

Please proceed with direct settlement.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Tuesday, 27 October 2020 11:40 am
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Subject: RE: SMJ3345D CLAIM AGAINST SLP7480A *** LKK REF : CC4/LPC20011362/T1pa3 - Oref: 20/20/20/VP05/023779
[External Confidential]

Hi Kenny,

Attached is a copy of video footage from third party for your essay reference.

We are of the view that liability is not in our driver's favour as our driver reversed and hit onto third party.
We would like to propose 100% DS on this matter.

Kindly let us have your comments/instruction.

Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741

4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Friday, 23 October 2020 11:53 AM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SMJ3345D CLAIM AGAINST SLP7480A *** LKK REF : CC4/LPC20011362/T1pa3 - Oref: 20/20/VP05/023779
[External Confidential]

Lonpac External - Confidential

Dear Jaslin

Please see attachment for a copy of our Insd's GIA report.

FYI, I am the OIC for this case.

Thank you.

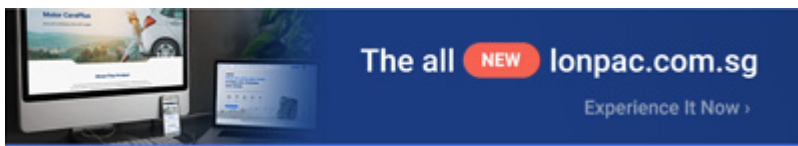
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Friday, 23 October 2020 11:50 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SMJ3345D CLAIM AGAINST SLP7480A [External Confidential] *** LKK REF : CC4/LPC20011362/T1pa3

Dear Gerald

We refer to the above matter.

Kindly let us have a copy of your insured's accident report for our necessary action.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Jaslin Kok | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Wednesday, 21 October 2020 11:26 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SMJ3345D CLAIM AGAINST SLP7480A [External Confidential] *** LKK REF : CC4/LPC20011362/T1pa3

Dear Sirs / Madam,

We refer to the above matter.

We have inspected TP vehicle SMJ 3345D at M/s Motor Image Enterprises Pte Ltd.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary Advice

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Jaslin Kok | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 20 October 2020 12:03 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SMJ3345D CLAIM AGAINST SLP7480A [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 20 October 2020 9:36 AM

To: 'assignments@lkkauto.com' <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: SMJ3345D CLAIM AGAINST SLP7480A [External Confidential]

Lonpac External - Confidential

Our Ref: 20/20/20/VP05/023779

Dear Summer,

Kindly arrange with the workshop for the survey.

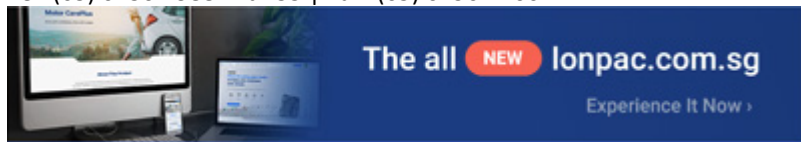
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Dennis Leong [<mailto:dennisleong@motorimage.net>]

Sent: Monday, 19 October 2020 3:55 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: LKINSTEAM <LKINSTEAM@tanchong.org>

Subject: SMJ3345D CLAIM AGAINST SLP7480A

Hi Claim Team,

Kindly refer to attachment as GIA report and estimate COR.

Please arrange survey for mention vehicle.

(vehicle currently not in workshop)

Best Regards,

Dennis Leong

Service Advisor

Motor Image Enterprises Pte Ltd
25 Leng Kee Road
Singapore 159097
HP :(65)9489 9000
DID:(65)6703 8161
FAX:(65)6479 1137
Email:dennisleong@motorimage.net
Save the Earth. Print only when necessary.

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