



## MY CAR CONSULTANT PTE LTD

Address: 60 Jalan Lam Huat, Carros Centre #05-21 S(737869) Email:  
Admin@mycar.sg  
(Company Registration No: 201605878Z)

6<sup>th</sup> Nov 2020

Our reference: GBF9635D  
Your reference: SGH5520H

**India International Insurance Singapore**  
64 Cecil St  
Singapore 049711  
**Attn: Motor Claims Department**

**BY HAND**

Dear Sir/ Madam,

Claimant : UNITED PARCEL SERVICE SINGAPORE PTE LTD  
Address : 22 CHANGI SOUTH AVE 2 #01-00 S486064

We are instructed by the above named to claim damages against your insured/your insured's driver in connection with a road accident on **16/10/2020** along involving our client's vehicle registration number **GBF9635D** and vehicle registrations number **SGH5520H** driven by you/your insured's driver at the material time.

As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:-

Cost of Repair	:	\$4,173.00
Loss of Use (\$150	:	
X 04 Days)		\$600.00
LTA Search	:	\$7.49
Total	:	\$5,1,01.49

A copy of each of the following supporting documents are enclosed:-

- a) Our client's Accident Report/Police Report;
- b) COE/PARF Certificates;
- c) Owner / Driver's IC & Driving License;
- d) Letter Of Authorisation;
- e) Rental Agreement & Official Receipt;
- f) LTA Search Results & Official Receipt;

The demand herein is in respect of our client's claim for damages pertaining to their motor vehicle and any settlement following or subsequent of this demand shall not prejudice our client's claim in respect of damages and consequential loss in relation to personal injuries.

Yours faithfully,



My Car Consultant



MY CAR CONSULTANT PTE LTD (Co Reg No. 201605878Z)

53 Ubi Ave 1 #01-33 Paya Ubi Industrial Park S408934.

Tel: +65 9888 8885 / +65 8330 0060

### LETTER OF AUTHORIZATION

In consideration of Repairer Workshop My Car Consultant Pte Ltd, 53 Ubi Ave 1 Paya Ubi Industrial Park #01-33 Singapore 408934

I/We, United Parcel Service Singapore Pte Ltd of NRIC/Passport number/ROC number: 198801949D, Owner of vehicle no. G8F96350 hereby authorize you to commence claim, settle and receive whatever amount payable by the insurance company and/or third party or to commence legal proceedings, if necessary, in my/our name for the cost of repair and loss of use, etc. I/We agree to assign the whole proceeds of my/our third party claim to you and my/our solicitors (to be appointed by you on my/our behalf) shall accept this as my/our irrevocable authorisation to pay the amount compensate direct to you after deduction of their costs on a solicitor and client basis. I/We undertake to co-operate fully with you and my/our solicitors to see the claim to a successful conclusion.

I/We hereby instruct and authorize you to claim direct from my/our insurance company on my/our behalf for all monies due to you, I undertake to pay you for the excess applicable under my policy and to reimburse you all costs, fees and expenses incurred by you in pursuing the claim on my/our behalf in the event that my/our claim is unsuccessful.



I/We also irrevocably authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in connection with the above claim in my/our absence.

I/We irrevocably authorize you to appoint such a firm of solicitors on my/our behalf as you shall deem fit for the purpose of the third party/own insurer/s claim.

I/We undertake to inform you and/or the solicitors appointed by you on my behalf in the event the third party's insurance company communicate with me/us directly, orally or in writing and I/we further undertake not to accept any monies or offer of settlement from the third party's insurers without first communicating with you and obtaining your consent.

In the event the third party's insurers forward me/us the settlement monies, I undertake to pay you the sum claimed in relation to my property damage claim.

Dated this 19 (day) of 10 (month) 20 (year)

Owner's signature (Company stamp if applicable)

Name: Ezuwan

NRIC No:

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER

III - Direct Settlement (PODS)

All Settlement Amount Are Without  
Prejudice to our driver's Injury Claim

India Ref: MPC2020D0002107  
Claimant Ref: GBF 9635D

We/I, My Car Consultant Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of Surveyor) with respect to the amount claimed for S\$ 4,173.00 (repair cost), S\$ 400.00 (loss of use/rental), S\$ 7.45 (search fee), vehicle no. GBF 9635D that was damaged pursuant to the accident which occurred on 16/10/2020 (date) at JALAN SULTAN LOADING & UNLOADING BAY (location) involving vehicle no. SGH 5520H (insured vehicle). This is pursuant to the inspection conducted on 22/10/2020 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner UNITED PARCEL SERVICE SINGAPORE PTE LTD ("the third party claimant") of vehicle no. GBF 9635D to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to GBF 9635D (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 4,580.45 to My Car Consultant Pte Ltd

Dated this 19 day of may 20 21

CLAIMANT:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:

Signed by "the workshop" (with stamp)

Tan Hui Qin

W16058787

60 Jalan Tan Hui Qin #05-21

8737869

WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:



OSP

Signed by appointed Surveyor

LKK Auto Consultants Pte Ltd

199607198R

Blk 51, Paya Ubi Industrial Park,

Ubi Avenue 1, #02-25 | S(408933)

