

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Wednesday, 28 October 2020 10:38 AM
To: Coco Lu Ting; SUR; 'AIGSGP_ClaimsSurvey@aig.com'
Cc: Don Bong Kiong Hua; Edwin Abcede Caina; Andre Chow En De; Kevin Leong Wai Kit; SUR
Subject: RE: AUTHORISE REPAIR SLC 3540U OD AIG

Dear Coco,

Noted

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6741-3062 | email: sur@lkkauto.com | fax: 6271-8802

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>
Sent: Wednesday, 28 October 2020 10:31 AM
To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>; SUR <sur@lkkauto.com>; 'AIGSGP_ClaimsSurvey@aig.com' <AIGSGP_ClaimsSurvey@aig.com>
Cc: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: AUTHORISE REPAIR SLC 3540U OD AIG

Dear officer in charge,

Customer want to cancel own damage claim for this case, already settle as cash repair.

Best regards

Coco Lu Ting
Executive – Customer Service
Claim Division Operations Body & Paint Centre
209 Pandan Gardens
Singapore 609339



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 91865200 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Sent: Thursday, 15 October, 2020 2:08 PM
To: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>
Cc: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; SUR <sur@lkkauto.com>
Subject: AUTHORISE REPAIR SLC 3540U OD AIG

This email was sent from outside of your organisation

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SLX3540U (Excess \$0/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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