Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto)

Sent: Wednesday, 21 October 2020 1:17 pm

To: Coco Lu Ting

Cc: Andre Chow En De; Don Bong Kiong Hua; Edwin Abcede Caina; Kevin Leong Wai Kit;

SUR

Subject: SMT 7593A OD (AIG) DOA - 18/10/2020

Dear Coco,

As instructed by our client, please proceed to repair the insured vehicle SMT 7593A, (Excess \$300/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

NOTE: (LAMP ASSY, FOG FRONT LH) SHOULD BE RH. Kindly verify. Re-inspection require on hidden parts and supplementary with clear photo. NOTE: Before painting require IF replace support panel.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>Sur@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.