




Claim Audit

| AUDIT TRAIL | | | | |
|-------------|-------------------|----------------------------------|---|------------------------------|
| No. | On | Audit | Remarks | By |
| 1 | 14 Oct 2020 18:08 | Clm Veh Model Changed | | [] Merimen Administrator |
| 2 | 14 Oct 2020 18:08 | Clm Created | Reg No: SMH1327E. Acct Date: 2020/10/14. Claim Type: SC. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). Ins.Status => Notification. Created from SAS:MPA120090038 | [I] Merimen Administrator |
| 3 | 20 Oct 2020 15:31 | Clm Registration Modified | Acct Time:11:55:00->11:00:00. | [I] Low, Xianyu |
| 4 | 04 Dec 2020 12:39 | Clm Registration Modified | Setl.Type:3->0. Claim Type:SC->OD. | [] Nivitha Govindasamy |
| 5 | 04 Dec 2020 12:39 | Adj Clm Retrieved | Adj: LKK Auto Consultants Pte Ltd (HQ) | [] Nivitha Govindasamy |
| 6 | 04 Dec 2020 12:39 | Adj Co Assigned | LKK Auto Consultants Pte Ltd (HQ): | [A] Nivitha Govindasamy |
| 7 | 04 Dec 2020 12:39 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2020/12/15 | [A] Nivitha Govindasamy |
| 8 | 04 Dec 2020 12:39 | Adj Mandate Set | Approved:0.00.Reinsp:Adj decides. | [A] Nivitha Govindasamy |
| 9 | 04 Dec 2020 12:39 | Clm Registration Modified | Rep:1137->200611. | [A] Nivitha Govindasamy |
| 10 | 04 Dec 2020 12:39 | Clm Veh Model Changed | (206231) AUDI Q5 SPORT 2.0 TFSI QU S TRONIC (A). | [A] Nivitha Govindasamy |
| 11 | 04 Dec 2020 12:39 | Adj Adjuster Assigned | [None] -> ADRIAN LING | [A] Nivitha Govindasamy |
| 12 | 04 Dec 2020 13:13 | Adj Rpt Initiated | | [A] HUEY YON |
| 13 | 04 Dec 2020 13:13 | Clm Dtl Modified | Claim Conclusion: -> 3. | [A] HUEY YON |
| 14 | 04 Dec 2020 13:13 | Clm Dtl Modified | JPJ Reg. Date: -> 2019/01/11. | [A] HUEY YON |
| 15 | 04 Dec 2020 13:13 | Clm Details Notified | | [A] HUEY YON |
| 16 | 04 Dec 2020 15:52 | Adj Im. Advice Submitted | Next Rpt:Final Rpt.Due Date:2020/12/15 | [A] SHIAU CHAN |
| 17 | 04 Dec 2020 15:53 | Adj Mandate Request | Cur.Reg:21443.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REP AIR. | [A] SHIAU CHAN |
| 18 | 04 Dec 2020 17:52 | Clm Registration Modified | Init.Est.:>5,000 - 6,000. Excess: -> 500.00. Excess Waived: -> 500.00. 2F Remarks: -> Not Applicabl e. GST: -> 7.00. | [I] Abu Kassim, Noor Mariesa |
| 19 | 04 Dec 2020 17:52 | Label Added | (20226):Coverage Confirmed. | [A] Merimen Administrator |
| 20 | 13 Dec 2020 14:30 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2020/12/15. Mandate Remarks: Vehicle may commence repair Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair and doc | [I] Lim, Kok-Chong |
| 21 | 13 Dec 2020 14:30 | Adj Mandate Set | Approved:18893.00:Vehicle may commence repair Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair and document into Merimen.Reinsp:Yes. | [I] Lim, Kok-Chong |
| 22 | 30 Dec 2020 16:54 | Adj Im. Advice Submitted | Next Rpt:Final Rpt.Due Date:2020/12/15 | [A] SHIAU CHAN |
| 23 | 30 Dec 2020 16:58 | Adj Im. Advice Submitted | Next Rpt:Final Rpt.Due Date:2020/12/15 | [A] SHIAU CHAN |

 **AUDIT TRAIL**

| No. | On | Audit | Remarks | By |
|-----|-------------------|---------------------------------|--|--------------------|
| 24 | 30 Dec 2020 16:59 | Adj Mandate Request | Cur Req: 25654.00: DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. KINDLY APPROVE ON SUPPLEMENTARY. | [A] SHIAU CHAN |
| 25 | 06 Jan 2021 21:01 | Adj Next Rpt Changed | Cur Rpt: Final Rpt. Cur Due Date: 2020/12/15. Mandate Remarks: Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair and document into Merimen. | [I] Lim, Kok-Chong |
| 26 | 06 Jan 2021 21:01 | Adj Mandate Set | Approved: 23104.00: Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair and document into Merimen. | [I] Lim, Kok-Chong |
| 27 | 07 Jan 2021 14:50 | Adj Im. Advice Submitted | Next Rpt: Final Rpt. Due Date: 2020/12/15 | [A] SHIAU CHAN |
| 28 | 07 Jan 2021 14:50 | Adj Mandate Request | Cur Req: 25934.00: DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. KINDLY APPROVE ON SUPPLEMENTARY. | [A] SHIAU CHAN |
| 29 | 08 Jan 2021 10:09 | Adj Next Rpt Changed | Cur Rpt: Final Rpt. Cur Due Date: 2020/12/15. Mandate Remarks: Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair and document into Merimen. | [I] Lim, Kok-Chong |
| 30 | 08 Jan 2021 10:09 | Adj Mandate Set | Approved: 23384.00: Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair and document into Merimen. | [I] Lim, Kok-Chong |

Date From   
 Date To   
 Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

| Bill Ref No | Bill Date | Bill Type | Acc Type | Acc Name | Co Name (Branch) | Ref 1 | Ref 2 | Amount |
|-------------|----------------------|-----------------------|----------|------------------------------|-----------------------------------|----------|-------|--------|
| 2651638 | 04 Dec 2020 13:13:28 | OD/TP Case (Adjuster) | Motor | LKK Auto Consultants Pte Ltd | LKK Auto Consultants Pte Ltd (HQ) | SMH1327E | | 11.00 |