

Summer Lee (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Monday, 19 October, 2020 10:38 AM
To: Accord Claims(AV); assignments@lkkauto.com; SUR
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: PRS-Accident Involving SLF6189B & SMM1296J - DOA:14.10.2020 (SNM20D203877/C02/SLF6189B/tohhs)

Without Prejudice

Your Ref: SMM1296J

Our Ref: **SNM20D203877/C02/SLF6189B/tohhs – Accident NOT reported**

Dear Sirs

We are in receipt of your email and contents duly noted.

Aside to M/s LKK Auto Consultants Pte Ltd., please assist to arrange for survey on SMM1296J while waiting for Insured to file accident report.

Merimen folder shall be created shortly and/or soonest possible.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Accord Claims(AV) <avclaims@mycarworkshop.com.sg>
Sent: Friday, October 16, 2020 5:10 PM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: PRS-Accident Involving SLF6189B & SMM1296J - DOA:14.10.2020 (SNM20D203877/C02/SLF6189B/tohhs)

Dear Sir,

Kindly assist arrange LKK Auto Consultants Pte Ltd as above mentioned.

Thank You.

Kind regards,
Celia Lai

Accord Auto Services Pte Ltd
Blk 1009 Bukit Merah Lane 3
#01-80
Singapore 159723

Mobile: (65) 9274 0999
Tel : (65) 6271 7433
Fax : (65) 6274 5715

This email is confidential and privileged. If you are not the intended recipient, you must not view, disseminate, use or copy this email. Kindly notify the sender immediately, and delete this email from your system. Thank you.

On Fri, Oct 16, 2020 at 10:08 AM Alfred Toh <alfred.toh@sg.cntaiping.com> wrote:

Without Prejudice

Your Ref: SMM1296J

Our Ref: SNM20D203877/C02/SLF6189B/tohhs – Accident NOT reported

Dear Sirs

We refer to your email of 15 October 2020.

Take Notice that we shall not accepting any of your surveyors as SJE.

While waiting for our Insured to file Accident Report, kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at claimsdept@sg.cntaiping.com

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Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: claimsdept@sg.cntaiping.com

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From: Accord Claims(AV) <avclaims@mycarworkshop.com.sg>
Sent: Thursday, October 15, 2020 4:47 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: PRS-Accident Involving SMM1296J & SLF6189B DOA:14.10.2020

Dear Officer In Charge,

Kindly arrange survey as mentioned above and please provide us with a 10 surveyor name list.

Kindly advise have your insurer make an accident report.

Thank you!

Kind regards,
Celia Lai

Accord Auto Services Pte Ltd

Blk 1009 Bukit Merah Lane 3

#01-80

Singapore 159723

Mobile: (65) 9274 0999
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