

# PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02  
SINGAPORE 486443  
TEL: 65446671 FAX: 62141511  
CO. REG: 200707743D GST REG: 200707743D

Our Ref: **SHC6250U/VC**  
Your Ref: **SJF6634G**

## WITHOUT PREJUDICE

10 November 2020

(By Email Only)

Attn: **The Motor Claims Department**  
China Taiping Insurance (Singapore) Pte Ltd  
3 Anson Road #16-00  
Springleaf Tower  
Singapore 079909

Dear Sir/Madam

### **ACCIDENT INVOLVING SHC6250U AND SJF6634G ALONG AMOY STREET / BOON TAT STREET ON 14.10.2020**

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: **SHC6250U**, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: **SJF6634G** at the material time of the accident with the driver of our client's vehicle, **Ms. EDWIN CHONG KUM KEAT**.

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: **SJF6634G**, our client's vehicle was damaged and we have been put to loss and damage as follows:

|  |                   |
|--|-------------------|
| (1) Cost of repair (Incl. GST)                 | \$ 2354.00        |
| (2) Loss of Rental – 5 Days @ \$67.41 per day  | \$ 337.05         |
| (3) Loss of Income – 5 Days @ \$100.00 per day | \$ 500.00         |
| (4) GIA Search fee                             | \$ 2.00           |
|  | <u>\$ 3193.05</u> |

A copy of each of the following supporting documents is enclosed:

- (1) GIA report, police report & sketch plan of **SHC6250U**
- (2) Driver's I/C and Driving License
- (3) Vehicle Registration card, Certificate of Insurance, Certification Letter
- (4) Check In/Out Voucher
- (5) GIA search

# **PREMIER AUTOMOTIVE SERVICES PTE LTD**

23 CHANGI SOUTH AVE 2 #01-02  
SINGAPORE 486443  
TEL:65446671 FAX:62141511  
CO. REG:200707743D GST REG:200707743D

**Our Ref: SHC6250U/VC**  
**Your Ref: SJF6634G**

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,

**Claims Department – Vincent Chua**

Email: [vincent.chua@premierauto.com.sg](mailto:vincent.chua@premierauto.com.sg)

DID: 65446689

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client – Premier Taxis Pte Ltd

This is a computer-generated letter. No signature is required.

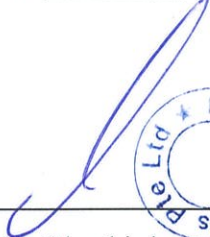
## **AUTHORIZATION TO ACT**


I, **PREMIER TAXIS PTE LTD** (the third party claimant") of **23 CHANGI SOUTH AVENUE 2 #03-02 SINGAPORE 486443** (address), owner of **SHC 6250U** (vehicle no.) hereby authorize **PREMIER AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SHC 6250U** that was damaged pursuant to the accident which occurred on **14/10/2020** (date) along **AMOY ST// BOON TAT ST** (location) involving vehicle no/s **SJF 6634G** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 14 (day) of 11 (month) 2021 (year)

  
Signed by "the third party claimant"  
(with chop if applicable)



  
Signed by "the workshop"  
(with chop)



**WITHOUT PREJUDICE**

China Taiping Insurance (Singapore) Pte Ltd  
3 Anson Road #16-00  
Springleaf Tower  
Singapore 079909

**Attn: The Motor Claims Department**

Dear Sir/Madam,

**ACCIDENT INVOLVING SHC6250U AND SJF6634G ALONG AMOY STREET /  
BOON TAT STREET ON 14/10/2020**

We, Premier Taxis Pte Ltd, the registered owner of vehicle No: **SHC6250U**. We, hereby authorize the said workshop, M/s Premier Automotive Services Pte Ltd to execute sign discharge voucher/Indemnity forms and all necessary documents in connection with and arising out of the above claim, and collect all compensation monies due to us from you or any other party, regarding the said accident.

Thank You.



