



創 CHARN'S CUSTOMCRAFT

*Accident Claim Repair, Corrosion Welding, Body Dent Repairs,
Spray-Painting, Mechanical Repair And Customizing of Cars*

BLOCK 1010, BUKIT MERAH LANE 3, #01-105, SINGAPORE 159724
BLOCK 1009, BUKIT MERAH LANE 3, #01-82, SINGAPORE 159723
TEL: 6271 7054, 6273 3304 FAX: 6273 6676 EMAIL: charns@singnet.com.sg
Bus. Reg. No. 251513/00M GST Reg. No. M90367863L

19.4.2021

REF: CC4/FCI20011165/da3 (c/o: Lkk)

MS First Capital Insurance Limited
36, Robinson Road, #16-01
City House
Singapore 068877
ATTN: MOTOR CLAIMS DEPT

Without Prejudices
Save as to Cost

Dear Sir

**ACCIDENT INVOLVING: SCR 8831 K & SHD 3200 D on 05.10.2020 at/along
COMMONWEALTH AVE.**

The above refer.

We are helping the owner of vehicle no: **SCR 8831 K** to claim against your insured **SHD 3200 D**, that the above accident was caused solely by the negligence of the driver of motor vehicle no: **SHD 3200 D** which was insured by you at the material time. As a result of the said accident, we are claiming as follows:

1) Cost of repair	\$ 535.00
2) Loss of Use 2 days@ \$100	\$ 200.00
3) GIA fee	\$ 2.00

	\$ 737.00
	=====

We forward copies of GIA reports, repair bill, certificate of insurance, and driver's license and surveyor report for your attention. Please note that you should send us an acknowledgement of receipt of this letter within 14 days of your receipt of this letter.

Thank You.

Warmest Regards,


Sharon Lee

Encls:

MS First Capital Insurance Limited
The Motor Claims Dept
36 Robinson Road
#16-01, City House
Singapore 068877

Without Prejudices

LETTER OF AUTHORITY

I, TEO HOCK KHENG, owner of SCR 8831 K hereby authorize CHARN'S CUSTOMCRAFT to act for me with respect to my claim for repair costs and/or rental and/or loss of use for my vehicle no.: SCR 8831 K that was damaged pursuant to the accident which occurred on 05/10/2020 at/along COMMONWEALTH AVE involving vehicle no/s: SHD 3200 D.

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis in so far as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 06 (day) of 10 (month) 2020 (year)



Signature
NAME: TEO HOCK KHENG
NRIC: S0102731Z

DISCHARGE RECEIPT

CLAIM REFERENCE : D20004108MFSH
ACCIDENT DATE : 05/10/2020
ACCIDENT LOCATION : COMMONWEALTH AVE
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : KOH YONG KIAK
INSURED VEHICLE : SHD 3200D
INVOLVED PARTY : SCR 8831K
SETTLEMENT SUM : \$ 330.00

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : TEO HOCK KHENG

Signature and Date :



6 Sep 2021

WITNESS :

Signature and Date :



6 Sep 2021



CHARN'S CUSTOMCRAFT

Accident Claim Repair, Corrosion Welding, Body Dent Repairs,
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TEL: 6271 7054, 6273 3304 FAX: 6273 6676 EMAIL: charns@singnet.com.sg
Bus. Reg. No. 251513/00M GST Reg. No. M90367863L

TAX INVOICE

M/

MS First Capital Insurance Limited.....
36, Robinson Road, #16-01
City House
Singapore 068877
ATTN: THE MOTOR CLAIMS DEPT

No.2021047695.....

TERM:.....

YOUR ORDER No.

OUR D/O No.

DATE:19/4/2021.....

QUANTITY	DESCRIPTION	AMOUNT	
		\$	CTS.

Vehicle No.	Make/Model	DOA	Reg. No.
SCR8831K	TOYOTA WISH	05/10/2020@15:00	70027

Remove necessary parts. Jacking, panel beating, repair and straighten
front fender LH inclusive replacing the above. 200.00

Putty and respray rear fender LH and rear bumper. 300.00

CHARN'S CUSTOMCRAFT

4.

Subtotal \$500.00

GST 7% \$35.00

Total \$535.00

RE: [MANDATE GIVEN] - D20004108MFSH/1 ACCIDENT INVOLVING SHD3200D & SCR8831K ALONG/AT COMMONWEALTH AVE ON 05/10/2020 * LKK REF : CC4/FCI20011165/T1da3**

Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>

Wed 8/18/2021 9:38 AM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Dear Jaslin,

We refer to your below email.

