

## Summer Lee (LKK Auto)

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**From:** Summer Lee (LKK Auto) <admin-d@lkkauto.com>  
**Sent:** Wednesday, 14 October, 2020 3:38 PM  
**To:** 'Lionel Chua'; 'assignments'; 'SUR'  
**Subject:** RE: Your Ref: SNM20D201784/C02/PC6837H/TANGHL2 Our Ref: TKS/A343-ACC-43484.20/cc

**Importance:** High

Dear Lionel,

Thank you for your assignment.

We would like to clarify on the following email below stated(S 8713G) and attached document (SJN4808T).

If the correct vehicle number is SJN 4808T.

Please provide us the full documents(Color photograph, OI GIA, TP GIA).

Best Regards,

**Summer Lee** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Lionel Chua <lionel.chua@sg.cntaiping.com>  
**Sent:** Wednesday, 14 October, 2020 2:39 PM  
**To:** admin-d@lkkauto.com; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Subject:** FW: Your Ref: SNM20D201784/C02/PC6837H/TANGHL2 Our Ref: TKS/A343-ACC-43484.20/cc

WITHOUT PREJUDICE

Your Ref: Please advised.

Our Ref: SNM20D20201784/C02/PC6837H/tanghl2

Dear Sir/Madam,

We refer to the above accident.

We wish to inform that we have received a third party claim brought in by third party solicitors in respect of the abovementioned claim.

We understand that your surveyor have rendered a Pre-Repair Inspection on vehicle bearing registration number S 8713G, however we have yet to receive any recommendations from you and/or your surveyor on following of the Pre-repair survey conducted at repairer, M/s Lay Auto Garage Pte Ltd at No 38, Toh Guan Road East, #01-56, Singapore 608581.

We enclosed a copies of the said third party survey report by MC – COY Appraiser Pte Ltd for your ease of reference. Please check if the damage is consistent with the third party survey report and let us have your opinion on the best

sum derived from your recommendation for this claim. We would appreciate it, if you could expediate and provide us a copy the survey reports with a breakdown list, if possible.

Please take note that the Third-party lawyer is pestering us for an offer, failing which they will commence legal proceedings within the time frame stipulated in NIMA protocol.

Your kind assistance toward this matter would be greatly appreciated.

### **NOTICE :**

**In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.**

Thank you & Best regards.

Lionel Chua

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Charlotte Choy <[charlotte.choy@ksteoptr.com](mailto:charlotte.choy@ksteoptr.com)>

**Sent:** Wednesday, October 14, 2020 2:11 PM

**To:** Lionel Chua <[lionel.chua@sg.cntaiping.com](mailto:lionel.chua@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Albert Chua <[albert.chua@sg.cntaiping.com](mailto:albert.chua@sg.cntaiping.com)>; Ben Tang <[Ben.Tang@sg.cntaiping.com](mailto:Ben.Tang@sg.cntaiping.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** Your Ref: SNM20D201784/C02/PC6837H/TANGHL2 Our Ref: TKS/A343-ACC-43484.20/cc

### **WITHOUT PREJUDICE**

Dear Lionel,

We refer to our Letter of Demand dated 19th August 2020.

Please let us have your proposed offer on an urgent basis.

Thank you.

Regards,  
Charlotte Choy  
Teo Keng Siang LLC  
111 North Bridge Road  
#29-07/08, Peninsula Plaza  
Singapore 179098

Tel: 6333 4222 Ext (72)  
Fax: 6333 5688