

Hsiao Tong (LKKAUTO)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Friday, 15 January 2021 10:09 AM
To: Hsiao Tong (LKKAUTO)
Cc: MT_Claim_SG; Admin A
Subject: RE: [SEEK MANDATE] Direct Settlement - Accident Involving YP 3229H (OI : LPC - TBA) AND SHC 5990Z (TP : LKK REF - CC3/LPC20011231/Kps3) on 16/10/2020 [External Confidential]

Lonpac External - Confidential

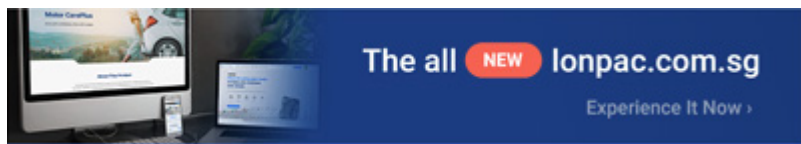
Dear Hsiao Tong

Our claim reference is 20/20/20/VC05/023766.

Thanks.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Friday, 15 January 2021 8:53 am
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [SEEK MANDATE] Direct Settlement - Accident Involving YP 3229H (OI : LPC - TBA) AND SHC 5990Z (TP : LKK REF - CC3/LPC20011231/Kps3) on 16/10/2020 [External Confidential]

Hi Kenny,

We have settled the matter with third party at \$5,941.09(all-in). The breakdown is as follows: -

| | |
|--------------------------------------|--------------------|
| 1. Cost of Repair (w/GST) | \$ 5,243.00 |
| 2. Loss of Rental (4days x \$122.66) | \$ 490.64 |
| 3. Loss of Income (4days x \$50.00) | \$ 200.00 |
| 4. LTA/ GIA Search Fee | \$ 7.45 |
| Total | \$ 5,941.09 |

Kindly let us have your claim reference for our necessary action.

Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Tuesday, 12 January 2021 2:36 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [SEEK MANDATE] Direct Settlement - Accident Involving YP 3229H (OI : LPC - TBA) AND SHC 5990Z (TP : LKK REF - CC3/LPC20011231/Kps3) on 16/10/2020 [External Confidential]

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Dear Hsiao Tong

Please proceed as per your recommendations.

Thank you.

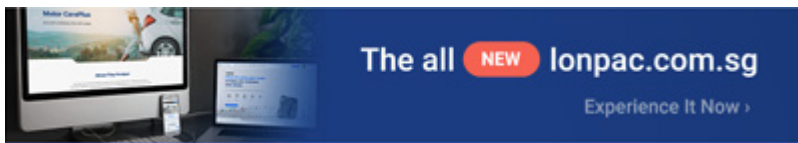
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 8 January 2021 4:41 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: [SEEK MANDATE] Direct Settlement - Accident Involving YP 3229H (OI : LPC - TBA) AND SHC 5990Z (TP : LKK REF - CC3/LPC20011231/Kps3) on 16/10/2020 [External Confidential]

Your ref : **TBA**

Our ref : CC3/LPC20011231/Kps3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YP3229H(LONPAC) AND SHC5990Z(TP) ON 16/10/2020

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our insured driver's favour.

We seek your approval to offer repairer **"TRANS-CAB AUTO SERVICES PTE LTD"** at **\$6,113.75(all-in)**.

The summary is as follows: -

| | Amount Claimed | Amount Revised |
|--------------------------------------|---------------------|----------------------------------|
| 1. Cost of Repair (w/GST) | \$ 15,028.56 | \$ 5,243.00 (\$4,900.00+\$7%GST) |
| 2. Loss of Rental (5days x \$122.66) | \$ 613.30 | \$ 613.30 (5days x \$122.66) |
| 3. Loss of Income (5days x \$50.00) | \$ 250.00 | \$ 250.00 (5days x \$50.00) |
| 4. LTA/GIA Search Fee | \$ 7.49 | \$ 7.45 |
| Total | \$ 15,899.35 | <u>\$ 6,113.75</u> |

Surveyor recommended 5 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741

4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Thursday, November 19, 2020 3:04 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

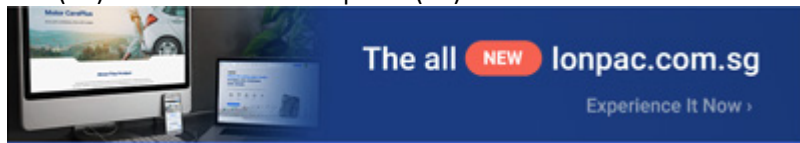
Subject: RE: Direct Settlement - Accident Involving YP 3229H (OI : LPC - TBA) AND SHC 5990Z (TP : LKK REF - CC3/LPC20011231/Kps3) on 16/10/2020 [External Confidential]

Lonpac External - Confidential

Dear Su Li,

Attached copy of insured's report for your attention.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Su Li (LKK Auto) [<mailto:suli@lkkauto.com>]
Sent: Thursday, 19 November 2020 2:57 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving YP 3229H (OI : LPC - TBA) AND SHC 5990Z (TP : LKK REF - CC3/LPC20011231/Kps3) on 16/10/2020

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Su Li (LKK Auto)
Sent: Tuesday, 20 October 2020 3:36 PM
To: 'MT_Claim_SG'
Cc: Admin A; Hsiao Tong (LKKAuto)
Subject: Direct Settlement - Accident Involving YP 3229H (OI : LPC - TBA) AND SHC 5990Z (TP : LKK REF - CC3/LPC20011231/Kps3) on 16/10/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHC 5990Z at M/s TRANS-CAB AUTO SERVICES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- TP GIA report

Meanwhile, kindly assist to verify validity of our insured's policy and let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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