Please note that this is an Express Settlement, directly with the TP repairer.

Kindly explain to them that their counter proposed range of LOU is only applicable for those cases made in writs filed in court.

Purely for an amicable settlement, you can offer to a max of global sum \$330.00 (all in).

Thank you.

Kind Regards,

Vic Sanghilan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 65073848 | DID : 65073846 | Fax No. : 65073849 | Email: vicsanghilan@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of MS&AD Insurance Group

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Tuesday, 17 August 2021 6:49 pm

To: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: [MANDATE GIVEN] - D20004108MFSH/1 ACCIDENT INVOLVING SHD3200D & SCR8831K ALONG/AT COMMONWEALTH AVE ON 05/10/2020 *** LKK REF : CC4/FCI20011165/T1da3

Dear Vic

TP unable to accept LOU as vehicle is a 1.8 Toyota Wish CVT.

Attached screenshot from workshop.

For vehicle above 1600cc : LOU is given at rate of \$100-120.

APPENDIX F

BENCHMARK RATES FOR COST OF RENTAL AND LOSS OF USE

The benchmark rates in this Appendix shall apply to claims for rental and loss of use of a motor vehicle made in writs filed in Court on or after 1st April 2016.

TYPE	BENCHMARK RATES		FACTORS TO BE CONSIDERED
	RENTAL (Per day) \$	LOSS OF USE (Per day) \$	
<u>PRIVATE CARS</u>			
Up to 1,600cc and 97kW (130bhp) [Category A of COE]	100-120	60-80	1. Usage e.g. travelling salesman 2. Rental receipts, consider possibility that they may be inflated. 3. Luxury cars are dependent on make and model. They generally refer to cars with OMV of \$35,000 and above on first registration and/or engine capacity exceeding 3,000 cc. 4. No. of days: To refer to surveyor's reports or actual number of days of repair (whichever is shorter) and add Saturdays, Sundays and public holidays
Above 1,600cc or 97kW (130bhp) [Category B of COE]	120-180	100-120	
Luxury Cars (including Super cars)	220 or more	150-240	

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>

Sent: Tuesday, May 4, 2021 3:10 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [MANDATE GIVEN] - D20004108MFSH/1 ACCIDENT INVOLVING SHD3200D & SCR8831K ALONG/AT COMMONWEALTH AVE ON 05/10/2020 *** LKK REF : CC4/FCI20011165/T1da3

Dear Jaslin,

We refer to your below email.

Your have our mandate to settle the matter from **\$317.50 - \$327.50 (all in)**.

Please offer LOU @ \$50-\$60 x 2 days as TP vehicle is a 1798cc which is below 1800cc.

Kindly also request for the GIA Search Fee Invoice of \$2.00, otherwise, we will not be able to give.

If they can provide, you can offer at max of \$329.50 (all in).

Thank you.

Kind Regards,

Vic Sanghilan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 65073848 | DID : 65073846 | Fax No. : 65073849 | Email: vicsanghilan@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of MS&AD Insurance Group

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Monday, 3 May 2021 5:02 pm
To: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: & SCR8831K ALONG/AT COMMONWEALTH AVE ON 05/10/2020 *** LKK REF : CC4/FCI20011165/T1ra3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHD3200D (FCI) AND SCR8831K (TP) ON 05/10/2020

We refer to the above matter.

We seek your approval to offer repairer "CHARN'S CUSTOMCRAFT" at **\$ 369.50 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 885.00	\$ 535.00 (\$500.00 + 7% GST)
2. Loss of Use (2 days x \$100.00)	\$ 200.00	\$ 200.00 (2 days x \$100.00)
@ 50%	\$ 542.50	\$ 367.50
3. LTA / GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 544.50	<u>\$ 369.50</u>

Surveyor recommended 2 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>

Sent: Monday, 19 April 2021 3:01 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: & SCR8831K ALONG/AT COMMONWEALTH AVE ON 05/10/2020 *** LKK REF : CC4/FCI20011165/T1ra3

Dear MK,

Noted with thanks.