\_\_\_\_\_  
Premier Taxis Pte Ltd  
Authorized Signatory

Date \_\_\_\_\_

14/11/21

This Settlement excludes any  
bodily injuries arising out of the  
above said accident and pertains  
to property damage only

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNA00051852001 Claim No : SNM20D203887/C02/SJF6634G/TAYHP

Claimant : PREMIER TAXIS PTE LTD

Amount : **S\$2,850.00**  
Singapore Dollars Two Thousand Eight Hundred Fifty Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC6250U  
Insured Vehicle No. : SJF6634G

Date of Loss : 14/10/2020  
Place of Accident : AMOY ST// BOON TAT ST

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : BEH BOON HOCK  
Driver Name : KENNARD BEH WAI

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

---

|                 |              |
|-----------------|--------------|
| (1) Global Sum  | S\$ 2,850.00 |
|                 | =====        |
| TOTAL . . . . . | S\$ 2,850.00 |
|                 | =====        |

---

Claimant Name : PREMIER TAXIS PTE LTD

NRIC No :

200304975H

Signature :



Date :

14/11/21



PREMIER AUTOMOTIVE SERVICES PTE LTD  
OFFICE: 23 Changi South Avenue 2 #01-02 S(486443)  
TEL: 65436676 / 65436689 FAX: 62141511  
CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD  
3 ANSON ROAD, #16-00, SPRINGLEAF TOWER  
SINGAPORE 079909

### TAX INVOICE

DATE 10-Nov-2020  
PAGE 1 OF 1

| ITEM   | Description   | QTY | U.PRICE | AMOUNT      |
|--|---|-----|---------|-------------|
|  | FINAL REPAIR BILL FOR KIA OPTIMA<br>REGN NO: SHC 6250 U |     |         | \$ 2,200.00 |
| TOTAL LUMP SUM REPAIR COSTS AS RECOMMENDED BY SURVEYOR |   |     |         | \$ 2,200.00 |
| GST @ 7%   |   |     |         | \$ 154.00   |
| GRAND TOTAL  |   |     |         | \$ 2,354.00 |



for Premier Automotive Services Pte Ltd

This is a computer generated invoice. No signature is required.

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)



22 October 2020

To Whom It May Concern

Dear Sir/Madam

**CERTIFICATION LETTER**

This letter serves to inform that Er Seng Hua of NRIC Number S1331466G is a registered driver of SHC6250U. Er Seng Hua is paying a discounted daily rental rate of \$67.41 (Inclusive of GST) on 14 Oct 2020.

Should you require further information, please contact us at 6214 8880.

Thank you.

Yours sincerely

A handwritten signature in black ink, appearing to be "Chin Bee Lian", written over a vertical line.



Chin Bee Lian (Ms)  
Assistant Vice President  
Taxis Administration

Prepared by: Hasnah

PREMIER TAXIS PTE LTD  
23 Changi South Avenue 2  
#03-02  
Singapore 486443  
Telephone: +65 6214 8880 Fax: +65 6214 0330  
[www.premiertaxi.com.sg](http://www.premiertaxi.com.sg)  
Co. Reg. No. 200304975H



**CHECK IN / OUT VOUCHER**

| | | | | | | |

|   |   |     |     |     |   |   |   |     |     |     |   |
|---|---|-----|-----|-----|---|---|---|-----|-----|-----|---|
| DRIVER'S NAME <u>Edwin chong kum keaf</u>   |   |     |     |     |   |   |   |     |     |     |   |
| NRIC <u>S</u>   | HANDPHONE <u>91889532</u>                     |     |     |     |   |   |   |     |     |     |   |
| TAXI REGN NO. <u>S H C 6250 U</u>   | MAKE / MODEL <u>K02</u>                       |     |     |     |   |   |   |     |     |     |   |
| DATE IN <u>15/10/20</u> TIME IN <u>1600</u>   | DATE OUT <u>19/10/20</u> TIME OUT <u>1340</u> |     |     |     |   |   |   |     |     |     |   |
| KILOMETRES IN _____ FUEL IN <table border="1"><tr><td>E</td><td>1/4</td><td>1/2</td><td>3/4</td><td>F</td></tr></table> | E   | 1/4 | 1/2 | 3/4 | F | KILOMETRES OUT _____ FUEL OUT <table border="1"><tr><td>E</td><td>1/4</td><td>1/2</td><td>3/4</td><td>F</td></tr></table> | E | 1/4 | 1/2 | 3/4 | F |
| E   | 1/4   | 1/2 | 3/4 | F   |   |   |   |     |     |     |   |
| E   | 1/4   | 1/2 | 3/4 | F   |   |   |   |     |     |     |   |

