

## Jasper Chua (LKK Auto)

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**From:** KENNY LIM CHING GHEE <kennylim@lonpac.com>  
**Sent:** Wednesday, 7 April 2021 3:53 PM  
**To:** Jasper Chua (LKK Auto)  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** RE: New Assignment (PRS) - Accident involving GBB5752X (OI) & SJX2191Z (TP) along Marymount Road on 15/10/2020 - Oref: 19/20/20/VC05/023783 [External Confidential]

### Lonpac External - Confidential

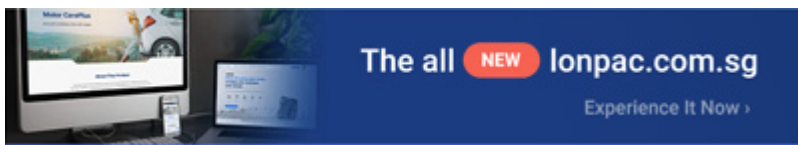
Dear Jasper

Please proceed as per your recommendations.

Thank you.

Best Regards

Kenny Lim  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
DID: 6279 9256 | Fax: (65) 6296 2706



*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

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**From:** Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>  
**Sent:** Monday, 22 March 2021 10:14 am  
**To:** KENNY LIM CHING GHEE <kennylim@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** New Assignment (PRS) - Accident involving GBB5752X (OI) & SJX2191Z (TP) along Marymount Road on 15/10/2020 - Oref: 19/20/20/VC05/023783 [External Confidential]

Dear Kenny,

We refer to the subject matter.

It was reported that Insured driver turning. (BOLA 5)

Summary to offer to repairer **NGS AUTOMOTIVE** is as follows:

TP CLAIMED	REVISED -TO OFFER
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<b>Cost of Repair</b>	\$ 4,090.69	\$ 2,200.00
<b>Loss of Use (4 days x \$60.00)</b>	\$ 240.00	\$ 240.00
<b>LTA Search</b>	\$ 7.45	\$ 7.45
<b>Proposed Total</b>	<b>\$ 4,338.14</b>	<b>\$ 2,447.45</b>

**Breakdown of days is as follows:**

Recommended repair days	3
Weekends / Downtime	1
<b>CLAIM DAYS</b>	<b>4</b>

For your approval and/or further instruction please.

Thank you.

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** KENNY LIM CHING GHEE

**Sent:** Monday, 9 November 2020 12:58 PM

**To:** Mei Kwan (LKKAuto)

**Cc:** MT\_Claim\_SG ; Admin A ; Jasper Chua (LKK Auto)

**Subject:** RE: New Assignment (PRS) - Accident involving GBB5752X (OI) & SJX2191Z (TP) along Marymount Road on 15/10/2020 - Oref: 19/20/20/VC05/023783 [External Confidential]

**Lonpac External - Confidential**

Dear Mei Kwan

Please see attachment for a copy of our Insured's GIA report.

Thank you.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Monday, 9 November 2020 12:22 pm  
**To:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>  
**Subject:** RE: New Assignment (PRS) - Accident involving GBB5752X (OI) & SJX2191Z (TP) along Marymount Road on 15/10/2020 - Oref: 19/20/20/VC05/023783 [External Confidential]

**LPC REF: 19/20/20/VC05/023783**  
**LKK REF: CC4/LPC20011284/Kba3**

Dear Kenny,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted***

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Wednesday, 21 October, 2020 4:51 PM  
**To:** 'KENNY LIM CHING GHEE' <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>  
**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>  
**Subject:** RE: New Assignment (PRS) - Accident involving GBB5752X (OI) & SJX2191Z (TP) along Marymount Road on 15/10/2020 - Oref: 19/20/20/VC05/023783 [External Confidential]

**LPC REF: 19/20/20/VC05/023783**  
**LKK REF: CC4/LPC20011284/Kba3**

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SJX 2191Z on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- TP GIA report
- TP video footage

