

admin

From: Lionel Chua <lionel.chua@sg.cntaiping.com>
Sent: Thursday, 15 October 2020 2:57 PM
To: Ivan Teo; Chong Boon Sen; SUR; assignments
Cc: Claims Dept of CTI
Subject: RE: SNM20D203871/C02/SMA2172P/CHUAKK / FW: CHECK LIABILITY FOR 3RD PARTY DIRECT SETTLEMENT SMK197D AGAINST SMA2172P(CHINATAIPING) DOA 14/10/2020
Attachments: SMK197D_14102020.PDF; Service Quote-SMK197D.pdf

WITHOUT PREJUDICE

Your Ref: Please advised.
Our Ref: SNM20D203871/C02/SMA2172P/CHUAKK

Dear Sir/Madam,

We shall appoint Mr Steve Chen (as the Single Joint Expert) to attend to the pre-repair survey of damaged vehicle for this accident case.

Meanwhile, kindly render your assistance to provide us with a copy of the scene photos & the video footage in order for us to review and our further action.

Dear LKK,

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you & Best regards.

Lionel Chua

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Ivan Teo <ivanteo@honda.com.sg>

Sent: Thursday, October 15, 2020 2:49 PM

To: Lionel Chua <lionel.chua@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM20D203871/C02/SMA2172P/CHUAKK / FW: CHECK LIABILITY FOR 3RD PARTY DIRECT SETTLEMENT SMK197D AGAINST SMA2172P(CHINATAIPING) DOA 14/10/2020

Dear Lionel,

Kindly appoint 10. Steve Chen (LKK)

Thank you

Warmest Regards

Ivan Teo
Kah Motor Co. Sdn Bhd
255 Alexandra Road
Singapore 159937
DID : 6514 5247
Email: ivanteo@honda.com.sg

From: Lionel Chua <lionel.chua@sg.cntaiping.com>

Sent: Thursday, 15 October 2020 2:47 PM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Ivan Teo <ivanteo@honda.com.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM20D203871/C02/SMA2172P/CHUAKK / FW: CHECK LIABILITY FOR 3RD PARTY DIRECT SETTLEMENT SMK197D AGAINST SMA2172P(CHINATAIPING) DOA 14/10/2020

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WITHOUT PREJUDICE

Your Ref: Please advised.

Our Ref: SNM20D203871/C02/SMA2172P/CHUAKK – **accident NOT reported.**

Dear Sir/Madam,

ACCIDENT INVOLVING SMA2172P AND SMA197D ALONG AT BLK 63B LENGKOK BAHUR MSCP ON 14.10.2020

We refer to your email of 15 October 2020 pertaining to the above matter.

While waiting for our Insured to file Accident Report, kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.
6. Meanwhile, kindly render your assistance to provide us with a copy of the scene photos & the video footage in order for us to review and our further action.

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Thank you & Best regards.

Lionel Chua

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From: Chong Boon Sen

Sent: Thursday, October 15, 2020 2:11 PM

To: ivanteo@honda.com.sg; Lionel Chua <lionel.chua@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D203871/C02/SMA2172P/CHUAKK / FW: CHECK LIABILITY FOR 3RD PARTY DIRECT SETTLEMENT SMK197D AGAINST SMA2172P(CHINATAIPING) DOA 14/10/2020

Dear Lionel,

Please conduct PRS for **SMK197D. (OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge – Lionel Chua 63896116.

***** Kindly quote our reference number when replying.**

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Thank you

Chong Boon Sen
Claims Department

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From: Ivan Teo <ivanteo@honda.com.sg>

Sent: Thursday, 15 October 2020 2:00 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: CHECK LIABILITY FOR 3RD PARTY DIRECT SETTLEMENT SMK197D AGAINST SMA2172P(CHINATAIPING) DOA 14/10/2020

Dear Motor Claims,

Kindly advise on 3rd party direct settlement liability.

Your insured SMA2172P
My client SMK197D
DOA 14/10/2020

Thank you

Warmest Regards

Ivan Teo
Kah Motor Co. Sdn Bhd
255 Alexandra Road
Singapore 159937
DID : 6514 5247
Email: ivanteo@honda.com.sg



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