TAXI METER DOWNLOADED

**YES**
**NO**

DATE / TIME TOWED IN TO WORKSHOP

D D M M Y Y H H M M

DATE / TIME CALL TO DRIVER FOR VEHICLE COLLECTION

D D M M Y Y H H M M

I ACKNOWLEDGE AND CONFIRM THAT I HAVE EXAMINED THE ABOVE SAID VEHICLE AND THAT THE SAME IS IN GOOD CONDITION AND TO MY SATISFACTION IN EVERY RESPECT TOGETHER WITH THE ACCESSORIES / ITEMS LIST ABOVE. THIS VOUCHER IS USED IN CONJUNCTION WITH THE TERM RENTAL AGREEMENT.

**CHECK IN**
**CHECK OUT**
Edwin, chong kum keaf

DRIVER'S NAME

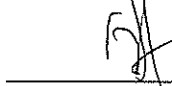


DRIVER'S SIGNATURE / DATE / TIME

CHECKED IN BY  
(PREMIER'S AUTHORISED WORKSHOP)

SK Sams Hui

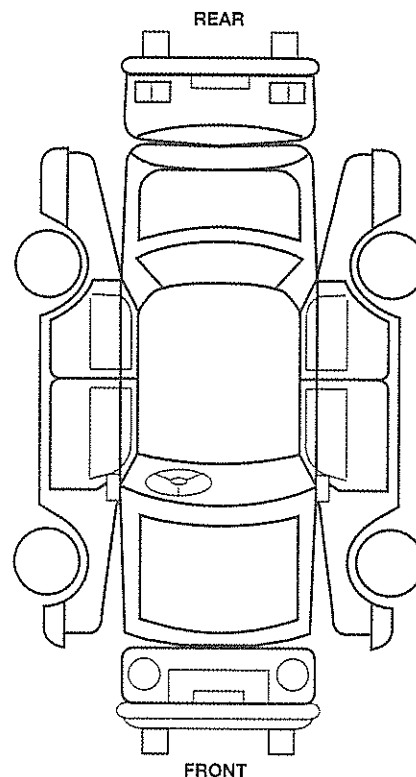
DRIVER'S NAME



DRIVER'S SIGNATURE / DATE / TIME

CHECKED OUT BY  
(PREMIER'S AUTHORISED WORKSHOP)

INDICATE AREA OF DAMAGE HERE:



FRONT

BODY MARKINGS

1 - Light Dent  
2 - Serious Dent  
3 - Light Scratch  
4 - Serious Scratch

5 - Damaged  
6 - Chip  
7 - Crack  
8 - Peeling

|  |  |
|--|--|
| <b>SERVICE / REPAIRS DONE</b><br><input type="checkbox"/> SERVICING <input type="checkbox"/> OTHERS:<br><input type="checkbox"/> T / BELT<br><input type="checkbox"/> AIRCON SYSTEM <input type="checkbox"/> ACCIDENT: DATE / TIME of ACCIDENT:<br><input type="checkbox"/> TURBO<br><input type="checkbox"/> BRAKE SYSTEM<br><input type="checkbox"/> CLUTCH SYSTEM<br><input type="checkbox"/> BULB<br><input type="checkbox"/> UNDER CARRIAGE<br><input type="checkbox"/> CPF<br><input type="checkbox"/> BATTERY | <b>DRIVER'S REMARKS</b><br><u>Camera on</u><br><u>15/10/20 2330</u><br><u>TP/L</u> |
|--|--|



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-20-125492

Date of Request: 15/10/2020

Your Ref No:

Online Purchase

Premier Automotive Services Pte Ltd  
23 Changi South Ave 2  
#01-02  
Singapore 486443

Dear Sir/Madam,

Enquiry Date 15/10/2020

Enquiry By LIEW HAI LEONG

TP Vehicle No. SJF6634G

Accident Date 14/10/2020

**Enquiry Result**

| TP Vehicle No. | Insurer                                       | Period of Insurance   | Insurer Tel. No. |
|----------------|---|-----------------------|------------------|
| SJF6634G       | China Taiping Insurance (Singapore) Pte. Ltd. | 06/06/2020-05/06/2021 | 6389 6111        |

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-20-125492

Date of Request: 15/10/2020

Your Ref No:

