

Summer Lee (LKK Auto)

From: Janice Goh <janice.goh@eqinsurance.com.sg>
Sent: Wednesday, 14 October, 2020 2:50 PM
To: 'assignments'
Subject: FW: 3rd party claims,your insur. SKW8948L - EQ's REF: DM20HO01491/SG
Attachments: SKW8948L.PDF; CCI_000036.pdf

Hi LKK

Please assist to attend this TP PRI without DS.

Attached OI report for your kind attention.

Thank you,

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -read

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be

Regards

Janice Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Janice Goh
Sent: Wednesday, October 14, 2020 2:48 PM
To: 'Danny Loh' <loh heng0308@yahoo.com.sg>
Subject: RE: 3rd party claims,your insur. SKW8948L - EQ's REF: DM20HO01491/SG

Without Prejudice

Hi Danny

Thank you for your email.

We will appoint LKK Auto for the PRI and they will be contacting you shortly.

Thank you.

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Regards

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From: Danny Loh [<mailto:lohheng0308@yahoo.com.sg>]

Sent: Wednesday, October 14, 2020 2:37 PM

To: Janice Goh <janice.goh@eqinsurance.com.sg>

Subject: Re: 3rd party claims,your insur. SKW8948L - EQ's REF: DM20HO01491/SG

Hi Janise,

thanks for your reply,we prefer LKK Auto Consultants to survey at our workshop.

Kind regards,

Loh Heng

Danny

On Wednesday, 14 October 2020, 02:07:37 pm SGT, Janice Goh <janice.goh@eqinsurance.com.sg> wrote:

Without Prejudice

Dear Danny

Thank you for your email.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 6293 4822 Fax: 6296 3283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 6748 6076 Fax: 6748 0361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256 3561 Fax: 6741 4108
7) JP Knights Pte Ltd Tel: 6345 0068 Fax: 6344 5328	8) Appraisals Associates Pte Ltd Tel : 6747 2822 Fax: 6747 0070
9) Infiniti Appraisal Service Tel : 9668 4818/9009 9001 Fax: 6458 7432	10) Formteam Adjusters Pte Ltd Tel: 6509 1788 Fax: 6509 6221

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises, will be suspended.

Regards

Janice Goh

Executive | Claims



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From: Danny Loh [<mailto:loh heng0308@yahoo.com.sg>]

Sent: Wednesday, October 14, 2020 1:06 PM

To: Janice Goh <janice.goh@eqinsurance.com.sg>

Subject: 3rd party claims,your insur. SKW8948L

Hi Janice,

we attached a 3rd party claim for your perusal.

Kind regards,

Loh Heng

Danny