

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Our Ref : AAD2010-047

Your Ref : SMD8346A

Date : 01.February 2021

CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SHD9945Z AND SMD8346A ON 11/10/20 03:25 PM ALONG BUKIT BATOK STREET 23

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	8,078.50
2.	Loss of Rental for <u>6</u> days @ \$ <u>95.04</u> per day	\$	570.24
3.	Loss of Income for _____ days @ \$ _____ per day	\$	0.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	8,656.23

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD9945Z and SMD8346A along BUKIT BATOK STREET 23 on 11/10/20 03:25 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 6 (day) of November 2020

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan
General Manager

2010-047

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHCSNA00001942000 Claim No : SNM20D203847/C02/SMD8346A/TAYHP

Claimant : TRANS-CAB SERVICES PTE LTD

Amount : **S\$8,500.00**
Singapore Dollars Eight Thousand Five Hundred Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD9945Z
Insured Vehicle No. : SMD8346A

Date of Loss : 11/10/2020
Place of Accident : BUKIT BATOK STREET 23

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : ASIA EXPRESS CAR RENTAL PTE LTD
Driver Name : CHIA NAN HERNG (XIE NANHENG)

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 8,500.00
	=====
TOTAL	S\$ 8,500.00
	=====

Claimant Name : _____ NRIC No : _____



Signature : + Date : 04 FEB 2022

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666**Fax:** 6287 7764**Co. Reg. No.:** 201019626G**GST Reg. No.:** 201019626G**Tax Invoice / Debit Note**

TO: CHINA TAIPING INSURANCE (S) PTE LTD 3 ANSON ROAD #15-02 SPRINGLEAF TOWER 079909 SINGAPORE ATTENTION:	INVOICE NO. : INV2102-030 DATE : 10. February 2021 REFERENCE NO : AAD2010-047 TERMS : DUE DATE : 10. February 2021 PAGE : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
		Invoice No. INV2010-158:			
1.	6050101	REPAIR-SHD9945Z; DOA 11.10.20(LUMP SUM-20)	1	8,078.50	8,078.50

Total SGD Excl. GST :	7,550.00
7% GST :	528.50
Total SGD Incl. GST :	8,078.50

****** EIGHT THOUSAND SEVENTY EIGHT AND FIFTY SGD ONLY ******

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.**THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

06 November, 2020

To Whom It May Concern

Dear Sir / Madam,

Accident on 11/10/20 03:25 PM at BUKIT BATOK STREET 23

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD9945Z. The taxi was hired to TAN SIAK HEONG a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$95.04 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan

General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

11-10-2020

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD2010-047	Accident Date 11-10-2020
10/11/2020 15:25	10/16/2020 11:00	SHD9945Z


Yours Faithfully,**Trans-Cab Services Pte Ltd****Jasmine Tan****General Manager**



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 12 Oct 2020 / 14:34:29

Receipt Date/Time : 12 Oct 2020 / 14:34:29

Tax Invoice/Receipt

Receipt No. : ITNET-00000-201012-002187

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SMD8346A				
As at 11 Oct 2020/15:25:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - SMD8346A Enquiry Fee 20201012143244651136	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
554827XXXXXX5467		eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/CTI20011099/Kpa3

18 DECEMBER 2020

ASIA EXPRESS CAR RENTAL PTE. LTD.

25 KAKI BUKIT ROAD 4
#01-56, SYNERGY @ KB
SINGAPORE 417800

Dear Sir/Madam,

ACCIDENT INVOLVING SHD9945Z & SMD8346A ON 11/10/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the third party claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Khanchna

Case Handler

DID: 6841 2360

FAX: 6741 4108

EMAIL: khanchna@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 28 January 2022 2:13 PM
To: 'Irene Tay'
Cc: Admin A
Subject: RE: [SEEK MANDATE]- SNM20D203847/C02/SMD8346A/TAYHP / FW: Direct Settlement - Accident Involving SMD8346A (OI : CTI - TBA) and SHD9945Z (TP : LKK REF - CC3/CTI20011099/Kpa3) on 11/10/2020

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that we have settled the matter at a global sum of \$8,500.00(all-in) with third party.

