

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Attn: Motor Claims Department

Dear Sir / Madam,

**ACCIDENT INVOLVING VEHICLE NO GBF 4764 Y & GBC 4426P AT 217A
JURONG WEST STREET 21 PARKING LOT on 28/09/2020**

We understand that you are the insurer of GBC 4426 P vehicle.

I/We wish to inform you that my/our vehicle GBF 4764 Y have been completed repairs to my/our satisfaction by M/s GUAN MOTOR WORKS. I/We therefore propose to claim from your as follow:

1.	Cost of Repairs	S\$ 1,774.22
2.	Cost of Rental (S\$ <u>110.00</u> x <u>03</u> days)	S\$ 330.00
3.	LTA Search Fee	S\$ 7.49
TOTAL		<u>S\$ 2,111.71</u>

Please let us have your reply soonest possible.

Thank you.



Yours faithfully,

In the matter of an accident involving motor vehicles

GBF 4764Y& GBC 4426P at 217A Jurong East Street 21

Parking Lot, Singapore, on 28-09-2020.

1. WARRANT TO ACT

I / We, JET COOL AIR CONDITIONING & ENTERPRISE (NRIC No.) 5 XXXX 087C
of _____

hereby authorise M/s GUAN MOTOR WORKS to act on my/our
behalf in respect of the above matter.

2. AUTHORITY

- a) I/We hereby authorise you to commence legal proceedings in my/our name(s) and to take instructions from my car-repairers who I/we have appointed as my/our agent(s) in respect of my/our claim.
- b) I/We hereby authorise you to pay to yourselves all Party and Party costs you may at any time receive in connection with the above matter and confirm that there will be no need to pay the same into the Client(s)'s Account with your Bankers
- c) I/We hereby further authorise you to release all proceeds of settlement monies received by you (after deducting of your legal costs) to my repairers
M/s GUAN MOTOR WORKS in settlement of my outstanding bill/account with them.
- d) I/We only wish to be informed of my/our case when it is necessary on your part. I/We hereby direct you to keep my car-repairers informed of all matters relating to my claim, as and when it is necessary to do so.
- e) I/We hereby authorise you to deposit in your Firms' client's account any cheques received by you and made in my/our firm's name.
- f) I/We have read and understood the above.



(Signature)



MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN3084771900 Claim No : SNM20D203935/C02/GBC4426P/LOWCT

Claimant : JET COOL AIR CONDITIONING & ENTERPRISE

Amount : S\$2,080.00
SINGAPORE DOLLARS TWO THOUSAND AND EIGHTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : GBF 4764Y

Insured Vehicle No. : GBC 4426P

Date of Loss : 28/09/2020

Place of Accident : 217A JURONG EAST STREET 21 PARKING LOT

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : SWEKIM WHOLESale


Driver Name : MOHAMED MAIDIN BIN MOHAMED IBRAHIM

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 2,080.00
	=====
TOTAL	S\$ 2,080.00
	=====

Claimant Name : JET COOL AIR CONDITIONING & ENTERPRISE NRIC No : 5XXXX087C

Signature : 



Date : 23-7-2022

源摩哆廠

GUAN MOTOR WORKS

Business Regn. No: 081026-00E

176 Sin Ming Drive #02-03 Sin Ming Autocare Singapore 575721 Tel: 6453 6111 H/P: 9742 6003

Messrs: JET COOL AIR CONDITIONING & ENTERPRISE

Invoice No: 5151

Date: 09-11-2020

TOYOTA HIACE VAN (M) – GBF 4764 Y
=====

Part by part repair cost inclusive spare parts and
labour charges.

\$ 1,774.22

Dollars One thousand Seven hundred Seventy-four
And Cents Twenty-two only.



E.&O.E.



