

## Summer Lee (LKK Auto)

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**From:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Sent:** Friday, 16 October, 2020 10:26 AM  
**To:** Brian Eng Kwok Long  
**Cc:** Ramesh; Cecilia Low; Claims Dept of CTI; SUR; assignments; Admin-D (LKKAuto)  
**Subject:** RE: SNM20D203859/C02/YN8976L/THAMYL / FW: TP claim - Accident case between GBG 4808 A & YN8976L (your insured) on 08/10/2020 at 1125hrs AT UBI TRAFFIC POLICE COMPOUND  
**Attachments:** SAS2830190.PDF

[Strictly Confidential]

### Without Prejudice

Dear Brian

Thanks for reply

Dear LKK

Please conduct survey

### NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

**Pauline Tham**

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Brian Eng Kwok Long <EngKwokLong@goldbell.com.sg>

**Sent:** Friday, October 16, 2020 10:02 AM

**To:** Cecilia Low <cecilia.low@sg.cntaiping.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>

**Cc:** Ramesh <Ramesh@goldbell.com.sg>

**Subject:** Re: SNM20D203859/C02/YN8976L/THAMYL / FW: TP claim - Accident case between GBG 4808 A & YN8976L (your insured) on 08/10/2020 at 1125hrs AT UBI TRAFFIC POLICE COMPOUND

Dear Cecilia,

Kindly assign Steve Chen contact me for PRS.

Thanks and Best Regards,

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**Brian Eng Kwok Long | Goldbell Engineering Pte Ltd**  
Customer Service Advisor, Motor Claims

DID: | Tel: +65 6861 0007 | Fax: +65 6863 0425 |  
Mobile: +65 9739 7127 |

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**From:** Cecilia Low <[cecilia.low@sg.cntaiping.com](mailto:cecilia.low@sg.cntaiping.com)>

**Sent:** Friday, 16 October 2020 9:59 AM

**To:** Brian Eng Kwok Long <[EngKwokLong@goldbell.com.sg](mailto:EngKwokLong@goldbell.com.sg)>; Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Cc:** Ramesh <[Ramesh@goldbell.com.sg](mailto:Ramesh@goldbell.com.sg)>

**Subject:** RE: SNM20D203859/C02/YN8976L/THAMYL / FW: TP claim - Accident case between GBG 4808 A & YN8976L (your insured) on 08/10/2020 at 1125hrs AT UBI TRAFFIC POLICE COMPOUND

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**Without Prejudice**

Dear Sirs

We refer to your email of even date.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

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**Cecilia Low (Ms)**

Senior Executive  
Claims

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6530 | F: (65) 6222 1033

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Brian Eng Kwok Long <[EngKwokLong@goldbell.com.sg](mailto:EngKwokLong@goldbell.com.sg)>

**Sent:** Friday, 16 October 2020 9:56 AM

**To:** Cecilia Low <[cecilia.low@sg.cntaiping.com](mailto:cecilia.low@sg.cntaiping.com)>

**Cc:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>; Ramesh <[Ramesh@goldbell.com.sg](mailto:Ramesh@goldbell.com.sg)>

**Subject:** Re: SNM20D203859/C02/YN8976L/THAMYL / FW: TP claim - Accident case between GBG 4808 A & YN8976L (your insured) on 08/10/2020 at 1125hrs AT UBI TRAFFIC POLICE COMPOUND

Dear Cecilia,

Kindly refer to the attached above we accept for the Direct Settlement.

Thanks & Best Regards,

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**Brian Eng Kwok Long | Goldbell Engineering Pte Ltd**

Customer Service Advisor, Motor Claims

DID: | Tel: +65 6861 0007 | Fax: +65 6863 0425 |

Mobile: +65 9739 7127 |

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**From:** Cecilia Low <[cecilia.low@sg.cntaiping.com](mailto:cecilia.low@sg.cntaiping.com)>

**Sent:** Thursday, 15 October 2020 11:04 AM

**To:** Brian Eng Kwok Long <[EngKwokLong@goldbell.com.sg](mailto:EngKwokLong@goldbell.com.sg)>

**Cc:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Subject:** RE: SNM20D203859/C02/YN8976L/THAMYL / FW: TP claim - Accident case between GBG 4808 A & YN8976L (your insured) on 08/10/2020 at 1125hrs AT UBI TRAFFIC POLICE COMPOUND

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**Without Prejudice**

Dear Sirs

We are agreeable to negotiate on Direct Settlement basis, subject to your concurrence on the number of days of LOU/LOR as proposed by our appointed motor surveyor.  
Thank you.

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**Cecilia Low (Ms)**

Senior Executive  
Claims

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6530 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Thursday, 15 October 2020 9:37 AM

**To:** Brian Eng Kwok Long <[EngKwokLong@goldbell.com.sg](mailto:EngKwokLong@goldbell.com.sg)>; Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>;  
Cecilia Low <[cecilia.low@sg.cntaiping.com](mailto:cecilia.low@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM20D203859/C02/YN8976L/THAMYL / FW: TP claim - Accident case between GBG 4808 A & YN8976L (your insured) on 08/10/2020 at 1125hrs AT UBI TRAFFIC POLICE COMPOUND

Dear Cecilia,

Please conduct PRS for GBG4808A.

Note: officer in charge – Pauline Tham 63896541.

\*\*\* Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Brian Eng Kwok Long <[EngKwokLong@goldbell.com.sg](mailto:EngKwokLong@goldbell.com.sg)>  
**Sent:** Wednesday, 14 October 2020 3:52 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Ramesh <[Ramesh@goldbell.com.sg](mailto:Ramesh@goldbell.com.sg)>  
**Subject:** TP claim - Accident case between GBG 4808 A & YN8976L (your insured) on 08/10/2020 at 1125hrs AT UBI TRAFFIC POLICE COMPOUND

Dear Sir/Madam,

Kindly refer to the attached & advise quantum of liability for this Case.

Thanks and Best Regards,

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**Brian Eng Kwok Long | Goldbell Engineering Pte Ltd**  
Customer Service Advisor, Motor Claims

DID: +65 6864 0637 | Tel: +65 6861 0007 | Fax: +65 6863 0425 |  
Mobile: +65 9755 7336 |