

Our Ref : T 1020/ SHD6937S /KS(st)  
Your Ref : 19/20/20/VP05/023787  
Date : 3-Nov-2020

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Flr  
Singapore 508969

**COMFORTDELGRO  
ENGINEERING**

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore-579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

**Lonpac Insurance Bhd**

300 Beach Road

#17-04 / 07, The Concourse

Singapore 199555

**WITHOUT PREJUDICE**

**Attn : Motor Claim Department (Mr Gerald Poh)**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHD6937S YOUR INSURED SLU2070G  
AND OTHER ON 17-Oct-2020**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : **SHD6937S** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : **SLU2070G** we are submitting these claims for your consideration on behalf of the claimants.

**TAXI OWNER'S CLAIM**

1	Cost of Repair	\$ 3,263.50
2	4.5 days Loss of Rental @ \$ 110.67 per day	\$ 498.02
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 2.00
5	GIA / Police Report Fees	\$ -
6	Towing Fees	\$ -
<b>Sub Total :</b>		<b>\$ 3,763.52</b>

**HIRER'S CLAIM**

7	4.5 days Loss of Income @ \$ 80.00 per days	\$ 360.00
<b>Total Claims:</b>		<b>\$ 4,123.52</b>

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : SLU2070G
- c) GIA / Police report/s of : SHD6937S
- d) Letter of authority from owner / hirer / operator
  - ( ) PIR ( ) IRAS ( ) Certificate of Insurance ( ) Tow receipt
  - ( ) Photograph/s of Accident Scene (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

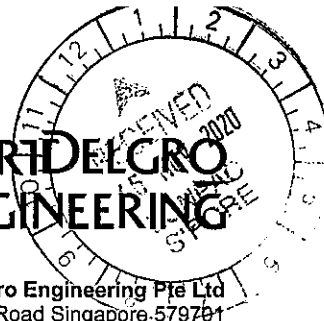
Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully  
*Kazali Hj Selahudin*  
CDGE Taxi Claims Department  
Tel : 6214 8736 Fax: 6214 1843 Email: kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

**COMFORTDELGRO**



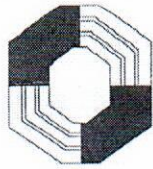
**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING 1 40 SHD6937S , SLU2070G  
ALONG ALONG UPPER EAST COAST RD****ON 17-Oct-20 17:45****I / We TAN SENG HOCK (Hirer) NRIC No.: SXXXX340A****and/or (Relief) NRIC No.: SXXXX340A****Taxi Number SHD6937S****hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):**

1. To submit my/our claims for damages, costs and expense, including loss of earning  
(Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim  
against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque  
shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of  
**"ComfortDelGro Engineering Pte Ltd".**

**Date 19-Oct-2020****Name of Hirer TAN SENG HOCK****Hirer NRIC SXXXX340A****Signature :****Address 922 TAMPINES STREET 91 #12-207  
520922****Contact No. 82284512**



# LONPAC INSURANCE BHD

CLAIM NO : 19/20/20/VP05/023787  
DATE : 26 APRIL 2021

## DISCHARGE VOUCHER

I/We, COMFORT TRANSPORTATION PTE LTD confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of SLU 2070G the sum of Singapore Dollar Three Thousand and Nine Hundred Only (**\$3,900.00**) in full and final satisfaction, liquidation and discharge of all property/injury losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SHD 6937S on 17 October 2020 along UPPER EAST COAST ROAD.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ KOH POH LYE**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **COMFORTDELGRO ENGINEERING PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969

Signature of vehicle owner/Date

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969

Name of vehicle owner /Date

Please forward your cheque made payable to:  
**COMFORTDELGRO ENGINEERING PTE LTD**

The contents of this document apply to vehicle damages only  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document

A member of COMFORTDELGRO

**GST REG. NO. M2-8921817-3**

**ComfortDelGro Engineering Pte Ltd**

205 Braddell Road Singapore 579701  
Mainline + 65 6383 6280 Facsimile + 65 6280 9755

## Workshops

59 Loyang Drive Singapore 508969  
383 Sin Ming Drive Singapore 575717  
45 Pandan Road Singapore 609286  
320 Ubi Road 3 Singapore 408649

Singapore 408649  
COMPANY REG. NO.: 199506048W  
Page: 1

# TAX INVOICE

8010042

LONPAC INSURANCE BERHAD  
THE CONCOURSE

300 BEACH ROAD #17-04/07  
SINGAPORE 199555

CONTACT NO: 62507388

VEHICLE NO  
SHD6937S

**MAKE  
HYUNDAI**

MODEL  
T-40

DATE OF REG  
08.10.2015

CHASSIS CODE  
KMHT.B41UMGU078450

NO/DATE

91530049 27.10.2020

**JOB NO.**

305428772

ODOMETER READING

**JOB TYPE**

Description : 3P 17.10.2020

## Invoice for Lump Sum Repair

Total Lump Sum Repair Amt		3,050.00
Add GST @ 7.000 %		213.50

Total Invoice amount	3,263.50
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Issued by : CHEWBEELENG 27.10.2020 10:52:52  
Repair Type : CLSO/57/57  
Payment Type/Term : /Credit 30 days

