

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 10 February 2021 11:59 AM
To: 'Tan Kah Leong'
Cc: 'Claims Dept of CTI'; Admin A
Subject: [SEEK MANDATE] - SNM20D203843/C02/SJD5710L/TANKL / FW: Direct Settlement - Accident Involving SJD5710L (OI : CTI - SNM20D203843/C02/tkl) and SHB635M (TP : LKK REF - CC3/CTI20011113/Qka3) on 10/10/2020
Attachments: LKK Surve Report & Photos.pdf; TP LOD & Docs.pdf; Correspondence Email with Insured.pdf

Your ref : **SNM20D203843/C02/SJD5710L/TANKL**

Our ref : CC3/CTI20011113/Qpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SJD5710L(CHINA TAIPING) / SHB635M(TP) / OTHERS ON 10/10/2020

We refer to the above matter.

This is a 3 vehicles chain collision whereby our insured was the 2nd car. In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%. We have informed insured about third party claim and NCD issue.

We seek your approval to offer repairer "SMRT Automotive Services Pte Ltd " at **\$2,339.35(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 10,176.04	\$ 1,550.00
2. Loss of Rental (8.5days x \$106.47)	\$ 905.00	\$ 532.35 (5days x \$106.47)
3. Loss of Income (8.5days x \$60.00)	\$ 510.00	\$ 250.00 (5days x \$50.00)
4. LTA/GIA Search Fee	\$ 7.00	\$ 7.00
Total	\$ 11,598.04	\$ 2,339.35

Surveyor recommended 3 days for repair + 1Sunday + 1PRS = 5days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: 15 October 2020 10:22 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM20D203843/C02/SJD5710L/TANKL / FW: Direct Settlement - Accident Involving SJD5710L (OI : CTI - SNM20D203843/C02/tkl) and SHB635M (TP : LKK REF - CC3/CTI20011113/Qka3) on 10/10/2020

Dear Mei Kwan,

We refer to your email below.

Attached is our insured's accident report for your perusal.

Please keep us posted for us to act accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Assistant Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, October 15, 2020 9:29 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D203843/C02/SJD5710L/TANKL / FW: Direct Settlement - Accident Involving SJD5710L (OI : CTI - TBA) and SHB635M (TP : LKK REF - CC3/CTI20011113/Qka3) on 10/10/2020

Dear all,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no. SNM20D203843/C02/SJD5710L/TANKL.

Dear Kah Leong,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 14 October 2020 3:42 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SJD5710L (OI : CTI - TBA) and SHB635M (TP : LKK REF - CC3/CTI20011113/Qka3) on 10/10/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 635M at M/s SMRT Automotive Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Khanchna.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)