# INVOICE

INDIA INTERNATIONAL INSURANCE PTE LTD

**Invoice Date**  
6 Nov 2020

**Invoice Number**  
MCC2020-0982

**Reference**  
GBF9635D

My Car Consultant Pte.  
Ltd.  
60 Jalan Lam Huat 05-67  
Carros Centre  
737869  
SINGAPORE

Description	Quantity	Unit Price	Tax	Amount SGD
COSTS OF REPAIRS	1.00	3,900.00	7%	3,900.00
Subtotal				3,900.00
TOTAL LOCAL SUPPLY OF GOODS AND SERVICES 7%				273.00
TOTAL SGD				4,173.00

**Due Date: 6 Nov 2020**

DBS CURRENT A/C - 018-904614-2

PAYNOW UEN - 201605878Z

CHEQUE PAYABLE TO - MY CAR CONSULTANT PTE LTD

## PAYMENT ADVICE

To: My Car Consultant Pte. Ltd.  
60 Jalan Lam Huat 05-67  
Carros Centre  
737869  
SINGAPORE

**Customer** INDIA INTERNATIONAL  
INSURANCE PTE LTD  
**Invoice Number** MCC2020-0982  
**Amount Due** 4,173.00  
**Due Date** 6 Nov 2020  
**Amount Enclosed**

Enter the amount you are paying above



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 19 Oct 2020 / 13:07:18

Receipt Date/Time : 19 Oct 2020 / 13:07:18

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-201019-001855

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBH3650M				
As at 16 Oct 2020/09:30:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - GBH3650M Enquiry Fee 20201019130631087858	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SGH5520H				
As at 16 Oct 2020/16:05:00				
Insurance Co: INDIA INT'L INS PTE LTD				
2	Insurance Enquiry - SGH5520H Enquiry Fee 20201019130631136038	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		14.00	0.98	14.98
Rounding Difference				0.03
Total Amount Payable				14.95
Paid By				
409636XXXXXX7897		eNETS Credit Card		14.95
Total				14.95
Cash Change				0.00
Tendered Amount				14.95
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	19 Oct 2020 16:48	<b>Clim Dtl Modified</b>	Claimant's Name: -> UNITED PARCEL SERVICE SINGAPOR.	[A] Jaslin Kok Chin Yi
2	19 Oct 2020 16:48	<b>Clim Veh Model Changed</b>	(204531) TOYOTA HIACE 3.0 D TURBO 5 DR (M).	[A] Jaslin Kok Chin Yi
3	19 Oct 2020 16:48	<b>Clim Created</b>	Reg No: GBF9635D. Acct Date: 2020/10/16. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: My Car Consultant Pte Ltd (Ubi)	[A] Jaslin Kok Chin Yi
4	19 Oct 2020 16:48	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Jaslin Kok Chin Yi
5	19 Oct 2020 16:48	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/10/28	[A] Jaslin Kok Chin Yi
6	19 Oct 2020 16:48	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Jaslin Kok Chin Yi
7	19 Oct 2020 16:48	<b>Label Added</b>	(30653):Direct Settlement.	[A] Jaslin Kok Chin Yi
8	19 Oct 2020 16:48	<b>Assignment 1st Accessed</b>		[A] Jaslin Kok Chin Yi
9	27 Oct 2020 11:41	<b>Adj Adjuster Assigned</b>	[None] -> OI SUN PIN	[A] HOW MEI KWAN
10	12 Mar 2021 10:49	<b>Adj Mandate Request</b>	Cur.Reg:0.00:PODS Liability:100% BOLA 23 (OI REVERSING & HIT TP'S PARKED VEHICLE). Thanks	[A] Jaslin Kok Chin Yi
11	12 Mar 2021 11:06	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/10/28. Mandate Remarks: Please proceed with direct settlement	[I] Gabriel Wee
12	12 Mar 2021 11:06	<b>Adj Mandate Set</b>	Approved:0.00:Please proceed with direct settlement	[I] Gabriel Wee
13	06 Apr 2021 17:31	<b>Adj Rpt Initiated</b>		[A] Elaine Kuan Hwa Meen
14	06 Apr 2021 17:31	<b>Clim Dtl Modified</b>	Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3.	[A] Elaine Kuan Hwa Meen
15	06 Apr 2021 17:31	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2017/05/03.	[A] Elaine Kuan Hwa Meen
16	06 Apr 2021 17:31	<b>Clim Details Notified</b>		[A] Elaine Kuan Hwa Meen
17	12 Apr 2021 11:51	<b>Adj Mandate Request</b>	Cur.Reg:4660.49:*Quantum:(a)CORw/GST: \$4,173.00 + (b)LOU(4days x \$120.00): \$480.00 + (c)LTA/GIA search fee: \$7.49 = Total: \$4,660.49*Vehicle Model: Toyota Hiace ***Recommended 4 repair days	[A] Jaslin Kok Chin Yi
18	12 Apr 2021 17:05	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2020/10/28. Mandate Remarks: Offer \$100 for LOU	[I] Gabriel Wee
19	12 Apr 2021 17:05	<b>Adj Mandate Set</b>	Approved:4580.49:Offer \$100 for LOU	[I] Gabriel Wee

Date From  Date To  Audit Type

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2614547	20 Oct 2020 08:34:52	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	GBF9635D	SGH5520H	11.00
2683929	06 Apr 2021 17:31:56	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	GBF9635D	SGH5520H	11.00