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS, LESSEES ARE NOT TO BE HELD RESPONSIBLE FOR DAMAGE TO OR CORRUPTION OF THE VEHICLE OR OTHER THINGS BELONGING TO THE COMPANY OR OTHERS, OR FOR THE RISK OF THE COMPANY'S OWNERS' RISK
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLE IMMEDIATELY AFTER RECEIVING IT, AND REPORT ANY DAMAGE OR DEFECTS TO THE COMPANY IN WRITING TO THE COMPANY OF ANY DAMAGE TO THE VEHICLE OR DEFECTS TO THE COMPANY'S OWNERS' RISK
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ALL DEFECTS TO THE VEHICLE OR DEFECTS TO THE COMPANY BY THE CUSTOMER AND NOT LESS THAN THE FULL RATE OF DEFECTS TO THE VEHICLE OR DEFECTS TO THE COMPANY'S OWNERS' RISK PERIOD OF DEFAULT
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIVING IT, AND IF THE COMPANY OF THE DEFECTS TO THE VEHICLE OR DEFECTS TO THE COMPANY'S OWNERS' RISK WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY OF THE DEFECTS TO THE VEHICLE OR DEFECTS TO THE COMPANY'S OWNERS' RISK WITHIN 14 DAYS OF RECEIPT, THE COMPANY SHALL BE RESPONSIBLE FOR THE DEFECTS TO THE VEHICLE OR DEFECTS TO THE COMPANY'S OWNERS' RISK

**ComfortDelGro Engineering Pte Ltd**

A member of COMFORTDELGRO

**Head Office:**  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

[illegible]

Our Ref: CT20100279

Date: 27 October 2020



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON            17/10/2020    @   17:45 hrs  
ALONG                    ALONG UPPER EAST COAST RD  
INVOLVING              SLU2070G

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD6937S** (the "Taxi"). The Taxi was hired to **TAN SENG HOCK IC NO SXXXX340A** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate \$110.67 per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

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## Third Party Insurer Enquiry

Our Ref No: GR-20-126481

Date of Request: 19/10/2020

Your Ref No:

Online Purchase

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road  
Singapore 579701

Dear Sir/Madam,

Enquiry Date 19/10/2020  
Enquiry By Catherine Por Moy Juan  
TP Vehicle No. SLU2070G  
Accident Date 17/10/2020

### Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLU2070G	Lonpac Insurance Bhd	27/11/2019-26/11/2020	+65 62507388

Thank You.

SUD 69375

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

## TAX INVOICE

Our Ref No: GR-20-126481

Date of Request: 19/10/2020

Your Ref No:

Online Purchase

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road  
Singapore 579701

Dear Sir/Madam,

Enquiry Date 19/10/2020

Enquiry By Catherine Por Moy Juan

P Vehicle No. SLU2070G

Accident Date 17/10/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



## Jasper Chua (LKK Auto)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Monday, 26 April 2021 11:22 AM  
**To:** Jasper Chua (LKK Auto)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: ACCIDENT INVOLVING SHD6937S & SLU2070G ON 17.10.2020 LKK REF : CC4/LPC20011298/Ebs3 [External Confidential]

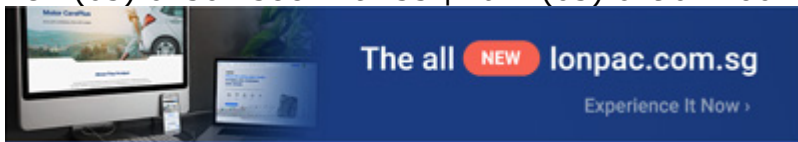
### Lonpac External - Confidential

Our Ref: 19/20/20/VP05/023787

Dear Jasper,

Please proceed as proposed.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** Jasper Chua (LKK Auto) [mailto:jasperchua@lkkauto.com]  
**Sent:** Monday, 26 April 2021 10:23 am  
**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** ACCIDENT INVOLVING SHD6937S & SLU2070G ON 17.10.2020 LKK REF : CC4/LPC20011298/Ebs3 [External Confidential]

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver turning out from condo.(OI video in)

Summary to offer to repairer **COMFORTDELGRO ENGINEERING PTE LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (W/GST)	\$ 4,660.02	\$ 3,263.50
Loss of Rental (4.5 days x \$110.67)	\$ 498.02	\$ 498.02

<b>Loss of Income (4.5 days x \$80.00)</b>	\$ 360.00	\$ 225.00	(4.5 days x \$50.00)
<b>GIA Search</b>	\$ 2.00	\$ 2.00	
<b>Proposed Total</b>	<b>\$ 5,520.04</b>	<b>\$ 3,988.52</b>	

Breakdown of days is as follows:

Recommended repair days	2
Weekends / Downtime	2.5
<b>CLAIM DAYS</b>	<b>4.5</b>

For your approval and/or further instruction please.

Thank you.

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Monday, 22 March 2021 10:31 AM

**To:** Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>

**Subject:** RE: ACCIDENT INVOLVING SHD6937S & SLU2070G ON 17.10.2020 LKK REF : CC4/LPC20011298/Ebs3  
[External Confidential]

## **Lonpac External - Confidential**

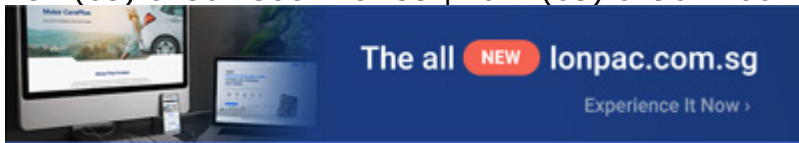
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** Jasper Chua (LKK Auto) [<mailto:jasperchua@lkkauto.com>]

**Sent:** Monday, 22 March 2021 10:21 am

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** ACCIDENT INVOLVING SHD6937S & SLU2070G ON 17.10.2020 [External Confidential] LKK REF : CC4/LPC20011298/Ebs3

Dear Gerald,