Invoice

GBF4764Y
JET COOL AIR CONDITIONING & ENTERPRISE

Invoice No : GPLIN0002010
Invoice Date : 17/10/2020
Due Date : 17/10/2020
VHA No : 2161
Referral ID : G031

Description :	Amount
Rental for 3 Day/s @ \$110 per Day	\$ 330.00

Vehicle No : GBE4577B

Vehicle Description : Toyota Hiace Manual

Rental Period : 14/10/2020 to 17/10/2020

Total Amount Payable : \$ 330.00

GOOD WAY RENT-A-CAR PTE LTD

8 Kaki Bukit Ave 4 #06-04 Premier@Kaki Bukit Singapore 415875
Tel: 6315 8479 H/P: 9833 0807

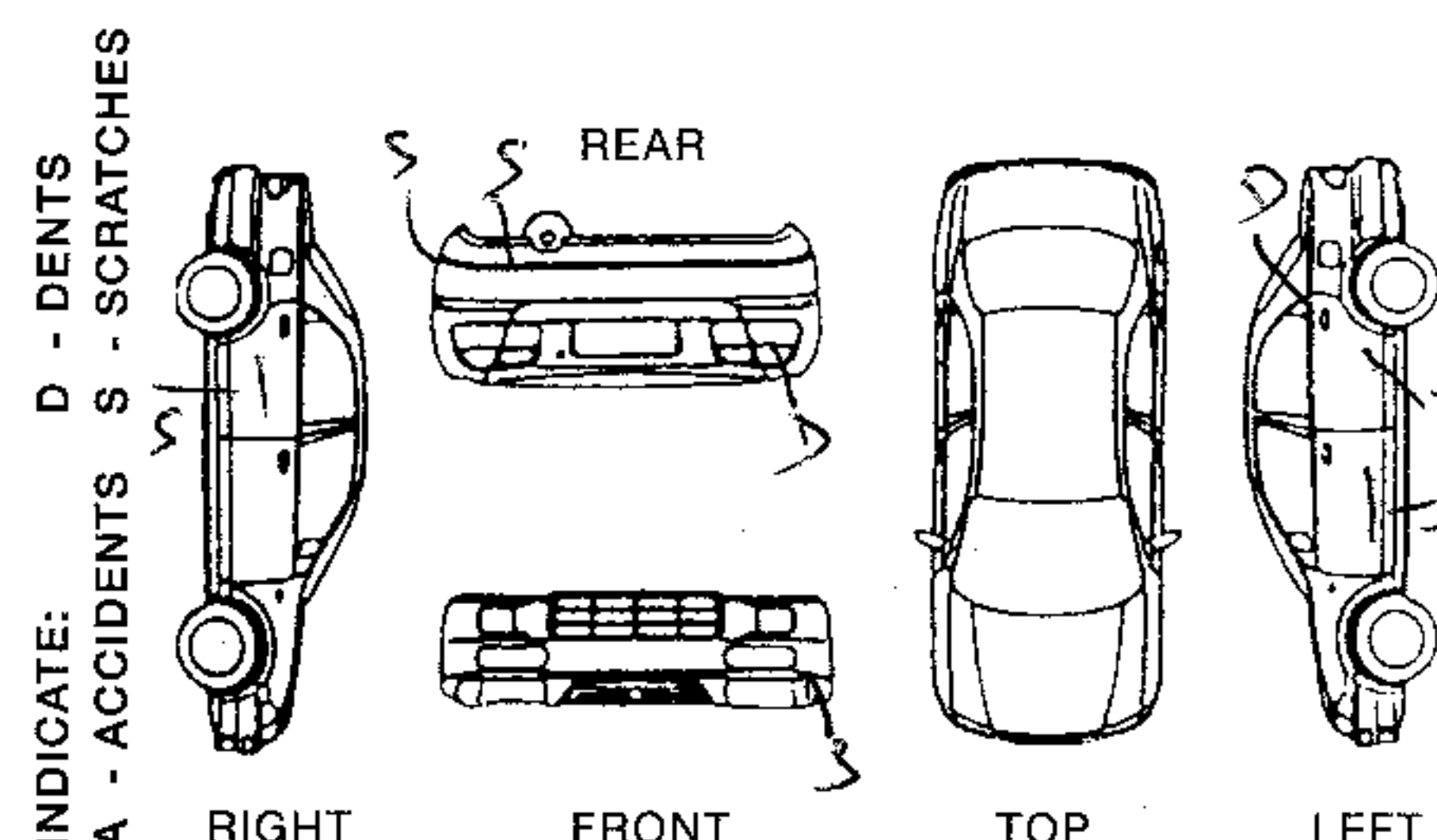
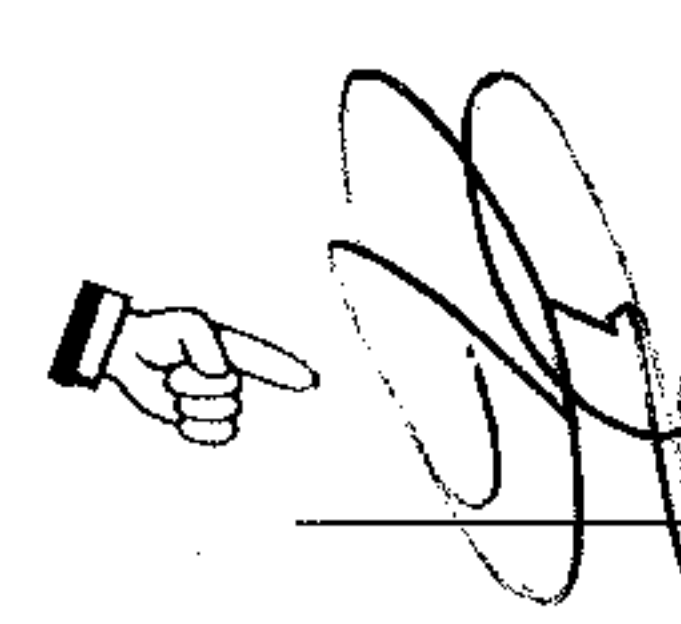
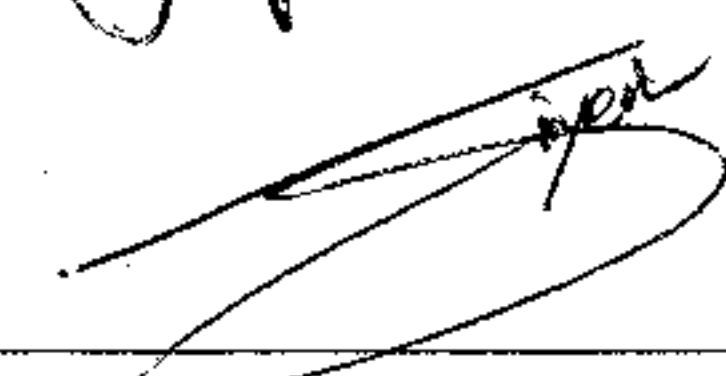
VHA No: 2161

