

## Summer Lee (LKK Auto)

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Thursday, 15 October, 2020 4:31 PM  
**To:** 'assignments'  
**Cc:** admin@mycar.sg  
**Subject:** FW: SPAM-LOW: RE: O/R: SNM20D203828/SMA7645J/CHEESC / FW: OUR REF: SMN1412K YOUR REF: SMA7645J PRE REPAIR INSPECTION FOR SMN1412K

Dear Summer

Please conduct PRI survey at My Car Consultants on without prejudice basis.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Main: (65) 6389 6116 | F: (65) 6222 5879  
Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** My Car Consultant <admin@mycar.sg>  
**Sent:** Thursday, 15 October 2020 4:23 PM  
**To:** Chee So Chow <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** Re: SPAM-LOW: RE: O/R: SNM20D203828/SMA7645J/CHEESC / FW: OUR REF: SMN1412K YOUR REF: SMA7645J PRE REPAIR INSPECTION FOR SMN1412K

Dear So Chow,

Please appoint LKK for survey

Best Regards,  
**Huiqin**  
Motor Claims Department

**My Car Consultant Pte Ltd**  
M: 8866 8832 | F: 6925 5219  
W: Mycar.sg | E: [Admin@mycar.sg](mailto:Admin@mycar.sg)  
60 Jalan Lam Huat, Carros Centre #05-67/68 S(737869)  
UEN No.: 201605878Z  
GST Registration No.: 201605878Z

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**From:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>

**Sent:** 10/15/20 4:03 PM

**To:** "admin@mycar.sg" <[admin@mycar.sg](mailto:admin@mycar.sg)>, Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** SPAM-LOW: RE: O/R: SNM20D203828/SMA7645J/CHEESC / FW: OUR REF: SMN1412K YOUR REF: SMA7645J PRE REPAIR INSPECTION FOR SMN1412K

Dear Sirs

We refer to your email of 12 October 2020 pertaining to the above matter.

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at [\*\*claimsdept@sg.cntaiping.com\*\*](mailto:claimsdept@sg.cntaiping.com)

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Thanks and Best Regards

Chee So Chow

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

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**From:** My Car Consultant <[admin@mycar.sg](mailto:admin@mycar.sg)>  
**Sent:** Thursday, 15 October 2020 3:41 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** Re: O/R: SNM20D203828/SMA7645J/CHEESC / FW: OUR REF: SMN1412K YOUR REF: SMA7645J PRE REPAIR INSPECTION FOR SMN1412K

Dear Sirs,

We have not receive any calls for appt for survey

Best Regards,  
**Huiqin**  
Motor Claims Department

**My Car Consultant Pte Ltd**

M: 8866 8832 | F: 6925 5219  
W: Mycar.sg | E: [Admin@mycar.sg](mailto:Admin@mycar.sg)

60 Jalan Lam Huat, Carros Centre #05-67/68 S(737869)  
UEN No.: 201605878Z  
GST Registration No.: 201605878Z

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** 10/13/20 2:13 PM

**To:** "[admin@mycar.sg](mailto:admin@mycar.sg)" <[admin@mycar.sg](mailto:admin@mycar.sg)>, Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R: SNM20D203828/SMA7645J/CHEESC / FW: OUR REF: SMN1412K YOUR REF: SMA7645J  
PRE REPAIR INSPECTION FOR SMN1412K

Dear So Chow,

Please conduct PRS for SMN1412K.

Note: officer in charge - Chee So Chow 63896176.

\*\*\* Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: ??? Taiping SG

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**From:** My Car Consultant <[admin@mycar.sg](mailto:admin@mycar.sg)>  
**Sent:** Monday, 12 October 2020 3:49 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** OUR REF: SMN1412K YOUR REF: SMA7645J PRE REPAIR INSPECTION FOR SMN1412K

**WITHOUT PREJUDICE**

\* \*Survey location: 60 Jalan Lam Huat, Carros Centre #05-68

OUR REF: SMN1412K

YOUR REF: SMA7645J

Dear Sir/Madam,

PRE-REPAIR INSPECTION FOR SMN1412K  
ACCIDENT INVOLVING SMN1412K AND SMA7645J

We refer to the above matter and enclosed herewith our client's GIA report and Notification of Pre-repair inspection for your attention.

Best Regards,  
**Huiqin**  
Motor Claims Department

**My Car Consultant Pte Ltd**

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W: Mycar.sg | E: [Admin@mycar.sg](mailto:Admin@mycar.sg)

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