

Su Li (LKK Auto)

From: Lionel Chua <lionel.chua@sg.cntaiping.com>
Sent: Monday, 16 November 2020 10:49 AM
To: Su Li (LKK Auto)
Cc: Admin A; Asher Sng (LKKAuto); Claims Dept of CTI
Subject: RE: SNM20D203949/C02/PZ1101J/CHUAKK / FW: Direct Settlement - Accident Involving PZ 1101J (OI : CTI - TBA) and SHA 9326B (TP : LKK REF - CC3/CTI20011230/Ees3) on 15/10/2020
Attachments: SAS2832586.pdf

WITHOUT PREJUDICE

Your Ref: Please advised
Our Ref: SNM20D203949/C02/PZ1101J/CHUAKK

Hi Su Li,

We refer to the above accident.

As per requested, we enclose a copy of our insured's Accident Report for your attention.

Meanwhile, if there are any additional evidence / proof e.g. video footage/witness statement/scene photographs, please submit to us in order for us to review and look into the matter accordingly.

Your kind assistance toward this matter would be greatly appreciated.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you & Best regards.

Lionel Chua

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Monday, November 16, 2020 9:47 AM
To: Lionel Chua <lionel.chua@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM20D203949/C02/PZ1101J/CHUAKK / FW: Direct Settlement - Accident Involving PZ 1101J (OI : CTI - TBA) and SHA 9326B (TP : LKK REF - CC3/CTI20011230/Ees3) on 15/10/2020

Dear Lionel,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]
Sent: Wednesday, 21 October 2020 9:05 AM
To: Su Li (LKK Auto); Admin A; Asher Sng (LKKAuto); Lionel Chua
Cc: Claims Dept of CTI
Subject: O/R: SNM20D203949/C02/PZ1101J/CHUAKK / FW: Direct Settlement - Accident Involving PZ 1101J (OI : CTI - TBA) and SHA 9326B (TP : LKK REF - CC3/CTI20011230/Ees3) on 15/10/2020

Dear all,

Please note that officer in charge for this case is Lionel Chua.

Claim no. SNM20D203949/C02/PZ1101J/CHUAKK.

Dear Lionel,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

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3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Tuesday, 20 October 2020 3:24 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving PZ 1101J (OI : CTI - TBA) and SHA 9326B (TP : LKK REF - CC3/CTI20011230/Ees3) on 15/10/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHA 9326B at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- TP GIA report
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

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