Invoice No: GPLIN 2010

Hirer's Vehicle No:

UEN: 201505120D

VEHICLE RENTAL AGREEMENT


HIRER'S PARTICULARS Name: (as in I/C) <u>JET COOL AIR CONDITIONING</u> NRIC / FIN No: <u>ENTERPRISE 52988087C</u> Address (Res): <u>686 A CHOA CHU KANG CRESCENT #16-246 (S 681686)</u> Name & Address of Employer: _____ Occupation: _____ Driving Exp: _____ Singapore Driving Licence No: _____ Issue Date: _____ Date of Birth: _____ Tel: (O) _____ (R) _____ HP: <u>84524263</u>		Vehicle No: <u>G8E 4577B</u> Replace Veh No: _____ Mileage Out: <u>334968</u> Mileage Out: _____ Make & Model: <u>TOYOTA HIACE</u> Auto / Manual <u>(Auto)</u> Out : Date <u>14/10/20</u> Time: <u>15.00</u> HIRE / PERIOD EXPIRY _____ Time: _____ NON-WAIVER EXCESS=\$ <u>2000</u> -																																																													
ADDITIONAL DRIVER'S PARTICULARS Name: (as in I/C) <u>ZIN NYEIN OO</u> NRIC / FIN No: <u>G 3378949-T</u> Address (Res): <u>27 J WAN THO AVENUE S 347565</u> Occupation: _____ Driving Exp: _____ Singapore Driving Licence No: <u>G 3378949-T</u> Issue Date: <u>30-7-2018</u> Date of Birth: <u>19-8-1989</u> Tel: (O) _____ (R) _____ H/P: _____		<table border="1"> <tr> <th colspan="2">CHARGES</th> <th></th> <th></th> </tr> <tr> <td>Daily</td> <td><u>3</u> @ \$ <u>110</u> per day</td> <td><u>\$330</u> -</td> <td></td> </tr> <tr> <td>Weekly</td> <td>@ \$ _____ per week</td> <td></td> <td></td> </tr> <tr> <td>Monthly</td> <td>@ \$ _____ per month</td> <td></td> <td></td> </tr> <tr> <td>Hours</td> <td>@ \$ _____ per hour</td> <td></td> <td></td> </tr> <tr> <td>Extension</td> <td>@ \$ _____</td> <td></td> <td></td> </tr> <tr> <td colspan="2">Delivery/Collection Service</td> <td></td> <td></td> </tr> <tr> <td colspan="2">SUB-TOTAL \$</td> <td></td> <td></td> </tr> </table>		CHARGES				Daily	<u>3</u> @ \$ <u>110</u> per day	<u>\$330</u> -		Weekly	@ \$ _____ per week			Monthly	@ \$ _____ per month			Hours	@ \$ _____ per hour			Extension	@ \$ _____			Delivery/Collection Service				SUB-TOTAL \$																															
CHARGES																																																															
Daily	<u>3</u> @ \$ <u>110</u> per day	<u>\$330</u> -																																																													
Weekly	@ \$ _____ per week																																																														
Monthly	@ \$ _____ per month																																																														
Hours	@ \$ _____ per hour																																																														
Extension	@ \$ _____																																																														
Delivery/Collection Service																																																															
SUB-TOTAL \$																																																															
VEHICLE CHECK LIST INDICATE: D - DENTS, A - ACCIDENTS, S - SCRATCHES 		<table border="1"> <tr> <th colspan="10">PETROL LEVEL</th> </tr> <tr> <td>Out</td> <td>E</td> <td><u>1/8</u></td> <td>1/4</td> <td>3/8</td> <td>1/2</td> <td>5/8</td> <td>3/4</td> <td>7/8</td> <td>F</td> </tr> <tr> <td>In</td> <td>E</td> <td>1/8</td> <td><u>1/4</u></td> <td>3/8</td> <td>1/2</td> <td>5/8</td> <td>3/4</td> <td>7/8</td> <td>F</td> </tr> <tr> <td colspan="10">Fuel</td> </tr> <tr> <td colspan="10">Traffic / Parking Fines</td> </tr> <tr> <td colspan="2">TOTAL CHARGES \$</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> </table>		PETROL LEVEL										Out	E	<u>1/8</u>	1/4	3/8	1/2	5/8	3/4	7/8	F	In	E	1/8	<u>1/4</u>	3/8	1/2	5/8	3/4	7/8	F	Fuel										Traffic / Parking Fines										TOTAL CHARGES \$									
PETROL LEVEL																																																															
Out	E	<u>1/8</u>	1/4	3/8	1/2	5/8	3/4	7/8	F																																																						
In	E	1/8	<u>1/4</u>	3/8	1/2	5/8	3/4	7/8	F																																																						
Fuel																																																															
Traffic / Parking Fines																																																															
TOTAL CHARGES \$																																																															
MISSING / FAULTY ACCESSORIES / PARTS REMARKS: _____		Hirer's Signature  Additional Driver's Signature 																																																													

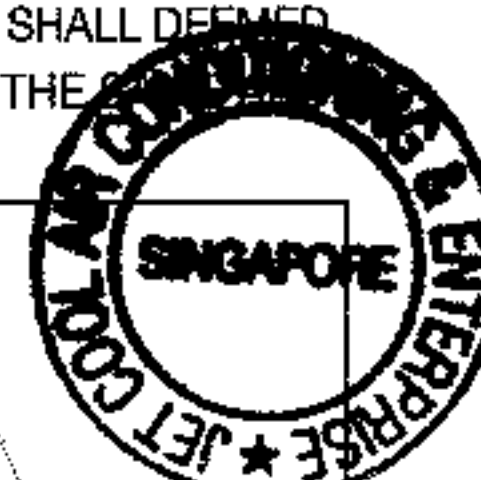
I have read and agree to the terms and condition on both sides of the agreement. If I have presented a charge/credit card for payment. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given GOOD WAY RENT-A-CAR PTE LTD in connection with this agreement is true.