We are currently pending for signed DV from third party and will proceed to close file once DV received.

Thank you.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Friday, 28 January 2022 3:06 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [SEEK MANDATE]- SNM20D203847/C02/SMD8346A/TAYHP / FW: Direct Settlement - Accident Involving SMD8346A (OI : CTI - TBA) and SHD9945Z (TP : LKK REF - CC3/CTI20011099/Kpa3) on 11/10/2020

WITHOUT PREJUDICE

Dear Sir/Mdm,

We refer to the above captioned matter and your email below.

Please proceed to offer repairer **"TRANS-CAB AUTO SERVICES PTE LTD"** at **\$8,561.15(all-in).**

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Tuesday, 25 January 2022 1:18 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: [SEEK MANDATE]- SNM20D203847/C02/SMD8346A/TAYHP / FW: Direct Settlement - Accident Involving SMD8346A (OI : CTI - TBA) and SHD9945Z (TP : LKK REF - CC3/CTI20011099/Kpa3) on 11/10/2020

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URGENT

Hi Irene,

We refer to our email dated 14/10/2021

Please let us have your mandate/instruction. Otherwise, third party intends to pass the case to lawyer for further handling.

Thank you.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 10 December 2021 1:09 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [SEEK MANDATE]- SNM20D203847/C02/SMD8346A/TAYHP / FW: Direct Settlement - Accident Involving SMD8346A (OI : CTI - TBA) and SHD9945Z (TP : LKK REF - CC3/CTI20011099/Kpa3) on 11/10/2020

URGENT

Hi Irene,

We refer to our email dated 14/10/2021

Please let us have your mandate/instruction. Otherwise, third party intends to pass the case to lawyer for further handling.

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Sunday, 14 November 2021 10:41 AM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [SEEK MANDATE]- SNM20D203847/C02/SMD8346A/TAYHP / FW: Direct Settlement - Accident Involving SMD8346A (OI : CTI - TBA) and SHD9945Z (TP : LKK REF - CC3/CTI20011099/Kpa3) on 11/10/2020

Hi Irene,

We refer to our email dated 14/10/2021

Please let us have your mandate/instruction. Otherwise, third party intends to pass the case to lawyer for further handling.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, 14 October 2021 12:15 pm
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: [SEEK MANDATE]- SNM20D203847/C02/SMD8346A/TAYHP / FW: Direct Settlement - Accident Involving SMD8346A (OI : CTI - TBA) and SHD9945Z (TP : LKK REF - CC3/CTI20011099/Kpa3) on 11/10/2020

Hi Irene,

We have contacted insured and also follow up with an email with video footage to advise that liability is not driver favour(see attached). Till date, there is no response/ feedback from insured.

Please let us have your mandate/instruction. Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Monday, 27 September 2021 10:13 pm
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [SEEK MANDATE]- SNM20D203847/C02/SMD8346A/TAYHP / FW: Direct Settlement - Accident Involving SMD8346A (OI : CTI - TBA) and SHD9945Z (TP : LKK REF - CC3/CTI20011099/Kpa3) on 11/10/2020

WITHOUT PREJUDICE

Dear Sir/Mdm,

Please try to contact insured and advise accordingly before any proposal .

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Friday, September 3, 2021 3:44 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Fw: [SEEK MANDATE]- SNM20D203847/C02/SMD8346A/TAYHP / FW: Direct Settlement - Accident Involving SMD8346A (OI : CTI - TBA) and SHD9945Z (TP : LKK REF - CC3/CTI20011099/Kpa3) on 11/10/2020

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URGENT REMINDER

Hi Irene,

Attached is a copy of third-party video(MP4 format) for your reference. Pls let me know if you still unable to view it.