Online Purchase

Premier Automotive Services Pte Ltd  
23 Changi South Ave 2  
#01-02  
Singapore 486443

Dear Sir/Madam,

Enquiry Date 15/10/2020  
Enquiry By LIEW HAI LEONG  
TP Vehicle No. SJF6634G  
Incident Date 14/10/2020

| DESCRIPTION                      | AMOUNT (S\$) |
|----------------------------------|--------------|
| TP Insurer Enquiry               | 1.87         |
| GST Amount                       | 0.13         |
| Total Amount Due (GST Inclusive) | 2.00         |

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/CTI20011208/Eps3

02 FEB 2021

**BEH BOON HOCK**

APT BLK 680C JURONG WEST CENTRAL 1

#13-46

SINGAPORE 643680

Dear Sir/Madam,

**ACCIDENT INVOLVING SJF 6634G AND SHC 6250U ALONG/AT BOON TAT ST & AMOY ST ON 14/10/2020**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHC 6250U against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as he was turning out from the minor road and collided with third party taxi who was on main road. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG

Case Handler

DID: 6742 3197

FAX: 6741 4108

EMAIL: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

c.c. *China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 13 April 2021 4:35 PM  
**To:** 'Irene Tay'  
**Cc:** Admin A  
**Subject:** RE: [SEEK MANDATE] - SNM20D203887/C02/SJF6634G/TAYHP / FW: Direct Settlement - Accident Involving SJF 6634G (OI : CTI - TBA) and SHC 6250U (TP : LKK REF - CC3/CTI20011208/ks3) on 14/10/2020

Dear Sir/Mdm,

We refer to the above matter.

We have settled the matter at a global sum of **\$2,850.00(all-in)** with third party repairer.

We are pending for signed DV from third party and will proceed to close file once DV received.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>  
**Sent:** Sunday, 11 April 2021 7:08 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** FW: [SEEK MANDATE] - SNM20D203887/C02/SJF6634G/TAYHP / FW: Direct Settlement - Accident Involving SJF 6634G (OI : CTI - TBA) and SHC 6250U (TP : LKK REF - CC3/CTI20011208/ks3) on 14/10/2020

Dear Sir/Mdm,

We refer to the above captioned matter and your email below.

Please proceed to offer as per your proposal of \$2,943.05.

Please revert.

Regards,

**Irene Tay**  
Executive

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Tuesday, March 30, 2021 5:26 PM

**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: [SEEK MANDATE] - SNM20D203887/C02/SJF6634G/TAYHP / FW: Direct Settlement - Accident Involving SJF 6634G (OI : CTI - TBA) and SHC 6250U (TP : LKK REF - CC3/CTI20011208/ks3) on 14/10/2020

Dear Sirs/Mdm,

We refer to our mandate request dated 05/03/2021.

Kindly let us have your instruction as third party is chasing. Thanks.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Friday, 5 March 2021 8:36 AM

**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** [SEEK MANDATE] - SNM20D203887/C02/SJF6634G/TAYHP / FW: Direct Settlement - Accident Involving SJF 6634G (OI : CTI - TBA) and SHC 6250U (TP : LKK REF - CC3/CTI20011208/ks3) on 14/10/2020

Your ref: **SNM20D203887/C02/SJF6634G/TAYHP**

LKK ref : CC3/CTI20011208/Eps3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SJF6634G(CHINA TAIPING) AND SHC6250U(TP) ON 14/10/2020**

We refer to the above matter.

The accident occurred when our insured driver turned out our from minor road and collided with third party who was driving along main road. Liability is not in our insured driver's favour. We have informed insured about third party claim and NCD issue.

We seek your approval to offer repairer **"PREMIER AUTOMOTIVE SERVICES PTE LTD"** at **\$2,943.05(all-in).**

The summary is as follows: -

|                                      | Amount Claimed     | Amount Revised                   |
|--------------------------------------|--------------------|----------------------------------|
| 1. Cost of Repair (w/GST)            | \$ 9,297.12        | \$ 2,354.00 (\$2,200.00 + 7%GST) |
| 2. Loss of Rental (5days x \$67.41)  | \$ 337.05          | \$ 337.05 (5days x \$67.41)      |
| 3. Loss of Income (5days x \$100.00) | \$ 500.00          | \$ 250.00 (5days x \$50.00)      |
| 4. LTA/GIA Search Fee                | \$ 2.00            | \$ 2.00                          |
| <b>Total</b>                         | <b>\$10,136.17</b> | <b><u>\$ 2,943.05</u></b>        |

Surveyor recommended 4 days for repair + 1PRS =5days.

