

Your Ref: D20004189mFSH

3/11/20

ms First Capital Ins Ltd
36 Robinson Road
#16-01 City House
Singapore 068877

Attn: Motor Claims Dept. - ms Mering Chia

Dear Sirs

ACCIDENT INVOLVING VEHICLE NOS. SHA 312A & XE4515U
ALONG AYE ON 14/10/20

We/I understand that you are the insurer of SHA 312A vehicle.

We/I wish to inform you that our/my vehicle no. XE4515U have been completed repairs to our/my satisfaction by M/s BAN CHOON MOTOR WORKS. We/I therefore propose to claim from you as follows:

1	Cost of Repairs	\$ 1070.00
2	Loss of Use/Rental (\$ <u>120</u> X <u>3</u> days)	\$ 360.00
3	LTA Search Fee/GIA Reports	\$ 7.45
TOTAL		<u>\$ 1437.45</u>

Please let us have your reply soonest possible.

Thank you.

Yours faithfully,



[Handwritten signature]

AUTHORIZATION TO ACT

I, WATT WAH PETROLEUM HAULAGE ("the third party claimant")

of 6 GUL AVENUE (8629650) (address),

owner of XE4515U (vehicle no.) hereby authorize

BAN CHOON MOTOR WORKS

("The workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my Vehicle No. XE4515U that was damaged pursuant to the accident which occurred on 14/10/20 (date) along AYE (location)

involving Vehicle No/s SHA 312A & XE4515U

("The accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 23rd day of Oct. (month) 20 20 (year)


Signed by "the third party claimant"


Signed by "the workshop"

DISCHARGE RECEIPT

CLAIM REFERENCE : D20004189MFSH
ACCIDENT DATE : 14/10/2020 08:10
ACCIDENT LOCATION : ALONG AYE TOWARDS JURONG ISLAND
INSURED : CITYCAB PTE LTD
INSURED DRIVER : QUEK CHEOW MENG RICHARD
INSURED VEHICLE : SHA312A
INVOLVED PARTY : XE4515U
SETTLEMENT SUM : \$ 1,370.00

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,
2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

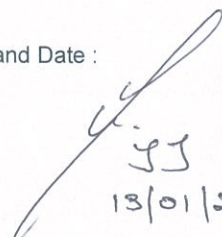
CLAIMANT : **WATT WAH PETROLEUM HAULAGE PTE LTD** Signature and Date : 

WITNESS :



Pelindaba
13/1/21

Signature and Date :


JJ
13/01/21





萬 春 摩 哆

BAN CHOON MOTOR WORKS

Blk 3, Pioneer Road North #01-14/15 Singapore 628457

Tel: 6264 1191 Fax: 6261 1324

E-mail: banchoon@singnet.com.sg

Business Reg./GSTReg. No. 351915/00A

GST Regn No: 351915/00A

TAX INVOICE

Your Ref: D20004189MFSH
03/11/2020

MS First Capital Insurance Ltd
36 Robinson Road
#16-01 City House
Singapore 068877

Attn: Miss Merina Chia San San

Dear Sirs/Madam

FINAL BILL FOR REPAIRS OF VEHICLE NO: XE 4515 U
MODEL: MAN TGS 32.360
DATE OF ACCIDENT: 14/10/2020
YOUR INSURED VEHICLE REGN NO. SHA 312 A

Supplying of spare parts, knocking and spray painting on
accident damaged parts.

LUMP SUM	\$	1,000.00
Add: GST @ \$7%		70.00
	\$	<u>1,070.00</u>

Yours faithfully,

Pei Lin Hoys

> Back to OneMotoring

Land Transport Authority

Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2



Print Date/Time : 15 Oct 2020 / 10:55:51

Receipt Date/Time : 15 Oct 2020 / 10:55:51

Tax Invoice/Receipt

Receipt No. : ITNET-00000-201015-001004				
Previous Receipt No. :				
S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SHA312A				
As at 14 Oct 2020/08:20:00				
Insurance Co: MS FIRST CAPITAL INSURANCE LIMITED				
1	Insurance Enquiry - SHA312A Enquiry Fee 20201015105506105654	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
20201015105517114		Direct Debit: eNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

[> Back to OneMotoring](#)

Enquire Vehicle's Insurance Particulars

Thank You!