Kind Regards,

Vic Sanghilan

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: vicsanghilan@msfirstcapital.com.sg | Company Regn. No. 195000106C

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 19 April 2021 2:11 pm

To: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: & SCR8831K ALONG/AT COMMONWEALTH AVE ON 05/10/2020 *** LKK REF : CC4/FCI20011165/T1ra3

Dear Vic,

We refer to the above matter.

Enclosed here with TP LOD.

We will prepare report to seek mandate soonest.

Hi Jaslin,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>

Sent: Thursday, 19 November, 2020 1:56 PM

To: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Jason Tea <JasonTea@msfirstcapital.com.sg>

Subject: [EXPRESS SETTLEMENT via LKK @ 50% LIABILITY] PROPOSAL ON LIABILITY - D20004108MFSH/1 ACCIDENT INVOLVING SHD3200D & SCR8831K ALONG/AT COMMONWEALTH AVE ON 05/10/2020 *** LKK REF : CC4/FCI20011165/T1da3

Dear Jia Le,

We refer to your below email.

We agree to your recommendations on **50%** liability and please proceed with Express Settlement.

Thank you.

Kind Regards,

Vic Sanghilan

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: vicsanghilan@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of  **Insurance Group**

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From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Sent: Wednesday, 18 November 2020 2:50 pm

To: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Jason Tea <JasonTea@msfirstcapital.com.sg>

Subject: RE: [REQUEST TP VIDEO] PROPOSAL ON LIABILITY - D20004108MFSH/1 ACCIDENT INVOLVING SHD3200D & SCR8831K ALONG/AT COMMONWEALTH AVE ON 05/10/2020 *** LKK REF : CC4/FCI20011165/T1da3

Dear Vic,

We have checked with TP and they did not have video footage/any evidence.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic Alpeh S. Sanghilan [<mailto:VicSanghilan@msfirstcapital.com.sg>]

Sent: Wednesday, 18 November 2020 2:46 PM

To: Jia Le (LKK Auto)

Cc: Admin A; Jason Tea

Subject: [REQUEST TP VIDEO] PROPOSAL ON LIABILITY - D20004108MFSH/1 ACCIDENT INVOLVING SHD3200D & SCR8831K ALONG/AT COMMONWEALTH AVE ON 05/10/2020 *** LKK REF : CC4/FCI20011165/T1da3

Dear Jia Le,

We refer to your below email.

Kindly advise if TP have video footage or any other evidence available.

Thank you.

Kind Regards,

Vic Sanghilan

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: vicsanghilan@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of **MS&AD Insurance Group**

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From: Jia Le (LKK Auto) <Jiale@lkkauto.com>

Sent: Wednesday, 18 November 2020 2:41 pm

To: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Jason Tea <JasonTea@msfirstcapital.com.sg>

Subject: RE: [IV VIDEO] PROPOSAL ON LIABILITY - D20004108MFSH/1 ACCIDENT INVOLVING SHD3200D & SCR8831K ALONG/AT COMMONWEALTH AVE ON 05/10/2020 *** LKK REF : CC4/FCI20011165/T1da3

Claim No: D20004108MFSH/1

LKK Ref: CC4/FCI20011165/T1da3

Dear Sirs/Madam,

ACCIDENT INVOLVING SHD 3200D AND SCR 8831K ON 05/10/2020

We refer to the above matter.

Liability: 50%

Remarks: Based on video footage, both parties side swipe each other.

Kindly let us have your approval on liability.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic Alpeh S. Sanghilan [<mailto:VicSanghilan@msfirstcapital.com.sg>]

Sent: Wednesday, 11 November 2020 9:49 AM

To: Jia Le (LKK Auto)

Cc: Admin A; Jason Tea

Subject: [IV VIDEO] RE: SURVEY ASSESSMENT - D20004108MFSH/1 ACCIDENT INVOLVING SHD3200D & SCR8831K ALONG/AT COMMONWEALTH AVE ON 05/10/2020 *** LKK REF : CC4/FCI20011165/T1da3

Dear Jia Le,

Please refer to below link for the video footage. Kindly also request for video or any evidence from TP.

