

**Summer Lee (LKK Auto)**

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**From:** Cecilia Low <cecilia.low@sg.cntaiping.com>  
**Sent:** Wednesday, 14 October, 2020 7:55 PM  
**To:** 'assignments'; SUR  
**Cc:** Atittaya Lim  
**Subject:** CTPIS ref: SNM20D203848/C02. FW: SMS546M & XE2542D - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS  
**Attachments:** 546.pdf

[Strictly Confidential]

Dear Sirs

Please attend to the survey.  
Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.  
All correspondences should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

**Cecilia Low (Ms)**  
Senior Executive  
Claims

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6530 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Atittaya Lim <atittayalim@n51.com.sg>  
**Sent:** Wednesday, 14 October 2020 4:58 PM  
**To:** Cecilia Low <cecilia.low@sg.cntaiping.com>  
**Subject:** Re: O/R: SNM20D203848/C02/XE2542D/LOWCT / FW: SMS546M & XE2542D - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS

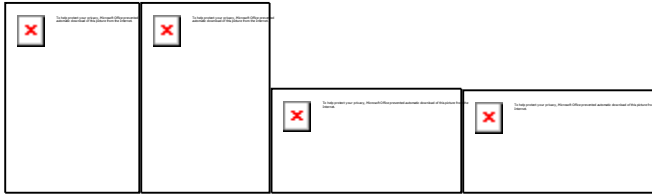
Dear Cecilia

We appoint your surveyor Mr Adrian Ling from LKK.

Please see attachment.

Regards,

Atittaya Lim  
N-51 Automotive Pte Ltd



On Wed, Oct 14, 2020 at 4:02 PM Cecilia Low <[cecilia.low@sg.cntaiping.com](mailto:cecilia.low@sg.cntaiping.com)> wrote:

[Strictly Confidential]

**Without Prejudice**

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

|               |
|---------------|
| Marcus Chua   |
| Gary Soon     |
| Kenneth Kong  |
| Chow Bo Xiong |
| Adrian Ling   |
| Ben Chua      |
| Mohd Taufikh  |
| Ng You Han    |
| Steve Chen    |
| Henry Ng      |

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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**Cecilia Low (Ms)**

Senior Executive

Claims

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**From:** Atittaya Lim <[atittayalim@n51.com.sg](mailto:atittayalim@n51.com.sg)>

**Sent:** Wednesday, 14 October 2020 3:56 PM

**To:** Cecilia Low <[cecilia.low@sg.cntaiping.com](mailto:cecilia.low@sg.cntaiping.com)>

**Subject:** Fwd: O/R: SNM20D203848/C02/XE2542D/LOWCT / FW: SMS546M & XE2542D - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS

Dear Cecilia,

As per above subject.

Please refer to attachment and:-

Kindly propose / provide your 10 surveyors.

Thank you

Regards,

Atittaya Lim

N-51 Automotive Pte Ltd

Twincar Automotive Pte Ltd

Office : 6842 0051 Fax: 6741 0510

[www.n51.com.sg](http://www.n51.com.sg)



----- Forwarded message -----

From: **Claims Dept of CTI** <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

Date: Wed, Oct 14, 2020 at 2:35 PM

Subject: O/R: SNM20D203848/C02/XE2542D/LOWCT / FW: SMS546M & XE2542D - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS

To: [atittayalim@n51.com.sg](mailto:atittayalim@n51.com.sg) <[atittayalim@n51.com.sg](mailto:atittayalim@n51.com.sg)>, Cecilia Low <[cecilia.low@sg.cntaiping.com](mailto:cecilia.low@sg.cntaiping.com)>

Cc: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

Dear Cecilia,

Please **conduct PRS** for **SMS546M. (OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge – Cecilia Low 63896530.

**\*\*\* Kindly quote our reference number when replying.**

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Thank you

**Chong Boon Sen**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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**From:** Atittaya Lim <[atittayalim@n51.com.sg](mailto:atittayalim@n51.com.sg)>

**Sent:** Wednesday, 14 October 2020 12:53 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** SMS546M & XE2542D - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS

Dear Sir / Madam,

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Thank you

Regards,

Atittaya Lim

N-51 Automotive Pte Ltd

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