No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Our Ref : AAD2010-043

Your Ref : SHD6300P (COMFORT)

Date : 26.October 2020

## FIRST CAPITAL INSURANCE LIMITED

Dear Sir/Madam,

# ACCIDENT INVOLVING SHD9651X AND SHB6300P (COMFORT) ON 09/10/20 01:00 PM ALONG WOODLANDS SQUARE TAXI STAND

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below:-

1.	Cost of Repair (inclusive of 7% GST)	\$ 695.50
2.	Loss of Rental for _2_ days @ \$_96.3 per day	\$ 192.60
3.	Loss of Income for _2_ days @ \$_50 per day	\$ 100.00
4.	LTA Search Fee	\$ 0.00
5.	Survey Fee	\$ 0.00
	Total	\$ 988.10

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver Rental rate and mileage records

Certificate of Insurance Authorization To Act

Original final repair bill LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager

Tel No.: 6603 1250 (DID)

Note: Please email any further correspondence to claims@transcab.com.sg (6603 1259)

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

## **Authorization To Act**

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD9651X and SHD6300P (COMFORT) along WOODLANDS SQUARE TAXI STAND on 09/10/20 01:00 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 26 (day) of October 2020

Yours Faithfully

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager



MS First Capital Insurance Limited Co.Reg. No. 195000106C GST Reg. No. M2-0001676-9 6 Raffles Quay #21-00 Singapore 048580

Tel: (65) 6222 2311 Fax: (65) 6222 3547

Claims & Motor Underwriting Dept: 36 Robinson Road #16-01 City House Singapore

## DISCHARGE RECEIPT

CLAIM REFERENCE

: D20004316MFSH

ACCIDENT DATE

09/10/2020

ACCIDENT LOCATION

: WOODLANDS SQUARE TAXI STAND

INSURED

COMFORT TRANSPORTATION PTE LTD

INSURED DRIVER

: CHUA HOCK SIAH

INSURED VEHICLE

SHB 6300P

INVOLVED PARTY

SHD 9651X

SETTLEMENT SUM

\$988.10

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

- 1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,
- 2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT: TRANS-CAB SERVICES PTE LTD

Signature and Date:

3 1 DEC 2020

WITNESS: JEENE Toms

Signature and Date:

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

Co. Reg. No.: 201019626G GST Reg. No.: 201019626G

# **Tax Invoice / Debit Note**

MS FIRST CAPITAL INSURANCE LIMITED

36 Robinson Road #16-01 City House 068877 Singapore

ATTENTION:

**INVOICE NO.** : INV2011-015

DATE REFERENCE NO : AAD2010-043

: 4. November 2020

TERMS

**DUE DATE** 

: 4. November 2020

**PAGE** : 1

NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHD9651X DOA: 09.10.20 (PART BY PART-20)	1	695.50	695.50

Total SGD Excl. GST: 650.00 7% GST: 45.50 Total SGD Incl. GST: 695.50

\*\*\*\* SIX HUNDRED NINETY FIVE AND FIFTY SGD ONLY \*\*\*\*

1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"

<sup>2)</sup> Please quote our Invoice Number during payment.

<sup>3)</sup> We reserve the right to charge interest @ 1.5% per month on overdue invoice.

<sup>4)</sup> Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

No. 2 Ang Mo Kio Street 63 Tel No.: 6287 6666 Fax No. 6287 7764 Co./GST Reg. No. 200303878K

Co./GST Reg. No. 200303878K
26 October, 2020
To Whom It May Concern
Dear Sir / Madam,
Accident on 09/10/20 01:00 PM at WOODLANDS SQUARE TAXI STAND
1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD9651X. The taxi was hired to ZEE DENG TUCK a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$96.3 per day (inclusive of GST).
<ol><li>Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.</li></ol>
3. Please liaise with us directly for any settlement of claims in respect of the said accident.
Yours faithfully,
Jasmine Tan General Manager

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

09-10-2020

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.	
Accident No.	AAD2010-043	Accident	<b>Date</b> 09-10-2020
15/10/2020 13:00 21/10/2020 08:30	15/10/2020 14:00 21/10/2020 15:30	SHD9651X SHD9651X	

Yours Faithfully,

Trans-Cab Services Pte Ltd

**Jasmine Tan** 

**General Manager** 

## Jaslin Kok (LKK Auto)

From: Vic Alpeh S. Sanghilan < VicSanghilan@msfirstcapital.com.sg>

Sent: Monday, 28 December 2020 2:28 PM

To: Jaslin Kok (LKK Auto)
Cc: Jason Tea; Admin A

**Subject:** [MANDATE GIVEN] RE: [EXPRESS SETTLEMENT via LKK] RE: [MSFCIL REF:

D20004316MFSH] RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHB6300P (OI: FCI - TBA) and SHD9651X (TP: LKK REF - CC3/FCI20011312/Kda3) on 09/10/2020

Dear Jaslin.

We refer to your below email.

We agree to your recommendation to settle the matter @ \$988.10 (all in).

Thank you.

Kind Regards,

Vic Sanghilan Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: <u>vicsanghilan@msfirstcapital.com.sg</u> | Company Regn. No. 195000106C

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Thursday, 24 December 2020 1:53 pm

To: Vic Alpeh S. Sanghilan < VicSanghilan@msfirstcapital.com.sg>

Cc: Jason Tea <JasonTea@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>

**Subject:** RE: [EXPRESS SETTLEMENT via LKK] RE: [MSFCIL REF: D20004316MFSH] RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHB6300P (OI: FCI-TBA) and SHD9651X (TP: LKK REF - CC3/FCI20011312/Kda3) on 09/10/2020

Dear Sirs/Mdm,

# ACCIDENT INVOLVING SHB 6300P (FCI) AND SHD 9651X (TP) ON 09/10/2020

We refer to the above matter.