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Jasper.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted***

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Monday, 19 October, 2020 12:48 PM

**To:** 'KENNY LIM CHING GHEE' <[kennylin@lonpac.com](mailto:kennylin@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: New Assignment (PRS) - Accident involving GBB5752X (OI) & SJX2191Z (TP) along Marymount Road on 15/10/2020 - Oref: 19/20/20/VC05/023783 [External Confidential]

Dear Kenny,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

**BEST REGARDS**

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted***

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**From:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>  
**Sent:** Monday, 19 October 2020 11:51 AM  
**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com); 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** New Assignment (PRS) - Accident involving GBB5752X (OI) & SJX2191Z (TP) along Marymount Road on 15/10/2020 - Oref: 19/20/20/VC05/023783 [External Confidential]

**Lonpac External - Confidential**

Dear team

Please arrange for a PRS for t/p vehicle SJX2191Z at:-

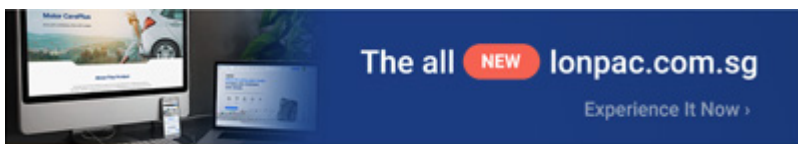
NGS AUTOMOTIVE  
Blk 10 Ang Mo Kio Ind Pk 2A  
#02-01 AMK AutPoint  
Singapore 568047  
Evelyn Ng HP 9695 5547

FYI, our Insured has yet to report the accident to date. We will forward a copy of the GIA report to you once they have done so.

Thank you.

Best Regards

Kenny Lim  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
DID: 6279 9256 | Fax: (65) 6296 2706



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**From:** Evelyn Ng <[evelyn1911ngsautomotive@gmail.com](mailto:evelyn1911ngsautomotive@gmail.com)>  
**Sent:** Monday, 19 October 2020 11:16 am  
**To:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>  
**Subject:** Re: Notification of Accident For Our Veh SJX2191Z [External General]

Dear Mr Kenny Lim,

Kindly appoint Mr Qing Guo Qiang to survey. Thank you.

**NGS AUTOMOTIVE**

**Blk 10 Ang Mo Kio Ind Pk 2A**  
**#02-01 AMK AutPoint**  
**Singapore 568047**  
**Evelyn Ng HP 9695 5547**



Virus-free. [www.avg.com](http://www.avg.com)

**From:** Evelyn Ng <[evelyn1911ngsautomotive@gmail.com](mailto:evelyn1911ngsautomotive@gmail.com)>  
**Sent:** Monday, 19 October 2020 9:56 am  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** Notification of Accident For Our Veh SJX2191Z

Dear Sir/Madam,

**RE: Accident on 15/10/2020 @14:50hrs**

**Along X Junc of Marymount Road and Lane**

**Involving SJX2191Z & GBB5752X**

**Claims Against Veh GBB5752X (Lonpac)**

**Vehicle SJX2191Z (Not in Workshop)**

Kindly be informed that an accident involving my/our vehicle no. **SJX2191Z** and vehicle(s) no. **GBB5752X** had taken place at/along **X Junc of Marymount Road and Lane** on date **15/10/2020** at time **14:50** hours.

Please let us/me know within 2 working days from the date of this notice if you wish to carry out or waive a pre-repair inspection.

If I/we did not hear from you within 2 working days, I/we shall proceed to repair the vehicle without further notice and I/we shall claim for the additional loss of use arising from the giving of this notification to you.

Kindly let us have your claims reference, officer in charge of this case and please let us have your clients advice on quantum and liability.

Warmest Regards,

***NGS AUTOMOTIVE***

***Blk 10 Ang Mo Kio Ind Pk 2A***

***#02-01 AMK AutPoint***

***Singapore 568047***

***Evelyn Ng HP 9695 5547***



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