

Summer Lee (LKK Auto)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Thursday, 15 October, 2020 1:01 PM
To: 'admin-d@lkkauto.com'; 'assignments@lkkauto.com'; 'SUR'
Cc: Gnoh, Pau Loong
Subject: LKK \ CMTD2003016/GPL - SLD8654Y(nr) & SKT4510H ACC On 15 Oct2020
Attachments: SKT4510H.PDF

Hi LKK,

Attached herewith the TP accident statement.
(Our insured has yet to report the accident)

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards
Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.
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From: Teo, Grace
Sent: Thursday, October 15, 2020 12:59 PM
To: 'Ryder Auto workshop' <ryderautoworkshop@gmail.com>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Cc: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>
Subject: LKK \ CMTD2003016/GPL - SLD8654Y(nr) & SKT4510H ACC On 15 Oct2020

Without Prejudice

Hi All,

Please appoint **Mr. Kenneth or Mr. Marcus** to survey **SKT4510H** on a without prejudice and any admission of liability basis.

We apologise for the typo error.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

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From: Teo, Grace

Sent: Thursday, October 15, 2020 12:53 PM

To: 'Ryder Auto workshop' <ryderautoworkshop@gmail.com>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Subject: LKK \ CMTD2003016/GPL - SLD8654Y(nr) & SKT4510H ACC On 15 Oct2020

Without Prejudice

Our Reference : CMTD2003016/GPL

Your Reference: SKT4510H

Hi June,

We refer to your email reply of today.

We will appoint **Mr. Marcus Chua** of **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please arrange **Mr. Marcus** to survey **SKT4510H** on a without prejudice and any admission of liability basis.

Please be informed that Mr. Gnoh Pau Loong is the handler of this case who can be contacted at 63295 217/
PauLoong.Gnoh@sompo.com.sg.

Please revert your report upon completion of survey to my colleague, **Mr. Pau Loong**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

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From: Ryder Auto workshop <ryderautoworkshop@gmail.com>

Sent: Thursday, October 15, 2020 11:59 AM

To: Teo, Grace <grace.teo@sompo.com.sg>

Cc: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Subject: Re: PRI \ CMTD2003016/GPL - SLD8654Y(nr) & SKT4510H ACC On 15 Oct2020

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Grace,

Kindly assign LKK.

Thank you

Best regards

Orson



2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921

Tel : 67418277 Fax: 67468277



On Thu, Oct 15, 2020 at 11:04 AM Teo, Grace <grace.teo@sompo.com.sg> wrote:

Our Reference : CMTD2003016/GPL

Your Reference: SKT4510H

Without Prejudice

Date: 15/10/2020

EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S RYDER AUTO PTE LTD

ACCIDENT INVOLVING SLD8654Y & SKT4510H ON 15.10.2020

Dear June,

We refer to your notice of accident dated 15.10.2020.

Please be informed that Mr. Gnoh Pau Loong is the handler of this case who can be contacted at 63295 217/ PauLoong.Gnoh@sompo.com.sg .

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Vincent Ng	
		Andrew Ow Yong	
2	LKK Auto Consultants	Kenneth Kong	

		Marcus Chua	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

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From: Ryder Auto workshop <ryderautoworkshop@gmail.com>

Sent: Thursday, October 15, 2020 9:58 AM

To: Henry, Irene James <irene.henry@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>; Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: Urgent: PRE-REPAIR INSPECTION - Your Vehicle SLD8654Y; Our Vehicle: SKT4510H Accident involving SKT4510H & SLD8654Y On 15 Oct2020

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Dear Sir/Mdm,

We refer to the above matter.

Kindly find attached PRS for your necessary action.

For Direct Settlement cases, we only use your in-house surveyor. Kindly arrange your in-house surveyor.

Thank you.

Best regards

June



2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921

Tel : 67418277 Fax: 67468277