From third party video, our insured driver was making a right turn from left lane and collided with third party who was driving straight on the right lane. It is consistent to our insured accident report as well. As per our record, we have informed insured about third party claim on Dec 2020 and no further feedback from insured on this matter.

Please let us have your mandate/instruction after reviewing the matter. Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Tuesday, 10 August 2021 5:21 pm
To: Irene Tay <irene.tay@sg.cntaiping.com>
Subject: RE: [SEEK MANDATE]- SNM20D203847/C02/SMD8346A/TAYHP / FW: Direct Settlement - Accident Involving SMD8346A (OI : CTI - TBA) and SHD9945Z (TP : LKK REF - CC3/CTI20011099/Kpa3) on 11/10/2020

REMINDER

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Please let us have your mandate/instruction after reviewing the matter. Thanks.

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Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, 7 July 2021 11:38 AM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Subject: Re: [SEEK MANDATE]- SNM20D203847/C02/SMD8346A/TAYHP / FW: Direct Settlement - Accident Involving SMD8346A (OI : CTI - TBA) and SHD9945Z (TP : LKK REF - CC3/CTI20011099/Kpa3) on 11/10/2020

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Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Saturday, 19 June 2021 9:58 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: [SEEK MANDATE]- SNM20D203847/C02/SMD8346A/TAYHP / FW: Direct Settlement - Accident Involving SMD8346A (OI : CTI - TBA) and SHD9945Z (TP : LKK REF - CC3/CTI20011099/Kpa3) on 11/10/2020

Dear Mdm,

Firstly, I am unable to view the video footage.

Secondly, have you spoken to insured driver on his views.
Please resend me the video footage asap.

Regards,

Irene Tay
Executive
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, June 18, 2021 12:18 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Fw: [SEEK MANDATE]- SNM20D203847/C02/SMD8346A/TAYHP / FW: Direct Settlement - Accident Involving SMD8346A (OI : CTI - TBA) and SHD9945Z (TP : LKK REF - CC3/CTI20011099/Kpa3) on 11/10/2020

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4th REMINDER

Hi Irene,

Third party rejected our 50% offer and provided video footage(see attached).

From third party video, our insured driver was making a right turn from left lane and collided with third party who was driving straight on the right lane. Liability is not in our driver favour.

Kindly review and let us have your further mandate. Thanks.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Saturday, 22 May 2021 2:42 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Subject: Re: [SEEK MANDATE]- SNM20D203847/C02/SMD8346A/TAYHP / FW: Direct Settlement - Accident Involving SMD8346A (OI : CTI - TBA) and SHD9945Z (TP : LKK REF - CC3/CTI20011099/Kpa3) on 11/10/2020

3rd REMINDER

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Kindly review and let us have your further mandate. Thanks.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Sunday, 2 May 2021 11:46 AM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Subject: Re: [SEEK MANDATE]- SNM20D203847/C02/SMD8346A/TAYHP / FW: Direct Settlement - Accident Involving SMD8346A (OI : CTI - TBA) and SHD9945Z (TP : LKK REF - CC3/CTI20011099/Kpa3) on 11/10/2020

2nd REMINDER

Hi Irene,

Third party rejected our 50% offer and provided video footage(see attached).

From third party video, our insured driver was making a right turn from left lane and collided with third party who was driving straight on the right lane. Liability is not in our driver favour.

Kindly review and let us have your further mandate. Thanks.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 1 April 2021 1:38 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Subject: RE: [SEEK MANDATE]- SNM20D203847/C02/SMD8346A/TAYHP / FW: Direct Settlement - Accident Involving SMD8346A (OI : CTI - TBA) and SHD9945Z (TP : LKK REF - CC3/CTI20011099/Kpa3) on 11/10/2020

REMINDER

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Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 9 March 2021 11:15 AM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Subject: RE: [SEEK MANDATE]- SNM20D203847/C02/SMD8346A/TAYHP / FW: Direct Settlement - Accident Involving SMD8346A (OI : CTI - TBA) and SHD9945Z (TP : LKK REF - CC3/CTI20011099/Kpa3) on 11/10/2020

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Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Monday, 8 March 2021 10:54 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: [SEEK MANDATE]- SNM20D203847/C02/SMD8346A/TAYHP / FW: Direct Settlement - Accident Involving SMD8346A (OI : CTI - TBA) and SHD9945Z (TP : LKK REF - CC3/CTI20011099/Kpa3) on 11/10/2020

WITHOUT PREJUDICE

Dear Sir/Mdm,

We refer to the above captioned matter and your email below.