We seek your approval to offer repairer "TRANS CAB AUTO SERVICES PTE LTD" at \$988.10 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 7,457.50	\$ 695.50 (\$650.00 +7%GST)
2. Loss of Rental (2 days x \$96.30)	\$ 192.60	\$ 192.60
3. Loss of Income (2 days x \$50.00)	\$ 100.00	\$ 100.00
Total	\$ 7,750.10	<u>\$ 988.10</u>

Surveyor recommended 2 days for repair.

Enclosed here with all the relevant documents for your perusal.

## Kindly let us have your approval / instruction.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you. Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: <u>JaslinKok@lkkauto.com</u> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic Alpeh S. Sanghilan [mailto:VicSanghilan@msfirstcapital.com.sg]

Sent: Thursday, 26 November 2020 2:55 PM

**To:** Jia Le (LKK Auto) **Cc:** Admin A; Jason Tea

**Subject:** [EXPRESS SETTLEMENT via LKK] RE: [MSFCIL REF: D20004316MFSH] RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHB6300P (OI: FCI-TBA) and SHD9651X (TP: LKK REF

- CC3/FCI20011312/Kda3) on 09/10/2020

Dear Jia Le,

We refer further to the below email.

Please be informed that liability is not in our favour and please proceed with Express Settlement.

Thank you.

Kind Regards,

Vic Sanghilan

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 6507 3848 | DID: 6507 3846 | Fax No.: 6507 3849 | Email: vicsanghilan@msfirstcapital.com.sg | Company

Regn. No. 195000106C

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From: Jia Le (LKK Auto) < <u>JiaLe@lkkauto.com</u>>

Sent: Wednesday, 4 November 2020 10:39 am

To: Vic Alpeh S. Sanghilan < <u>VicSanghilan@msfirstcapital.com.sg</u>>

Cc: Admin A <admin-a@lkkauto.com>; Jason Tea <JasonTea@msfirstcapital.com.sg>

**Subject:** RE: [VERIFY PRIVATE SETTLEMENT BETWEEN IV PAX AND TP] RE: [MSFCIL REF: D20004316MFSH] RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHB6300P (OI: FCI -

TBA) and SHD9651X (TP: LKK REF - CC3/FCI20011312/Kda3) on 09/10/2020

Dear Vic,

We have checked with TP repairer, they mentioned their driver did not said he has private settle with the PAX and did not provide any settlement form.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic Alpeh S. Sanghilan [mailto: VicSanghilan@msfirstcapital.com.sg]

Sent: Wednesday, 4 November 2020 8:59 AM

**To:** Mei Kwan (LKKAuto)

Cc: Admin A; Jia Le (LKK Auto); Jason Tea

Subject: [VERIFY PRIVATE SETTLEMENT BETWEEN IV PAX AND TP] RE: [MSFCIL REF:

D20004316MFSH] RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHB6300P (OI: FCI -

TBA) and SHD9651X (TP: LKK REF - CC3/FCI20011312/Kda3) on 09/10/2020

Dear MK,

Please find attached Insured SAS as requested.

Our Insured Driver reported that the his PAX had settled privately with the TP Driver.

Kindly check and confirm with TP repairer.

Thank you.

Kind Regards,

Vic Sanghilan Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: <u>vicsanghilan@msfirstcapital.com.sg</u> | Company

Regn. No. 195000106C

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

**Sent:** Tuesday, 3 November 2020 7:42 pm

To: Vic Alpeh S. Sanghilan < Vic Sanghilan @msfirstcapital.com.sg >

Cc: Admin A <a href="mailto:admin-a@lkkauto.com">admin-a@lkkauto.com</a>; Jia Le (LKK Auto) < JiaLe@lkkauto.com</a>; Jason Tea

<JasonTea@msfirstcapital.com.sg>

**Subject:** RE: [MSFCIL REF: D20004316MFSH] RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHB6300P (OI: FCI - TBA) and SHD9651X (TP: LKK REF - CC3/FCI20011312/Kda3) on 09/10/2020

Dear Vic,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Vic Alpeh S. Sanghilan < <u>VicSanghilan@msfirstcapital.com.sg</u>>

**Sent:** Monday, 26 October, 2020 3:50 PM

To: Mei Kwan (LKKAuto) < Meikwan @lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Jason Tea

<JasonTea@msfirstcapital.com.sg>

**Subject:** [MSFCIL REF: D20004316MFSH] RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHB6300P (OI: FCI - TBA) and SHD9651X (TP: LKK REF - CC3/FCI20011312/Kda3) on 09/10/2020

Dear MK,

We refer to your below email and the contents were noted.

Please be informed that we are still pending for our Insured to lodge the GIA report.

We will follow up on the matter.

Thank you.

Kind Regards,

Vic Sanghilan Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 6507 3848 | DID: 6507 3846 | Fax No.: 6507 3849 | Email: <u>vicsanghilan@msfirstcapital.com.sg</u> | Company

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

**Sent:** Monday, 19 October 2020 5:17 pm

To: Vic Alpeh S. Sanghilan < VicSanghilan@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Jason Tea

<JasonTea@msfirstcapital.com.sg>

Subject: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHB6300P (OI: FCI - TBA) and

SHD9651X (TP: LKK REF - CC3/FCI20011312/Kda3) on 09/10/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHD 9651X at M/s Trans-cab Auto Services Pte Ltd on a WP basis and TP repairer proposed for a express settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- TP GIA report
- Preliminary advice

Note: TP has no evidence.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Jia Le and she can be contacted at DID: 6749 5792.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

## **LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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