

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Friday, 16 October 2020 5:56 PM
To: 'Claims Dept'; Admin-D (LKKAUTO); SUR
Subject: RE: OD CLAIMS FOR SLW 9498 A-DOA: 13/10/20 (AIG OD)

Dear Tony,

As instructed by our client , please proceed to repair **the insured vehicle SLW 9498A, (Excess \$1600/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Thursday, 15 October 2020 1:48 PM
To: 'Claims' <claims@premiumauto.com.sg>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIMS FOR SLW 9498 A

Dear all,

Kindly assist follow up repair approval.

Attached revise estimate for your kind reference.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

· **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689828

e.<mailto:claims@premiumauto.com.sg> w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Wednesday, 14 October 2020 4:05 PM
To: 'Summer Lee (LKK Auto)'
Cc: 'Claims'
Subject: RE: OD CLAIMS FOR SLW 9498 A

Dear all,

Attached is the estimate for your reference.

Best Regards,

Syafiq

Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Summer Lee (LKK Auto) <admin-d@lkkauto.com>
Sent: Wednesday, 14 October 2020 10:41 AM
To: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIMS FOR SLW 9498 A

Dear Raymond,

Noted with thanks.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Wednesday, 14 October, 2020 10:39 AM

To: 'Summer Lee (LKK Auto)' <admin-d@lkkauto.com>

Cc: 'Premiumauto Claims' <claims@premiumauto.com.sg>

Subject: RE: OD CLAIMS FOR SLW 9498 A

Dear Summer,

Kindly reschedule time survey to 15/10/2020@11:30AM at Ubi, owner waiting.

Thank You.

**Best Regards,
Raymond Ting
Estimator**

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323 **d.** 66900293

e. Claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 **p.** +65 68362223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Summer Lee (LKK Auto) <admin-d@lkkauto.com>
Sent: Wednesday, October 14, 2020 9:05 AM
To: 'Claims' <claims@premiumauto.com.sg>; sur@lkkauto.com; 'Admin A' <admin-a@lkkauto.com>
Subject: RE: OD CLAIMS FOR SLW 9498 A

Dear Raymond,

Noted with thanks.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, 14 October, 2020 9:00 AM
To: sur@lkkauto.com; 'Summer Lee (LKK Auto)' <admin-d@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: OD CLAIMS FOR SLW 9498 A

Dear All,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 15/10/2020@10:30AM at Ubi, owner waiting.

Thank You.

**Best Regards,
Raymond Ting
Estimator**

Premium Automobiles Pte Ltd (Reg No 199902271W)
281 Alexandra Road Singapore 159938
p. +65 6366 2323 **d.** 66900293
e. Claims@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom 281 Alexandra Road Singapore 159938 **p.** +65 68362223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you