

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Our Ref : AAD2010-060

Your Ref : YP3229H

Date : 09.November 2020

LONPAC INSURANCE BERHAD

Dear Sir/Madam,

ACCIDENT INVOLVING SHC5990Z AND YP3229H ON 13/10/20 02:05 PM ALONG PUNJURU ROAD

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	5,243.00
2.	Loss of Rental for <u>5</u> days @ \$ <u>122.66</u> per day	\$	613.30
3.	Loss of Income for <u>5</u> days @ \$ <u>50</u> per day	\$	250.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	6,113.79

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHC5990Z and YP3229H along PUNJURU ROAD on 13/10/20 02:05 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 9 (day) of November 2020

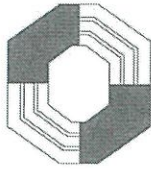
Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager



2010-060

LONPAC INSURANCE BHD

CLAIM NO : 20/20/20/VC05/023766
DATE : 15 JAN 2021

DISCHARGE VOUCHER

I/We, Trans-Cab Services Pte Ltd confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of YP3229H the sum of Singapore Dollar Five Thousand Nine Hundred Forty One and Cents Nine Only (**\$5,941.09**) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SHC5990Z and YP3229H on 13 Oct 2020 along Penjuru Road.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ MEISEI INTERNATIONAL PRIVATE LIMITED AND/OR NAGARAJAN RAJADURAI**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **TRANS-CAB AUTO SERVICES PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

✈



.....
Signature of vehicle owner/Date

NG WAI YIN 15 JAN 2021

.....
Name of vehicle owner /Date

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

09 November, 2020

To Whom It May Concern

Dear Sir / Madam,

Accident on 13/10/20 02:05 PM at PUNJURU ROAD

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHC5990Z. The taxi was hired to GOH CHOON LAM a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$122.66 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan

General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

13-10-2020

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD2010-060	Accident Date 13-10-2020
10/13/2020 15:15	10/17/2020 11:00	SHC5990Z

Yours Faithfully,

Trans-Cab Services Pte Ltd**Jasmine Tan****General Manager**



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 13 Oct 2020 / 17:24:35

Receipt Date/Time : 13 Oct 2020 / 17:24:35

Tax Invoice/Receipt

Receipt No. : ITNET-00000-201013-003140

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - YP3229H				
As at 13 Oct 2020/14:05:00				
Insurance Co: LONPAC INSURANCE BHD				
1	Insurance Enquiry - YP3229H			
	Enquiry Fee	7.00	0.49	7.49
	20201013172224596284			
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
Paid By				
	554827XXXXXX5467	eNETS Credit Card		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAUTO)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Friday, 15 January 2021 10:09 AM
To: Hsiao Tong (LKKAUTO)
Cc: MT_Claim_SG; Admin A
Subject: RE: [SEEK MANDATE] Direct Settlement - Accident Involving YP 3229H (OI : LPC - TBA) AND SHC 5990Z (TP : LKK REF - CC3/LPC20011231/Kps3) on 16/10/2020 [External Confidential]

Lonpac External - Confidential

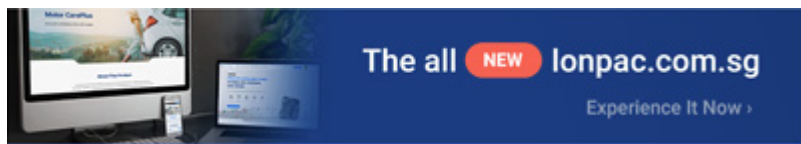
Dear Hsiao Tong

Our claim reference is 20/20/20/VC05/023766.

Thanks.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Friday, 15 January 2021 8:53 am
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [SEEK MANDATE] Direct Settlement - Accident Involving YP 3229H (OI : LPC - TBA) AND SHC 5990Z (TP : LKK REF - CC3/LPC20011231/Kps3) on 16/10/2020 [External Confidential]

Hi Kenny,

We have settled the matter with third party at \$5,941.09(all-in). The breakdown is as follows: -

1. Cost of Repair (w/GST)	\$ 5,243.00
2. Loss of Rental (4days x \$122.66)	\$ 490.64
3. Loss of Income (4days x \$50.00)	\$ 200.00
4. LTA/ GIA Search Fee	\$ 7.45
Total	\$ 5,941.09

Kindly let us have your claim reference for our necessary action.

Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Tuesday, 12 January 2021 2:36 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [SEEK MANDATE] Direct Settlement - Accident Involving YP 3229H (OI : LPC - TBA) AND SHC 5990Z (TP : LKK REF - CC3/LPC20011231/Kps3) on 16/10/2020 [External Confidential]

Lonpac External - Confidential

Dear Hsiao Tong

Please proceed as per your recommendations.

Thank you.

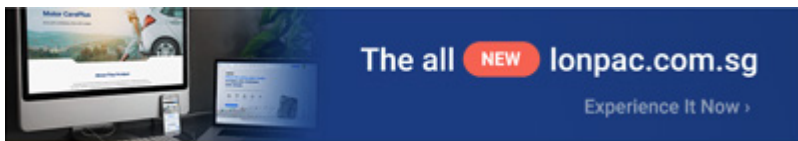
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 8 January 2021 4:41 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: [SEEK MANDATE] Direct Settlement - Accident Involving YP 3229H (OI : LPC - TBA) AND SHC 5990Z (TP : LKK REF - CC3/LPC20011231/Kps3) on 16/10/2020 [External Confidential]

Your ref : **TBA**

Our ref : CC3/LPC20011231/Kps3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YP3229H(LONPAC) AND SHC5990Z(TP) ON 16/10/2020

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our insured driver's favour.

We seek your approval to offer repairer **"TRANS-CAB AUTO SERVICES PTE LTD"** at **\$6,113.75(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 15,028.56	\$ 5,243.00 (\$4,900.00+\$7%GST)
2. Loss of Rental (5days x \$122.66)	\$ 613.30	\$ 613.30 (5days x \$122.66)
3. Loss of Income (5days x \$50.00)	\$ 250.00	\$ 250.00 (5days x \$50.00)
4. LTA/GIA Search Fee	\$ 7.49	\$ 7.45
Total	\$ 15,899.35	<u>\$ 6,113.75</u>

Surveyor recommended 5 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741

4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Thursday, November 19, 2020 3:04 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

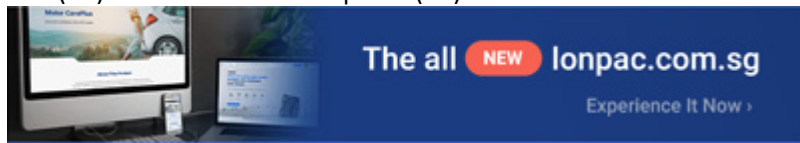
Subject: RE: Direct Settlement - Accident Involving YP 3229H (OI : LPC - TBA) AND SHC 5990Z (TP : LKK REF - CC3/LPC20011231/Kps3) on 16/10/2020 [External Confidential]

Lonpac External - Confidential

Dear Su Li,

Attached copy of insured's report for your attention.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Su Li (LKK Auto) [<mailto:suli@lkkauto.com>]
Sent: Thursday, 19 November 2020 2:57 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving YP 3229H (OI : LPC - TBA) AND SHC 5990Z (TP : LKK REF - CC3/LPC20011231/Kps3) on 16/10/2020

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Su Li (LKK Auto)
Sent: Tuesday, 20 October 2020 3:36 PM
To: 'MT_Claim_SG'
Cc: Admin A; Hsiao Tong (LKKAuto)
Subject: Direct Settlement - Accident Involving YP 3229H (OI : LPC - TBA) AND SHC 5990Z (TP : LKK REF - CC3/LPC20011231/Kps3) on 16/10/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHC 5990Z at M/s TRANS-CAB AUTO SERVICES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- TP GIA report

Meanwhile, kindly assist to verify validity of our insured's policy and let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)