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Sent:** Thursday, 28 January 2021 1:21 PM

**To:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: SNM20D203887/C02/SJF6634G/TAYHP / FW: Direct Settlement - Accident Involving SJF 6634G (OI : CTI - TBA) and SHC 6250U (TP : LKK REF - CC3/CTI20011208/ks3) on 14/10/2020

Dear Sir/Mdm,

Enclosed herewith our insured GIA REPORT for your attention.

Regards,

**Irene Tay**

Executive

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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---

**From:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Sent:** Monday, January 4, 2021 11:07 AM

**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: SNM20D203887/C02/SJF6634G/TAYHP / FW: Direct Settlement - Accident Involving SJF 6634G (OI : CTI - TBA) and SHC 6250U (TP : LKK REF - CC3/CTI20011208/ks3) on 14/10/2020

YOUR REF: SNM20D203887/C02/SJF6634G/TAYHP

Dear Irene,

We refer to the above matter.

Kindly advise whether our Insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please be informed that my colleague Hsiao Tong is the current PIC.

Thank you.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6841 2360 | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** 23 November 2020 5:42 PM

**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM20D203887/C02/SJF6634G/TAYHP / FW: Direct Settlement - Accident Involving SJF 6634G (OI : CTI - TBA) and SHC 6250U (TP : LKK REF - CC3/CTI20011208/ks3) on 14/10/2020



Dear Irene,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6841 1467 Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

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**From:** Su Li (LKK Auto)

**Sent:** Tuesday, 20 October 2020 3:09 PM

**To:** Irene Tay; Khanchna (LKK Auto)

**Cc:** Claims Dept of CTI; Admin A

**Subject:** RE: SNM20D203887/C02/SJF6634G/TAYHP / FW: Direct Settlement - Accident Involving SJF 6634G (OI : CTI - TBA) and SHC 6250U (TP : LKK REF - CC3/CTI20011208/ks3) on 14/10/2020

Dear Irene,

We refer to the above matter.

We have inspected third party vehicle SHC 6250U at M/s PREMIER AUTOMOTIVE SERVICES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- **TP estimated cost of repair**
- **Preliminary advice**

Meanwhile, kindly provide us a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Khanchna.

**To check availability of the case handler, you may contact the undersigned.**

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6841 1467 Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

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**From:** Chong Boon Sen [<mailto:boonsen.chong@sg.cntaiping.com>]

**Sent:** Friday, 16 October 2020 10:30 AM

**To:** Su Li (LKK Auto); Admin A; Khanchna (LKK Auto); Irene Tay

**Cc:** Claims Dept of CTI

**Subject:** O/R: SNM20D203887/C02/SJF6634G/TAYHP / FW: Direct Settlement - Accident Involving SJF 6634G (OI : CTI - TBA) and SHC 6250U (TP : LKK REF - CC3/CTI20011208/ks3) on 14/10/2020

Dear all,

Please note that officer in charge for this case is Irene Tay.

Claim no. SNM20D203887/C02/SJF6634G/TAYHP.

Dear Irene,

Pls revert LKK.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

**Chong Boon Sen**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Friday, 16 October 2020 10:12 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SJF 6634G (OI : CTI - TBA) and SHC 6250U (TP : LKK REF - CC3/CTI20011208/ks3) on 14/10/2020

Dear Sir / Madam,

Resend with attached.

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6841 1467 Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

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**From:** Su Li (LKK Auto)

**Sent:** Friday, 16 October 2020 10:09 AM

**To:** Claims Dept of CTI

**Cc:** Admin A; Khanchna (LKK Auto)

**Subject:** Direct Settlement - Accident Involving SJF 6634G (OI : CTI - TBA) and SHC 6250U (TP : LKK REF - CC3/CTI20011208/ks3) on 14/10/2020

Dear Sir / Madam,

We refer to the above matter.

We have received a new assignment from M/s PREMIER AUTOMOTIVE SERVICES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jia Le.

***To check availability of the case handler, you may contact the undersigned.***

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6841 1467 Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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