*IMPORTANT

1. VEHICLE IS STRICTLY PROHIBITED FOR "HIRE FOR REWARDS" USAGE SUCH AS UBER / GRABCAR / GRABSHARE ETC.
2. ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORIZED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
3. ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
4. THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY. INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
5. IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES. A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
6. VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY. AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY GOOD WAY RENT-A-CAR PTE LTD.

RETURN OF VEHICLE. THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO GOOD WAY RENT-A-CAR PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE RETURN. IT SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	SIGNATURE OF HIRER/DRIVER
<u>17-10-2020</u>	<u>1.00 pm</u>	<u>335077</u>			



Enquire Vehicle's Insurance Particulars

Enquire Vehicle's Insurance Particulars (As At 28 Sep 2020 / 11:00:00)

Vehicle Insurance Details

Vehicle No.:

GBC4426P

Make Description/Model:

TOYOTA / DYNA 150 MANUAL 3SEATER

Insurance Company Name:

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Business Transaction Reference No.:

20201012123620955023

Please retain the business transaction reference number for Enquire Vehicle Owner Details (if required).

Save as PDF

OK →

Print



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC6/CTI20011360/Kea3

30 JUNE 2021

SWEEKIM WHOLESALE
53 HAVELOCK ROAD
#30-112 HAVELOCK VIEW
SINGAPORE 161053

Dear Sir/Madam,

ACCIDENT INVOLVING GBC 4426P AND GBF 4764Y ON 28/09/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

asher

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Asher Sng (LKKAUTO)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Tuesday, 21 June 2022 15:57
To: Asher Sng (LKKAUTO); Su Li (LKK Auto); Admin A
Subject: RE: SNM20D203935/C02/GBC4426P/LOWCT / FW: Direct Settlement - Accident Involving GBC 4426P (OI : CTI - TBA) and GBF 4764Y (TP : LKK REF - CC6/CTI20011360/Kes3) on 28/09/2020

Follow Up Flag: Follow up
Flag Status: Completed

Hi Asher,

Any update of the signed DV.

Kindly follow up closely with 3P claimant.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Friday, 27 August 2021 12:00 pm
To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>; Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: SNM20D203935/C02/GBC4426P/LOWCT / FW: Direct Settlement - Accident Involving GBC 4426P (OI : CTI - TBA) and GBF 4764Y (TP : LKK REF - CC6/CTI20011360/Kes3) on 28/09/2020

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Jacqueline,

We refer to the email below.

We pending third party to return the Dv for necessary action.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Sent: Friday, August 27, 2021 9:54:06 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: SNM20D203935/C02/GBC4426P/LOWCT / FW: Direct Settlement - Accident Involving GBC 4426P (OI : CTI - TBA) and GBF 4764Y (TP : LKK REF - CC6/CTI20011360/Kes3) on 28/09/2020

Hi LKK,

Kindly advise if there has been any development please.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Tan Chew Chik Jacqueline

Sent: Friday, 4 June 2021 9:36 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM20D203935/C02/GBC4426P/LOWCT / FW: Direct Settlement - Accident Involving GBC 4426P (OI : CTI - TBA) and GBF 4764Y (TP : LKK REF - CC6/CTI20011360/Kes3) on 28/09/2020

Dear LKK,

Please find Ins SAS report attached for your necessary action.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI

Sent: Tuesday, 20 October 2020 4:21 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Cecilia Low <cecilia.low@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D203935/C02/GBC4426P/LOWCT / FW: Direct Settlement - Accident Involving GBC 4426P (OI : CTI - TBA) and GBF 4764Y (TP : LKK REF - CC6/CTI20011360/Kes3) on 28/09/2020

Dear all,

Please note that officer in charge for this case is Cecilia Low.

Claim no. SNM20D203935/C02/GBC4426P/LOWCT.

Dear Cecilia,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Tuesday, 20 October 2020 1:57 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBC 4426P (OI : CTI - TBA) and GBF 4764Y (TP : LKK REF - CC6/CTI20011360/Kes3) on 20/10/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle GBF 4764Y at M/s GUAN MOTOR WORKS on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)