

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 31 March 2021 9:58 AM
To: 'Tan Kah Leong'
Cc: Claims Dept of CTI; Admin A
Subject: RE: [SEEK MANDATE] - SNM20D203843/C02/SJD5710L/TANKL / FW: Direct Settlement - Accident Involving SJD5710L (OI : CTI - SNM20D203843/C02/tkl) and SHB635M (TP : LKK REF - CC3/CTI20011113/Qka3) on 10/10/2020

Dear Sirs/Mdm,

We refer to the above matter.

We have settled the matter at a global sum of **\$2,300.00(all-in)** with third party.

We are currently pending for signed DV from third party and will proceed to close file once DV received.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Wednesday, 24 March 2021 4:47 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [SEEK MANDATE] - SNM20D203843/C02/SJD5710L/TANKL / FW: Direct Settlement - Accident Involving SJD5710L (OI : CTI - SNM20D203843/C02/tkl) and SHB635M (TP : LKK REF - CC3/CTI20011113/Qka3) on 10/10/2020

Dear Hsiao Tong,

We refer to your email below.

Please proceed to offer at \$2,339.35(all-in).

Please keep us posted for us to act accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Monday, March 15, 2021 4:25 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [SEEK MANDATE] - SNM20D203843/C02/SJD5710L/TANKL / FW: Direct Settlement - Accident Involving SJD5710L (OI : CTI - SNM20D203843/C02/tkl) and SHB635M (TP : LKK REF - CC3/CTI20011113/Qka3) on 10/10/2020

Hi,

We refer to our mandate request dated 10 Feb 2021.

Kindly let us have your mandate/approval as third party is chasing. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 10 February 2021 11:59 AM
To: 'Tan Kah Leong' <KahLeong.Tan@sg.cntaiping.com>
Cc: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] - SNM20D203843/C02/SJD5710L/TANKL / FW: Direct Settlement - Accident Involving SJD5710L (OI : CTI - SNM20D203843/C02/tkl) and SHB635M (TP : LKK REF - CC3/CTI20011113/Qka3) on 10/10/2020

Your ref : **SNM20D203843/C02/SJD5710L/TANKL**

Our ref : CC3/CTI20011113/Qpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SJD5710L(CHINA TAIPING) / SHB635M(TP) / OTHERS ON 10/10/2020

We refer to the above matter.

This is a 3 vehicles chain collision whereby our insured was the 2nd car. In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%. We have informed insured about third party claim and NCD issue.

We seek your approval to offer repairer **"SMRT Automotive Services Pte Ltd "** at **\$2,339.35(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 10,176.04	\$ 1,550.00
2. Loss of Rental (8.5days x \$106.47)	\$ 905.00	\$ 532.35 (5days x \$106.47)
3. Loss of Income (8.5days x \$60.00)	\$ 510.00	\$ 250.00 (5days x \$50.00)
4. LTA/GIA Search Fee	\$ 7.00	\$ 7.00
Total	\$ 11,598.04	\$ 2,339.35

Surveyor recommended 3 days for repair + 1Sunday + 1PRS = 5days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: 15 October 2020 10:22 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM20D203843/C02/SJD5710L/TANKL / FW: Direct Settlement - Accident Involving SJD5710L (OI : CTI - SNM20D203843/C02/tkl) and SHB635M (TP : LKK REF - CC3/CTI20011113/Qka3) on 10/10/2020

Dear Mei Kwan,

We refer to your email below.

Attached is our insured's accident report for your perusal.

Please keep us posted for us to act accordingly.

Thank you.

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Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, October 15, 2020 9:29 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM20D203843/C02/SJD5710L/TANKL / FW: Direct Settlement - Accident Involving SJD5710L (OI : CTI - TBA) and SHB635M (TP : LKK REF - CC3/CTI20011113/Qka3) on 10/10/2020

Dear all,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no. SNM20D203843/C02/SJD5710L/TANKL.

Dear Kah Leong,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 14 October 2020 3:42 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SJD5710L (OI : CTI - TBA) and SHB635M (TP : LKK REF - CC3/CTI20011113/Qka3) on 10/10/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 635M at M/s SMRT Automotive Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Khanchna.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)