

Soon Seng Company (SG)

YOUR REF: SKW4810B

BY HAND

OUR REF: XE5519C

18 JAN 2021

AIG INSURANCE SINGAPORE

78 SHENTON WAY, AIG BUILDING, #07-16

SINGAPORE 079120

ATTN: (CUSTOMER SERVICE/CLAIMS DEPT.)

Dear Sirs,

RE: DATE OF ACCIDENT : 08-Oct-20
VEHICLE MAKE : ISUZU BIG LORRY
VEHICLE NO : XE5519C
YOUR INSURED VEHICLE NO (T/P) : SKW4810B

We refer to the above matter wherein we act for **MAOSHENG QUANJI CONSTRUCTION PTE LTD**

We are informed that the above third party vehicle was insured with you at the material time when the accident occurred. The accident was caused by the negligence of your insured, his servant and/or agent.

Our client is now making a third party claim against your insured for the sum of **SGD 3,450.00** and we enclose herewith the following documents to substantiate the claim -

1. Original Invoice No: 190 To AIG INSURANCE SINGAPORE
2. Copy of Singapore Accident Statement
3. A Copy of Authorisation to Act
4. A Copy of Discharge Voucher

The Claims are as follows:-

1. Cost of Repair	SGD \$	2,850.00
2. LOSS OF USE (Repair 3 Days X \$200)include wkend	SGD \$	600.00

TOTAL CLAIM: SGD \$ 3,450.00

Kindly forward the Letter of Offer and Discharge Voucher to **SOON SENG COMPANY (SG) PTE LTD.**

Please acknowledge receipt and let us have your reply within **Fourteen (14) days**, failing which we have our client's instructions to litigate this matter. Your kind co-operation in this matter is most appreciated.

Yours faithfully,

James Chew

for **SOON SENG COMPANY (SG) PTE LTD**

160 SIN MING DRIVE #04-05 SINGAPORE 575722

T: +65 92960289 EMAIL: jameschew88@outlook.com

SOON SENG COMPANY (SG)
160 Sin Ming Drive
#04-05 AutoCity
Singapore 575722
Tel: 6453 6088

AUTHORISATION TO ACT

I/We, Maosheng Quanjia Construction Pte Ltd (the third party claimant") of _____

(address), owner of XE 5519C (vehicle no.) hereby
authorize Soon Seng Company (SG) Pte Ltd ("the workshop") to act for me with respect
to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no.
XE 5519C that was damaged pursuant to the accident which occurred on 8/10/20 (date)
along Clementi (location) involving
vehicle no/s SKW 48103 ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they
deem fit and the workshop is further authorized to receive payment further to settlement of my
claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a
without prejudice and without admission of liability basis insofar as the driver/owner/insurers
of the other vehicle/s is concerned.

Dated this 9 (day) of Oct (month) 2020 (year)



Signed by "the third party claimant"
(with company stamp if applicable)

SOON SENG COMPANY (SG)
160 Sin Ming Drive
#04-05 AutoCity
Singapore 575722
Tel 6453 6088

Signed by "the workshop"
(with company stamp)

WITHOUT PREJUDICE to:
(a) Insurers' Subrogated Claim and/or
(b) Any Personal Injury Claims
[Note: This Notice supersedes any
inconsistencies found in this
Discharge Voucher]

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, SOON SENG COMPANY (SG) PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,850.00 (Repair Cost), S\$510.00 (Loss of Use/Rental), S\$ - (Disbursement) for vehicle no. XE 5519C that was damaged pursuant to the accident which occurred on 08/10/2020 (date) along CLEMENTI AVE 6 TO PIE (location) involving vehicle no/s SKW 4810B. This is pursuant to the inspection conducted on 10/12/2020 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner MAO SHENG QUANJI CONSTRUCTION PTE LTD ("the third party claimant") of vehicle no. XE 5519C make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to XE 5519C (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 6 (day) of April (month) 2021 (year)



Signed by appointed surveyor

SOON SENG COMPANY (SG)
160 Sin Ming Drive
#04-05 AutoCity
Singapore 575722
Tel: 6453 6088

Signed by "the workshop" (with chop)

Soon Seng Company (SG) Pte Ltd

160 Sin Ming Drive, #04-05

Sin Ming Autocity

Singapore (575722)

Invoice No:

190

Date:

18 JAN 2021

Terms:

30 Days

Bill to:

AIG INSURANCE SINGAPORE

78 SHENTON WAY, AIG BUILDING, #07-16

SINGAPORE 079120

ATTN: (CUSTOMER SERVICE/CLAIMS DEPT.)

S/NO	DESCRIPTION	AMOUNT SGD\$
	VEHICLE NO: XE5519C MODEL: ISUZU BIG LORRY JOB NO: 190	
	THIRD PARTY CLAIM: LUMP SUM TOTAL REPAIR COST	\$ 2,850.00
	DOLLARS: TWO THOUSAND EIGHT HUNDRED AND FIFTY ONLY	
TOTAL DUE:		\$ 2,850.00

For payment, please make payable to :

SOON SENG COMPANY (SG) PTE LTD

SOON SENG COMPANY (SG)
160 Sin Ming Drive
#04-05 Autocity
Singapore 575722
Tel: 6453 6088

for SOON SENG COMPANY (SG) PTE LTD

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Tuesday, 17 November 2020 9:28 AM
To: GLENYS.THENG@GMAIL.COM
Cc: Admin A; Hsiao Tong (LKKAuto)
Subject: ACCIDENT INVOLVING SKW 4810B & XE 5519C ALONG/AT CLEMENTI AVE 6 ON 08/10/2020

Our Ref: CC4/AIG20011260/pa3

THENG LEE PING - BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SKW 4810B & XE 5519C ALONG/AT CLEMENTI AVE 6 ON 08/10/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from XE 5519C against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your favour as your vehicle changed lane and collided with third party. Under Motor Accident Guide, vehicles should keep in the proper lane and change lane only when it is safe. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	18 Oct 2020 23:17	Clm Dtl Modified	Claimant's Name: -> MAO SHENG QUANJI CONSTRUCTION . Claimant's ID: -> 198802470G.	[A] HOW MEI KWAN
2	18 Oct 2020 23:17	Clm Veh Model Changed	(201974) ISUZU CYZ52R 15.7 D (M).	[A] HOW MEI KWAN
3	18 Oct 2020 23:17	Clm Created	Reg No: XE5519C. Acct Date: 2020/10/08. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). TP Insurer: ERGO Insurance Pte. Ltd. (HQ). Workshop: Soon Seng Company (sg) Pte Ltd (H Q)	[A] HOW MEI KWAN
4	18 Oct 2020 23:17	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	18 Oct 2020 23:17	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/10/27	[A] HOW MEI KWAN
6	18 Oct 2020 23:17	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	18 Oct 2020 23:17	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	18 Oct 2020 23:28	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
9	18 Oct 2020 23:28	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
10	20 Oct 2020 09:24	Video Downloaded	Downloaded Video - Accident	[A] HOW MEI KWAN
11	26 Oct 2020 15:36	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
12	30 Oct 2020 12:27	Video Downloaded	Downloaded Video - Accident	[A] Jaslin Kok Chin Yi
13	30 Oct 2020 15:32	Video Downloaded	Downloaded Video - Accident	[A] Jaslin Kok Chin Yi
14	02 Nov 2020 09:00	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
15	02 Nov 2020 12:24	Video Downloaded	Downloaded Video - Accident	[A] Jaslin Kok Chin Yi
16	06 Nov 2020 12:14	Video Downloaded	Downloaded Video - Accident	[A] Jaslin Kok Chin Yi
17	08 Dec 2020 12:45	Video Downloaded	Downloaded Video - Accident	[A] Jaslin Kok Chin Yi
18	08 Dec 2020 17:10	Video Downloaded	Downloaded Video - Accident	[I] Goh, Jeremy-CX
19	09 Dec 2020 10:45	Video Downloaded	Downloaded Video - Accident	[A] Jaslin Kok Chin Yi
20	14 Jan 2021 10:46	Video Downloaded	Downloaded Video - Accident	[A] OI SUN PIN
21	02 Feb 2021 12:28	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
22	02 Feb 2021 12:28	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
23	02 Feb 2021 12:28	Clm Dtl Modified	JPJ Reg. Date: -> 2020/01/07.	[A] JOANNE LEE KHANG MIN
24	02 Feb 2021 12:28	Clm Details Notified		[A] JOANNE LEE KHANG MIN
25	05 Feb 2021 12:52	Adj Mandate Request	Cur.Req:3390.00;Liab:100%(OI CHANGE LANE)*Quantum: (a)COR: \$2850.00+(b)LOU(3days x \$18 0.00):\$540.00= Total: \$3,390.00*Vehicle Model: ISUZU CYZ52R ***Recommended 3 repair days.	[A] Jaslin Kok Chin Yi
26	05 Feb 2021 14:05	Video Downloaded	Downloaded Video - Accident	[I] Goh, Jeremy-CX

AUDIT TRAIL				
No.	On	Audit	Remarks	By
27	05 Feb 2021 14:06	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/10/27. Mandate Remarks: mandate approved. please upload LOD and ensure all documents are in order before settlement.	[I] Goh, Jeremy-CX
28	05 Feb 2021 14:06	Adj Mandate Set	Approved:3390.00:mandate approved. please upload LOD and ensure all documents are in order befo re settlement.	[I] Goh, Jeremy-CX

Date From

Date To

Audit Type

None

Go

ACTIVITY				
No record				

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2614144	19 Oct 2020 15:44:26	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	XE5519C	Subramaniam, Divyashni	xx.xx
2614162	19 Oct 2020 15:50:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	XE5519C	SKW4810B	11.00
2667140	02 Feb 2021 12:28:29	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	XE5519C	SKW4810B	11.00