

Summer Lee (LKK Auto)

From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Tuesday, 20 October, 2020 10:41 AM
To: SUR; assignments
Cc: Admin A
Subject: FW: Direct Settlement - Accident Involving SKW 8948L (OI : EQI - DM20HO01491/SG) and SJN 8576K (TP : LKK REF - CC6/EQI20011228/Kps3) on 11/10/2020

Hi,

Please handle.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Janice Goh [mailto:janice.goh@eqinsurance.com.sg]
Sent: Tuesday, 20 October 2020 9:57 AM
To: Su Li (LKK Auto)
Cc: Admin A; Hsiao Tong (LKKAuto)
Subject: RE: Direct Settlement - Accident Involving SKW 8948L (OI : EQI - DM20HO01491/SG) and SJN 8576K (TP : LKK REF - CC6/EQI20011228/Kps3) on 11/10/2020

Hi Su Li

Thank you for your email.

Please advise TP workshop to submit LOD to us and we will liaise with them directly.

Thank you,

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -ready.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted via video conference.

Regards

Janice Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
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From: Su Li (LKK Auto) [<mailto:suli@lkkauto.com>]

Sent: Monday, October 19, 2020 5:33 PM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving SKW 8948L (OI : EQI - TBA) and SJN 8576K (TP : LKK REF - CC6/EQI20011228/Kps3) on 11/10/2020

Dear Sirs / Madam,

We refer to the above matter.

We have inspected third party vehicle SJN 8576K at M/s LOH HENG on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

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Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

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