

Ryder Auto Pte Ltd

2 Kaki Bukit Ave 2, #02-19 / 02-22 @ Kaki Bukit Auto Hub, Singapore 417921

Email: ryderautoworkshop@gmail.com

Tel: 67418277 Fax: 67468277

GST REG NUMBER: 201635107M

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way, #08-16
Singapore 079120

4/11/2020

Attn: -
Motor Claims Dept

LETTER OF DEMAND

Our Ref : SKC290H Your Ref : -

Dear Sir,

VEHICLE # : SKC290H

ACCIDENT INVOLVING : SKC290H & SLU3696U ALONG PIE TOWARDS JALAN BAHAR
EXIT ON 18/10/20

COST OF REPAIR : S\$5,000.00 (As agreed)

COR ADD GST 7% : S\$ 350.00

LOSS OF USE : S\$1,360.00

{14 work days + 2 weekends + 1 day prs} X S\$80

LTA & GIA SEARCH : S\$31.00

TOTAL : S\$6,741.00

DOLLARS: SIX THOUSAND SEVEN HUNDRED AND FORTY-ONE ONLY.

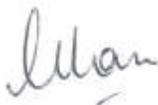
Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation (see note 5).

For your prompt payment.

Thank you.

Yours faithfully,

Ryder Auto Pte Ltd



Chan San Choon

Director

DipEng, AAE MIMI, MSAE(Aust)



RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **RYDER AUTO PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$5,350.00** (Repair Cost), **S\$900.00** (Loss of Use/Rental), **S\$ 31.00** (Disbursement) for vehicle no. **SKC 290H** that was damaged pursuant to the accident which occurred on **18/10/2020** (date) along **PIE TOWARDS JALAN BAHAR EXIT** (location) involving vehicle no/s **SLU 3696U**. This is pursuant to the inspection conducted on **20/10/2020** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **ISMAIL BIN HASAN** (“the third party claimant”) of vehicle no. **SKC 290H** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SKC 290H** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 25 (day) of 11 (month) 2020 (year)



Signed by appointed surveyor

Signed by “the workshop” with chop

Ryder Auto Pte Ltd

my execution of this Discharge Voucher is only for my claim for property damage and not prejudicial to any other claims arising from the same accident.



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AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way, #08-16
Singapore 079120

4/11/2020

Attn: -
Motor Claims Dept

TAX INVOICE

Our Ref : SKC290H Your Ref : -

Dear Sir,

VEHICLE # : SKC290H

ACCIDENT INVOLVING : SKC290H & SLU3696U ALONG PIE TOWARDS JALAN BAHAR
EXIT ON 18/10/20

COST OF REPAIR : S\$5,000.00 (As agreed)

COR ADD GST 7% : S\$ 350.00

TOTAL : S\$5,350.00

DOLLARS: FIVE THOUSAND THREE HUNDRED AND FIFTY ONLY.

Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation (see note 5).

For your prompt payment.

Thank you.

Yours faithfully,

Ryder Auto Pte Ltd

Chan San Choon
Director
DipEng, AAE MIMI, MSAE(Aust)





**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-127894

Date of Request: 21/10/2020

Your Ref No: SKC290H

Ryder Auto Pte Ltd
2 Kaki Bukit Ave 2
#02-19 AutoHub @ Kaki Bukit
Singapore 417921

Dear Sir/Madam,

Your Search Criteria:

Date of Accident: 18/10/2020

Place of Accident: PIE TOWARDS JALAN BAHAR EXIT

Client Vehicle No: SKC290H

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

GIRO Cash Cheque



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-127902

Date of Request: 21/10/2020

Your Ref No: SKC290H

Ryder Auto Pte Ltd
2 Kaki Bukit Ave 2
#02-19 AutoHub @ Kaki Bukit
Singapore 417921

Dear Sir/Madam,

Date of Accident: 18/10/2020

Vehicle No: SKC290H

Place of Accident: PIE TOWARDS JALAN BAHAR EXIT

Involving Vehicle No: SLU3696U

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SLU3696U	PIE TOWARDS JALAN BAHAR EXIT	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

