

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Wednesday, 21 October 2020 1:14 PM
To: JENNIFER.ONG_15@YAHOO.COM.SG
Subject: <STANDARD LETTER> OUR REF: CC4/AIG20011264/Kgs3 *** ACCIDENT INVOLVING SLH 1931Y & SKC 1554R ON 14/10/2020 ***

Our Ref: CC4/AIG20011264/Kgs3

21 OCTOBER 2020

ONG MEI NAH (WANG MEINA)

Dear Sir/Madam,

ACCIDENT INVOLVING SLH 1931Y & SKC 1554R ON 14/10/2020

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SKC 1554R**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Tuesday, 30 November 2021 2:53 pm
To: Su Li (LKK Auto); Ler, Bernard-JQ
Cc: Admin A
Subject: RE: 2839024293SG-003 LKK REF : CC4/AIG20011264/Kgs3

Dear Bernard,

Kindly ignore previous msg. Have already send 3rd reminder to TP to submit of LOD on 08/11/2021.

Till date no response from TP.

We will proceed to submit WP and close off the matter.

Thanks

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Tuesday, 30 November 2021 12:49 pm
To: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: 2839024293SG-003 LKK REF : CC4/AIG20011264/Kgs3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Cecilia,

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>

Sent: Tuesday, November 30, 2021 10:59 AM

To: Admin A <admin-a@lkkauto.com>

Subject: 2839024293SG-003

Hi LKK,

The subject matter refers.

Kindly assist to provide update/ last correspondence with TP's repairer on the claim.

There is no need to notify TP if there is no development.

Thank you.

Best Regards,

Bernard Ler

AIG

Complex Claims Examiner – Auto Property Damage Claims

AIG Asia Pacific Insurance Pte. Ltd

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1946

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Monday, 8 November 2021 10:44 am
To: 'yeeauto pteltd'
Subject: RE: YOUR REF: SKC 1554R (OUR REF: CC4/AIG20011264/Kgs3) *** ACCIDENT INVOLVING SLH 1931Y & SKC 1554R ON 14/10/2020 ***

3RD REMINDER

WITHOUT PREJUDICE

Dear Ms Phang,

Kindly forward your LOD and other documents to me .

Thanks

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

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From: Cecilia Chong (LKK Auto)
Sent: Friday, 15 October 2021 3:21 pm
To: 'yeeauto pteltd' <yeeautopteltd@gmail.com>
Subject: RE: YOUR REF: SKC 1554R (OUR REF: CC4/AIG20011264/Kgs3) *** ACCIDENT INVOLVING SLH 1931Y & SKC 1554R ON 14/10/2020 ***

2ND REMINDER

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From: Cecilia Chong (LKK Auto)

Sent: Tuesday, 13 April 2021 4:08 pm

To: yeeauto pteltd <yeeautopteltd@gmail.com>

Subject: YOUR REF: SKC 1554R (OUR REF: CC4/AIG20011264/Kgs3) *** ACCIDENT INVOLVING SLH 1931Y & SKC 1554R ON 14/10/2020 ***

WITHOUT PREJUDICE

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