

## Summer Lee (LKK Auto)

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**From:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Sent:** Thursday, 15 October, 2020 5:07 PM  
**To:** PBSP; 'assignments'  
**Cc:** assignments; 'SUR'  
**Subject:** RE: SNM20D203875/C02/GBG4393D/TANKL / FW: CAR IN WORKSHOP. PLEASE ARRANGE SURVEY TMR. REQUEST FOR DIRECT SETTLEMENT - SMK9880E & GBG4393D ON 14.10.2020  
**Attachments:** SKM\_558e20101515470.pdf

### WITHOUT PREJUDICE

Dear Caroline,

We refer to your email below.

We will be assigning M/s LKK Auto Consultants to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please refer to the email below & proceed to survey the third party vehicle.

Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**  
Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6222 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** PBSP <pml-pbsp@simedarby.com.sg>  
**Sent:** Thursday, October 15, 2020 5:06 PM  
**To:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Cc:** assignments <assignments@lkkauto.com>  
**Subject:** Re: SNM20D203875/C02/GBG4393D/TANKL / FW: CAR IN WORKSHOP. PLEASE ARRANGE SURVEY TMR. REQUEST FOR DIRECT SETTLEMENT - SMK9880E & GBG4393D ON 14.10.2020

Without Prejudice

Dear Kah Leong

We are agreeable to use a common surveyor below or any LKK surveyor as the SJE.

7. MOHD TAUFIKH

Aside to LKK

We write to advise that vehicle is presently in workshop, please advise your surveyor to inspect the vehicle tomorrow morning.

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

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**From:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>  
**Sent:** Thursday, 15 October 2020 4:44 PM  
**To:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>  
**Subject:** RE: SNM20D203875/C02/GBG4393D/TANKL / FW: CAR IN WORKSHOP. PLEASE ARRANGE SURVEY TMR. REQUEST FOR DIRECT SETTLEMENT - SMK9880E & GBG4393D ON 14.10.2020

[External Mail] This email originated from outside of the organisation; be careful with requests, attachments and links.

**Without Prejudice**

Dear Caroline,  
We refer to your email below.  
Please see attached and let us know if you agree with SJE.  
Thank you.

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Regards

**Tan Kah Leong**  
Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6222 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>  
**Sent:** Thursday, October 15, 2020 4:34 PM  
**To:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>; Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R: SNM20D203875/C02/GBG4393D/TANKL / FW: CAR IN WORKSHOP. PLEASE ARRANGE SURVEY TMR. REQUEST FOR DIRECT SETTLEMENT - SMK9880E & GBG4393D ON 14.10.2020

Dear Kah Leong,

Please **conduct PRS** for **SMK9880E**.

Note: officer in charge – Tan Kah Leong 63896193.

**\*\*\* Kindly quote our reference number when replying.**

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Thank you

**Chong Boon Sen**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>  
**Sent:** Thursday, 15 October 2020 3:51 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** CAR IN WORKSHOP. PLEASE ARRANGE SURVEY TMR. REQUEST FOR DIRECT SETTLEMENT - SMK9880E & GBG4393D ON 14.10.2020

WITHOUT PREJUDICE

CAR IN, PLEASE SURVEY TOMORROW

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Our MCA is in the midst of preparing the estimates, please arrange SJE to inspect the car by tomorrow. Our MCA will get the estimates ready for SJE.

Meanwhile, please see attached supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear, and we may proceed with Direct Settlement.

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

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