GIRO Cash Cheque



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

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Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-126474

Date of Request: 19/10/2020

Your Ref No:

Online Purchase

Ryder Auto Pte Ltd
2 Kaki Bukit Ave 2
#02-19 AutoHub @ Kaki Bukit
Singapore 417921

Dear Sir/Madam,

Enquiry Date 19/10/2020
Enquiry By Chia Siew Fah
TP Vehicle No. SLU3696U
Accident Date 18/10/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

GIRO Cash Cheque

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Monday, 2 November 2020 11:02 AM
To: SIMCS63@GMAIL.COM
Cc: Admin A; Hsiao Tong (LKKAuto)
Subject: ACCIDENT INVOLVING SLU3696U & SKC290H ALONG/AT PIE TOWARDS TUAS BEFORE EXIT OF JALAN BAHAR ON 18/10/2020

Our Ref: CC4/AIG20011346/Eps3

SIM CHEE SIONG – BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SLU 3696U & SKC 290H ALONG/AT PIE TOWARDS TUAS BEFORE EXIT OF JALAN BAHAR ON 18/10/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SKC 290H against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be withheld for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Thank you.

Best Regards,

Jaslin Kok | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	20 Oct 2020 10:18	Clm Dtl Modified	Claimant's Name: -> -.	[A] Lee Su Li
2	20 Oct 2020 10:18	Clm Veh Model Changed	(206086) ADIVA AD1 200 190cc 3W.	[A] Lee Su Li
3	20 Oct 2020 10:18	Clm Created	Reg No: SKC290H. Acct Date: 2020/10/18. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Ryder Auto Workshop LLP (HQ)	[A] Lee Su Li
4	20 Oct 2020 10:18	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	20 Oct 2020 10:18	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/10/29	[A] Lee Su Li
6	20 Oct 2020 10:18	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	20 Oct 2020 10:18	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Exp press)	[I] Merimen Administrator
8	20 Oct 2020 10:18	Label Added	(19):Fastlane.	[A] Lee Su Li
9	20 Oct 2020 10:18	Adj Adjuster Assigned	[None] -> ACCUSER4	[A] Lee Su Li
10	21 Oct 2020 23:03	Video Downloaded	Downloaded Video - Accident	[A] CHEN TSUE YEE
11	21 Oct 2020 23:04	Video Downloaded	Downloaded Video - Accident	[A] CHEN TSUE YEE
12	22 Oct 2020 10:19	Adj Adjuster Assigned	ACCUSER4 -> CHEN TSUE YEE	[A] Lee Su Li
13	22 Oct 2020 10:21	Clm Dtl Modified	Claimant's Name: - -> ISMAIL BIN HASAN.	[A] Lee Su Li
14	22 Oct 2020 10:21	Clm Veh Model Changed	(206086) -> (204783) TOYOTA VIOS 1.5 (A).	[A] Lee Su Li
15	22 Oct 2020 16:13	Video Downloaded	Downloaded Video - Accident	[A] Jaslin Kok Chin Yi
16	22 Oct 2020 16:13	Video Downloaded	Downloaded Video - Accident	[A] Jaslin Kok Chin Yi
17	22 Oct 2020 17:25	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
18	22 Oct 2020 17:25	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
19	02 Nov 2020 09:12	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
20	02 Nov 2020 09:12	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
21	05 Nov 2020 17:24	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2020/10/29	[A] Jaslin Kok Chin Yi
22	05 Nov 2020 17:27	Adj Mandate Request	Cur Req:6281.00:Liability: 100%(CHAIN COLLISION, OID MIDDLE CAR) *Quantum: (a)CORw/GST: \$5,350.00 + (b)LOU(15days x \$60.00): \$900.00 + (c)LTA/GIA search fee: \$31.00 = Total: \$6281.00 *Vehicle Model: Toyota Vios 1.5 A *** Recommended 12 repair days	[A] Jaslin Kok Chin Yi
23	17 Nov 2020 09:26	Video Downloaded	Downloaded Video - Accident	[I] Yong, Joanne