The insurance details of the vehicle you enquired can be found below. If you have entered a valid email address, a copy would have been sent to you.

Vehicle No.	Incident Date/Time	Insurance Company Name
SHA312A	14 Oct 2020 / 08:20:00	MS FIRST CAPITAL INSURANCE LIMITED

Save as PDF

OK →

Print

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 7 January 2021 8:42 AM
To: 'Merina Chia'
Cc: Admin A
Subject: RE: [SEEK MANDATE] - D20004189MFSH/1 // EXPRESS SETTLEMENT - Accident Involving SHA312A (OI : FCI - D20004189MFSH) and XE4515U (TP : LKK REF - CC4/FCI20011201/R1ka3) on 14/10/2020

Dear Sirs/Mdm,

We refer to the above matter.

We have settled the matter at a global sum of **\$1,370.00(all-in)** with third party repairer.

We are currently pending for signed DV from third party and will proceed to close file once DV received. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Sent: Tuesday, 5 January 2021 10:36 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Subject: RE: [SEEK MANDATE] - D20004189MFSH/1 // EXPRESS SETTLEMENT - Accident Involving SHA312A (OI : FCI - D20004189MFSH) and XE4515U (TP : LKK REF - CC4/FCI20011201/R1ka3) on 14/10/2020

Dear Hsiao Tong,

Please proceed to negotiate from **\$1,257.45-1,437.45**.

- Loss of use - \$60-\$120 x 3 days

-

Thank you.

Best Regards,

Merina Chia (Ms)

Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856
| Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of  Insurance Group

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, 3 December 2020 8:12 AM

To: Merina Chia <MerinaChia@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [SEEK MANDATE] - D20004189MFSH/1 // EXPRESS SETTLEMENT - Accident Involving SHA312A (OI : FCI - D20004189MFSH) and XE4515U (TP : LKK REF - CC4/FCI20011201/R1ka3) on 14/10/2020

Your ref : **D20004189MFSH**

Our ref : CC4/FCI20011201/R1pa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHA312A(MS FCI) AND XE4515U(TP) ON 14/10/2020

We refer to the above matter.

This is a 3 vehicles chain collision whereby our insured was the 2nd car. In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer "**BAN CHOON MOTOR WORKS**" at **\$1,437.45(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair(w/GST)	\$ 2,011.60	\$ 1,070.00 (\$1,000.00 + 7%GST)
2. Loss of Use (3days x \$120.00)	\$ 360.00	\$ 360.00 (3days x \$120.00)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 2,379.09	\$ 1,437.45

Surveyor recommended 3 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: 20 October 2020 10:05 AM

To: MERINACHIA@MSFIRSTCAPITAL.COM.SG

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20004189MFSH/1 // EXPRESS SETTLEMENT - Accident Involving SHA312A (OI : FCI - D20004189MFSH) and XE4515U (TP : LKK REF - CC4/FCI20011201/R1ka3) on 14/10/2020

YOUR REF: D20004189MFSH

LKK REF: CC4/FCI20011201/R1ka3

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle XE 4515U on a WP basis and TP repairer proposed for express settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly provide a copy of your insured's Accident Video for our necessary action

Please take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Jaslin Kok | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Thursday, 15 October 2020 4:13 PM

To: 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>

Cc: MERINACHIA@MSFIRSTCAPITAL.COM.SG; Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20004189MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer arrange on 19/10/2020.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>

Sent: Thursday, 15 October 2020 3:56 PM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; MERINACHIA@MSFIRSTCAPITAL.COM.SG

Subject: PRI: SURVEY ASSESSMENT - D20004189MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

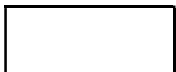
Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.



This email has been checked for viruses by AVG antivirus software.
www.avg.com