

Asher Sng (LKKAUTO)

From: Jasper Chua (LKK Auto)
Sent: Tuesday, 25 May 2021 9:45 AM
To: Asher Sng (LKKAUTO)
Subject: OUR REF:BUS/10/20/1009(AIG)- ACCIDENT ON 08/10/20 INVOLVING SG6071T AND SGE3692Z ALONG SLIP ROAD OF DAIRY FARM ROAD TOWARDS BKE AT THE MERGER LANE *** LKK REF: CC3/AIG20011105/Qba3
Attachments: SG6071T.mp4
Importance: High

From: Ong Hua Yen (Auto Svcs/Claims & IA/Claims & IA/Buses) <OngHuaYen@smrt.com.sg>
Sent: Monday, 30 November, 2020 6:17 PM
To: Admin A <admin-a@lkkauto.com>
Cc: Chong Fei Yuan (Auto Svcs/Claims & IA/Claims & IA) <FeiYuan@smrt.com.sg>; Balqish Binte Abdul Halil (Auto Svcs/Claims & IA/Claims & IA/Buses) <BalqishBAH@smrt.com.sg>; Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses) <TanWeiTeck@smrt.com.sg>; Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses) <ChanSiauChin@smrt.com.sg>; Foo Chit Yan (Auto Svcs/Claims & IA/Claims & IA) <FooChitYan@smrt.com.sg>
Subject: OUR REF:BUS/10/20/1009(AIG)- ACCIDENT ON 08/10/20 INVOLVING SG6071T AND SGE3692Z ALONG SLIP ROAD OF DAIRY FARM ROAD TOWARDS BKE AT THE MERGER LANE

Dear Sirs,

We claim on behalf of SMRT Buses Ltd, owner of the vehicle registration number SG6071T. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$1,207.00
Loss of Use	\$875.00 (2.5 days x \$350.00)
LTA search fee	\$7.00
Total	\$2,089.00

We enclose the following documents,

- 1) Repair invoice
- 2) GIA Report
- 3) LTA Search fee

1)

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT Buses Ltd.

Thanks & Regards
Hua Yen

AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, **SMRT BUSES LTD** (the third party claimant") of **6 ANG MO KIO STREET 62 (S)569140** (address), owner of **SG 6071T** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SG 6071T** that was damaged pursuant to the accident which occurred on **08/10/2020** (date) along **SLIP ROAD OF DAIRY FARM ROAD TOWARDS BKE AT THE ME** (location) involving vehicle no/s **SGE 3692Z** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of **SMRT BUSES LTD**.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 01 (day) of 09 (month) 2021 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$603.50** (Repair Cost), **S\$437.50** (Loss of Rental/Use), **S\$7.00** (Disbursement) for vehicle no. **SG 6071T** that was damaged pursuant to the accident which occurred on **08/10/2020** (date) along **SLIP ROAD OF DAIRY FARM ROAD TOWARDS BKE AT THE ME** (location) involving vehicle no/s **SGE 3692Z**. This is pursuant to the inspection conducted on **12/10/2020** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **SMRT BUSES LTD** ("the third party claimant") of vehicle no. **SG 6071T** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SG 6071T** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 01 (day) of 09 (month) 20 21 (year)



Osp

Signed by appointed surveyor



Signed by "the workshop" (with chop)



SMRT Automotive Services Pte Ltd
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

Customer Code: 3000066

SMRT BUSES LTD

Block Unit
STREET 62
6 ANG MO KIO
SINGAPORE 569140



Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV201100215
Date : 17.11.2020
Vehicle No. : SG6071T
Your Ref No. : BUS/10/20/1009
Our Ref No. : 24108470
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
Parts					
STICKER SMRT	1.00	\$ 75.00	0.00	\$ 0.00	\$ 75.00
Sub-Total					\$ 75.00
Labour					
TO REPAIR RH PORTION REAR TO CENTER	1.00	\$ 530.00	0.00	\$ 0.00	\$ 530.00
Others					
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	1.00	\$ 602.00	0.00	\$ 0.00	\$ 602.00
GRAND TOTAL					\$ 1,207.00

Remark :

Make/Model : MAN A95
Accident Date : 08.10.2020

Payment Instructions

- By Cheque: Crossed and made payable to "SMRT Automotive Services Pte Ltd" with invoice no. indicated on the reverse side. No receipt will be issued unless requested.
- By Bank Transfer:
 - Account Name : SMRT Automotive Services Pte Ltd
 - Bank Name : DBS Bank Ltd - SGD
 - Bank Account No.: 018-008617-4
 - Swift Code : DBSSSGSG

Koo Yew Chung

Koo Yew Chung (Nov 18, 2020 16:51 GMT+8)

Authorised Signature
for SMRT Automotive Services Pte Ltd

Enquire Transaction History

Transaction History Details

Log Date/Time: 12 Oct 2020 / 10:41:36

Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	SGE3692Z		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAH0 - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20201012104136728192

Search Date / Time: 08 Oct 2020 18:55:00

Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/AIG20011105/Qba3

24 MARCH 2021

**MR TAN WEE PHENG
51 HUME AVE
#01-03
SINGAPORE 598750**

Dear Sir/Madam,

ACCIDENT INVOLVING SGE 3692Z AND SG 6071T ON 08/10/2020

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by **04/04/2021**, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Jasper Chua
DID: 6841 2928
FAX: 6741 4108
Email: jasperchua@lkkauto.com |

c.c. *AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

Print Received Message

This mail is associated with :

***SG6071T (8852194659SG)**

[SGE3692Z]

TP

SMRT BUSES LTD

Oct 8 2020 6:00PM

[MR TAN WEE PHENG]

Strides Automotive Services Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 10/06/2021 11:23 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$1048.00) - SG6071T - Claim Handler: Syed-Yusoff, Saliha

Approved:1048.00:please proceed with settlement @ \$1,048 [COR-\$1,207 LOU-\$875 @ 50% liability LTA-\$7]