Download Link - Expires on 2020-11-25 00:00 GMT+0800

[CT20100078 SHD3200D 05-10-2020.mp4](https://secure.justattach.com/download.php?T=nnJqyG77Nncde6VKskg9DeJhiz5-YbcVGH4XwxecBfrqbKpudFb4vteQK.yo6qbCCydUk1lvHEGItAuOzzjaA) (8.7 MB)

<https://secure.justattach.com/download.php?T=nnJqyG77Nncde6VKskg9DeJhiz5-YbcVGH4XwxecBfrqbKpudFb4vteQK.yo6qbCCydUk1lvHEGItAuOzzjaA>

Please take note of the below:

The video footage is confidential information. In possessing, using or viewing the CCTV footage, you do not acquire any rights, title or interest in the CCTV footage and undertake to preserve its confidentiality. By downloading, using or viewing the video, you agree that you will not disclose, provide, reproduce, store, transmit or otherwise make available the CCTV footage, in whole or in part, to your client or any third party. All our rights are hereby reserved.

Thank you.

Kind Regards,

Vic Sanghilan

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: vicsanghilan@msfirstcapital.com.sg | Company Regn.

No. 195000106C

A Member of **MS&AD** Insurance Group

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From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Sent: Wednesday, 11 November 2020 8:42 am

To: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Jason Tea <JasonTea@msfirstcapital.com.sg>

Subject: RE: SURVEY ASSESSMENT - D20004108MFSH/1 ACCIDENT INVOLVING SHD3200D & SCR8831K ALONG/AT COMMONWEALTH AVE ON 05/10/2020 *** LKK REF : CC4/FCI20011165/T1da3

Dear Vic,

Kindly assist to send a copy of insured's video footage for our viewing.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)

Sent: Thursday, 5 November 2020 10:40 AM

To: VICSANGHILAN@MSFIRSTCAPITAL.COM.SG

Cc: Admin A; Jason Tea

Subject: RE: SURVEY ASSESSMENT - D20004108MFSH/1 ACCIDENT INVOLVING SHD3200D & SCR8831K ALONG/AT COMMONWEALTH AVE ON 05/10/2020 *** LKK REF : CC4/FCI20011165/T1da3

Dear Vic,

Kindly assist to forward us a copy of video footage for our viewing.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaslin Kok (LKK Auto)

Sent: Monday, 19 October 2020 2:01 PM

To: VICSANGHILAN@MSFIRSTCAPITAL.COM.SG

Cc: Admin A; Jia Le (LKK Auto); Jason Tea

Subject: RE: SURVEY ASSESSMENT - D20004108MFSH/1 ACCIDENT INVOLVING SHD3200D & SCR8831K ALONG/AT COMMONWEALTH AVE ON 05/10/2020 *** LKK REF : CC4/FCI20011165/T1da3

Dear All

Please find Enclosed Estimated cost of repair & Preliminary advice

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Jaslin Kok | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaslin Kok (LKK Auto)

Sent: Monday, 19 October 2020 12:37 PM

To: VICSANGHILAN@MSFIRSTCAPITAL.COM.SG

Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Jason Tea <JasonTea@msfirstcapital.com.sg>

Subject: RE: SURVEY ASSESSMENT - D20004108MFSH/1 ACCIDENT INVOLVING SHD3200D & SCR8831K ALONG/AT COMMONWEALTH AVE ON 05/10/2020 *** LKK REF : CC4/FCI20011165/T1da3

YOUR REF: D20004108MFSH

LKK REF: CC4/FCI20011165/T1da3

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SCR 8831K on a WP basis and TP repairer proposed for express settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Meanwhile, Kindly let us have a copy of your insured's GIA report for our necessary action.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Jaslin Kok | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Thursday, 15 October 2020 10:34 AM

To: VICSANGHILAN@MSFIRSTCAPITAL.COM.SG

Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Jason Tea <JasonTea@msfirstcapital.com.sg>

Subject: RE: SURVEY ASSESSMENT - D20004108MFSH/1 ACCIDENT INVOLVING SHD3200D & SCR8831K ALONG/AT COMMONWEALTH AVE ON 05/10/2020 *** LKK REF : CC4/FCI20011165/da3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

We will get back to you on preliminary advice in due course.

Kindly let us have a copy of your insured's GIA report for our necessary action.
Please take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.
To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Jaslin Kok | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 14 October 2020 10:40 AM

To: 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>

Cc: VICSANGHILAN@MSFIRSTCAPITAL.COM.SG; Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20004108MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted***

From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>

Sent: Wednesday, 14 October 2020 9:30 AM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; VICSANGHILAN@MSFIRSTCAPITAL.COM.SG

Subject: PRI: SURVEY ASSESSMENT - D20004108MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

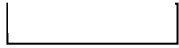
Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

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