

Su Li (LKK Auto)

From: Su Li (LKK Auto)
Sent: Tuesday, 20 October 2020 3:09 PM
To: Irene Tay; Khanchna (LKK Auto)
Cc: Claims Dept of CTI; Admin A
Subject: RE: SNM20D203887/C02/SJF6634G/TAYHP / FW: Direct Settlement - Accident Involving SJF 6634G (OI : CTI - TBA) and SHC 6250U (TP : LKK REF - CC3/CTI20011208/ks3) on 14/10/2020
Attachments: TP ESTIMATE-MARKED.pdf; Preliminary Advice.pdf

Dear Irene,

We refer to the above matter.

We have inspected third party vehicle SHC 6250U at M/s PREMIER AUTOMOTIVE SERVICES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly provide us a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Khanchna.

To check availability of the case handler, you may contact the undersigned.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Chong Boon Sen [mailto:boonsen.chong@sg.cntaiping.com]
Sent: Friday, 16 October 2020 10:30 AM
To: Su Li (LKK Auto); Admin A; Khanchna (LKK Auto); Irene Tay
Cc: Claims Dept of CTI
Subject: O/R: SNM20D203887/C02/SJF6634G/TAYHP / FW: Direct Settlement - Accident Involving SJF 6634G (OI : CTI - TBA) and SHC 6250U (TP : LKK REF - CC3/CTI20011208/ks3) on 14/10/2020

Dear all,

Please note that officer in charge for this case is Irene Tay.

Claim no. SNM20D203887/C02/SJF6634G/TAYHP.

Dear Irene,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Friday, 16 October 2020 10:12 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SJF 6634G (OI : CTI - TBA) and SHC 6250U (TP : LKK REF - CC3/CTI20011208/ks3) on 14/10/2020

Dear Sir / Madam,

Resend with attached.

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Thank you.

Best Regards,

Su Li | Admin Support

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From: Su Li (LKK Auto)

Sent: Friday, 16 October 2020 10:09 AM

To: Claims Dept of CTI

Cc: Admin A; Khanchna (LKK Auto)

Subject: Direct Settlement - Accident Involving SJF 6634G (OI : CTI - TBA) and SHC 6250U (TP : LKK REF - CC3/CTI20011208/ks3) on 14/10/2020

Dear Sir / Madam,

We refer to the above matter.

We have received a new assignment from M/s PREMIER AUTOMOTIVE SERVICES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jia Le.

To check availability of the case handler, you may contact the undersigned.

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Thank you.

Best Regards,

Su Li | Admin Support

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