We have reviewed the matter, please offer as follows;

Cost of repair	:\$8,078.50
Loss of rental	:\$ 475.20
At 50%	:\$4,276.85
LTA	:\$ 7.45
Total	:\$4,284.30

Please revert.

Meanwhile, please withhold any further legal proceedings.

Thank You.

Regards,

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6192

Fax (65) 62247478/62247175

Email: claimsdept@sg.cntaiping.com

www.sg.cntaiping.com

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, February 11, 2021 9:27 AM

To: Angie Foo <angie.foo@sg.cntaiping.com>

Subject: FW: [SEEK MANDATE]- SNM20D203847/C02/SMD8346A/TAYHP / FW: Direct Settlement - Accident Involving SMD8346A (OI : CTI - TBA) and SHD9945Z (TP : LKK REF - CC3/CTI20011099/Kpa3) on 11/10/2020

LOD.

*** Kindly quote our reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, 11 February 2021 8:50 AM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: [SEEK MANDATE]- SNM20D203847/SMD8346A/TAYHP / FW: Direct Settlement - Accident Involving SMD8346A (OI : CTI - TBA) and SHD9945Z (TP : LKK REF - CC3/CTI20011099/Kpa3) on 11/10/2020

Your ref: **SNM20D203847/SMD8346A/TAYHP**

LKK ref : CC3/CTI20011099/Kpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SMD8346A(CHINA TAIPING) AND SHD9945Z(TP) ON 11/10/2020

We refer to the above matter.

The accident occurred when our driver turned out from minor road and collided with third party who was on main road. Liability is not in our insured driver's favour. We have informed insured about third party claim and NCD issue.

We seek your approval to offer repairer **"TRANS-CAB AUTO SERVICES PTE LTD"** at **\$8,561.15(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 23,620.55	\$ 8,078.50 (\$7,550.00 + 7%GST)
2. Loss of Rental (6days x \$95.04)	\$ 570.24	\$ 475.20 (5days x \$95.04)
3. LTA/GIA Search Fee	\$ 7.49	\$ 7.45
Total	\$ 24,198.28	<u>\$ 8,561.15</u>

Surveyor recommended 3 days for repair + 1Sunday + 1PRS = 5days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: 6 November 2020 6:35 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: FW: SNM20D203847/SMD8346A/TAYHP / FW: Direct Settlement - Accident Involving SMD8346A (OI : CTI - TBA) and SHD9945Z (TP : LKK REF - CC3/CTI20011099/Kka3) on 11/10/2020

Dear Sir/Mdm,

We refer to the above matter.

Enclosed herewith our insured GIA report for your attention.

Regards,

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F: (65) 62247478/62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Claims Dept of CTI

Sent: Wednesday, October 14, 2020 2:40 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D203847/SMD8346A/TAYHP / FW: Direct Settlement - Accident Involving SMD8346A (OI : CTI - TBA) and SHD9945Z (TP : LKK REF - CC3/CTI20011099/Kka3) on 11/10/2020

Dear all,

Please note that officer in charge for this case is Irene Tay.

Claim no. SNM20D203847/SMD8346A/TAYHP.

Dear Irene,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 14 October 2020 12:58 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Subject: Direct Settlement - Accident Involving SMD8346A (OI : CTI - TBA) and SHD9945Z (TP : LKK REF - CC3/CTI20011099/Kka3) on 11/10/2020

Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 9945Z at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted