

Su Li (LKK Auto)

From: Teo Swee Keong <TeoSweeKeong@msfirstcapital.com.sg>
Sent: Wednesday, 21 October 2020 10:56 AM
To: Su Li (LKK Auto)
Cc: Admin A; Khanchna (LKK Auto); Jason Tea; Vic Alpeh S. Sanghilan
Subject: RE: EXPRESS SETTLEMENT - Accident Involving SHD 7129B (OI : FCI - TBA) and SHD 5176C (TP : LKK REF - CC3/FCI20011233/Kks3) on 14/10/2020 Our ref: D20/4247/CTPL/VIC
Attachments: SAS2834096 - iv.PDF

Dear Su Li

Please refer to as per attached – SHD7129B (IV) GIA report.

Thanks and Regards,

SK Teo
Motor Claims Dept

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3848 | Fax No. : 6507 3849 |

A Member of **MS&AD** INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data.

Please refer to www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged.

If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it.

If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Teo Swee Keong
Sent: Tuesday, October 20, 2020 11:45 AM
To: Su Li (LKK Auto) <suli@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; Jason Tea <JasonTea@msfirstcapital.com.sg>; Vic Alpeh S. Sanghilan <vicsanghilan@msfirstcapital.com.sg>
Subject: EXPRESS SETTLEMENT - Accident Involving SHD 7129B (OI : FCI - TBA) and SHD 5176C (TP : LKK REF - CC3/FCI20011233/Kks3) on 14/10/2020 Our ref: D20/4247/CTPL/VIC

Dear Su Li

Please refer to D20004247MFSH as our claim ref no. as for IV GIA still pending from CTPL side to return as IV not reported as in Merimen.

Thanks and Regards,

SK Teo
Motor Claims Dept

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3848 | Fax No. : 6507 3849 |

A Member of **MS&AD** INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data.

Please refer to www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged.

If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it.

If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Monday, October 19, 2020 5:04 PM

To: Motor Claims <MotorClaims@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: EXPRESS SETTLEMENT - Accident Involving SHD 7129B (OI : FCI - TBA) and SHD 5176C (TP : LKK REF - CC3/FCI20011233/Kks3) on 14/10/2020

YOUR REF: TBA

LKK REF: CC3/FCI20011233/Kks3

Dear Sirs / Madam,

We refer to the above matter.

We have inspected third party vehicle SHD 5176C at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a EXPRESS SETTLEMENT.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Khanchna.

To check availability of the case handler, you may contact the undersigned.

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)